

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 2

PSA: 1

AAA Name: Area 1 Agency on Aging

AAA Contact Name: Christina Fritschi

AAA Contact Phone: 707-442-3763

AAA Contact Email: servicesdir@a1aa.org

Provider Name: Legal Services of Northern California

County(ies): Humboldt & Del Norte

Provider Contact Name: Marvin Samuels

Provider Contact Phone: 707-455-0866 x303

Provider Contact Email: msamuels@lsnc.net

Total Unduplicated Client Count for Quarter: 68

Total Cases Closed in Quarter: 77

Total Units of Service for Quarter (Unit=1 Hour): 310

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64:	14
65-74:	32
75-84:	17
85+:	5
Client Declined to Provide Information:	0
Total:	68

CLIENT GENDER

Male:	34
Female:	34
Total:	68

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	68
Homebound:	31
Lives Alone:	0
Institutionalized:	30
Suspected Victim of Elder Abuse/Exploitation:	0
Limited English:	41
Rural:	2
Greatest Economic Need (Minority):	20
Greatest Economic Need (Non-Minority):	0
Greatest Economic Need (Minority Status Unknown):	0

CLIENT ETHNICITY

Hispanic/Latino:	0
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CLIENT RACE

Two or More Races:	0
Caucasian:	58
African American:	1
Native American/Native Alaskan:	2
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	0
Chinese:	0
Filipino:	0
Japanese:	0
Korean:	0
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	0
Race Unknown/Some Other Race:	0
Client Declined to Provide Information:	7
Total:	68

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Provider Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 2

PSA: 1

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Provider Name: Legal Services of Northern California

County(ies): Humboldt & Del Norte

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Provider Contact Email: msamuels@lsnc.net

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)		CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)		
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
CONSUMER/FINANCE				
A1. Bankruptcy/Debt Collection:	5	6	3	0
A2. Contracts/Warranties:	1	1	0	0
A3. Other Consumer/Finance:	1	0	1	0
EMPLOYMENT				
B1. Discrimination:	0	0	0	0
B2. Other Employment:	0	0	0	0
FAMILY				
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	6	6	0	0
C2. Conservatorship:	4	3	1	0
C3. Other Family:	2	3	1	0
HEALTH/COMMUNITY BASED CARE				
D1. Medi-Cal/Medicaid:	2	1	0	0
D2. Medicare:	1	0	1	0
D3. Other Health/Community Based Care:	2	0	0	2
HOUSING				
E1. Landlord-Tenant (Subsidized or Private Housing):	4	5	2	1
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	3	1	0	0
E3. Other Housing:	1	1	0	0
INCOME MAINTENANCE				
F1. Social Security:	3	1	0	0
F2. Supplemental Security Income (SSI):	1	2	1	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	1	0	1	0

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Provider Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 2

PSA: 1

AAA Name: Area 1 Agency on Aging

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Provider Name: Legal Services of Northern California

County(ies): Humboldt & Del Norte

Provider Contact Name: Marvin Samuels

Provider Contact Phone: 707-455-0866 x303

Provider Contact Email: msamuels@lsnc.net

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	0	0	0	0
G3. Other Individual Rights:	0	0	0	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	26	19	6	0
H2. Advance Health Care Directives (AHCD):	8	6	2	0
H3. Financial Powers of Attorney:	0	0	0	0
H4. Other Miscellaneous:	0	0	0	0

TOTAL CASES OPENED IN QUARTER: 71

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
55	19	3

TOTAL ESTIMATED CASE WORK HOURS SPENT: 180

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 0

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 0

INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
12/7/09	Sr Center, Crescent City	Latest Changes IHSS Law	Senior	50	7.5
12/14/09	Sr Center, Garberville	Latest changes IHSS law	Seniors	50	6.5

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 2

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 14

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 2

PSA: 2

AAA Name: PSA 2 Area Agency on Aging

AAA Contact Name: Teri Gabriel

AAA Contact Phone: 530-842-1687

AAA Contact Email: teri@psa2.org

Provider Name: Legal Services of Northern California

County(ies): Shasta, Siskiyou, Trinity, Modoc, Las

Provider Contact Name: Cathy Ferrel

Provider Contact Phone: 530-241-3565

Provider Contact Email: cferrell@lsnc.net

Total Unduplicated Client Count for Quarter: 205

Total Cases Closed in Quarter: 356

Total Units of Service for Quarter (Unit=1 Hour): 732

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64:	57
65-74:	78
75-84:	53
85+:	17
Client Declined to Provide Information:	0
Total:	205

CLIENT GENDER

Male:	86
Female:	119
Total:	205

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	119
Homebound:	0
Lives Alone:	90
Institutionalized:	2
Suspected Victim of Elder Abuse/Exploitation:	3
Limited English:	0
Rural:	80
Greatest Economic Need (Minority):	5
Greatest Economic Need (Non-Minority):	97
Greatest Economic Need (Minority Status Unknown):	1

CLIENT ETHNICITY

Hispanic/Latino:	2
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CLIENT RACE

Two or More Races:	0
Caucasian:	166
African American:	1
Native American/Native Alaskan:	5
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	0
Chinese:	0
Filipino:	0
Japanese:	0
Korean:	0
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	0
Race Unknown/Some Other Race:	2
Client Declined to Provide Information:	31
Total:	205

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 2

PSA: 2

AAA Name: PSA 2 Area Agency on Aging

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County(ies): Shasta, Siskiyou, Trinity, Modoc, Las

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CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)		CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)		
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
CONSUMER/FINANCE				
A1. Bankruptcy/Debt Collection:	16	15	4	0
A2. Contracts/Warranties:	15	12	4	0
A3. Other Consumer/Finance:	22	25	8	0
EMPLOYMENT				
B1. Discrimination:	0	0	0	0
B2. Other Employment:	5	5	0	0
FAMILY				
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	9	9	3	0
C2. Conservatorship:	8	10	0	0
C3. Other Family:	6	7	1	0
HEALTH/COMMUNITY BASED CARE				
D1. Medi-Cal/Medicaid:	0	0	0	0
D2. Medicare:	2	3	0	0
D3. Other Health/Community Based Care:	13	14	1	0
HOUSING				
E1. Landlord-Tenant (Subsidized or Private Housing):	35	36	6	1
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	11	12	4	0
E3. Other Housing:	16	23	1	0
INCOME MAINTENANCE				
F1. Social Security:	4	5	0	0
F2. Supplemental Security Income (SSI):	3	2	0	1
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	1	4	3	0

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County(ies): Shasta, Siskiyou, Trinity, Modoc, Las

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INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	7	2	5	0
G3. Other Individual Rights:	4	3	0	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	44	41	23	0
H2. Advance Health Care Directives (AHCD):	34	17	32	0
H3. Financial Powers of Attorney:	0	0	0	0
H4. Other Miscellaneous:	14	12	2	0

TOTAL CASES OPENED IN QUARTER: 269

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
257	97	2

TOTAL ESTIMATED CASE WORK HOURS SPENT: 367

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
10/14/2009	Westwood Senior Center	Explain services and answer questions	Seniors	17	3
10/26/2009	Anderson SSNP Frontier Center	Explain services, discuss benefits of durable power of attorney	seniors	90	3
11/03/2009	Doyle Senior Center	Explain services and answer questions	seniors	30	8
11/18/2009	Weaverville Golden Age Center	Explain services and answer questions	Seniors	75	4
11/20/2009	Redding SSNP	Explain services and answer questions	Seniors	51	3
12/01/2009	Happy Camp Senior Center	Explain services and answer questions	Seniors	15	8
12/02/2009	Fort Jones/Greenvew	Explain services and answer questions	Seniors	16	8
12/09/2009	Yreka Senior Center	Explain services and answer questions	seniors	32	5
12/16/2009	Yreka Senior Center	Explain services and answer questions	Seniors	35	5

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12/28/2009	Anderson SSNP Frontier Center	Explain services and answer questions	seniors	40	3
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TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 10

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 50

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 0

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 0

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 2

PSA: 3

AAA Name: Adult Resource Center - Area 3 Agency on Aging

AAA Contact Name: Mary Neumann

AAA Contact Phone:

AAA Contact Email:

Provider Name: Legal Services of Northern California

County(ies): Butte, Colusa, Glenn, Plumas, Teham

Provider Contact Name: Evanne O'Donnell and Barbara S

Provider Contact Phone: 530-345-9491

Provider Contact Email: eodonnell@lsnc.net or bs

Total Unduplicated Client Count for Quarter: 151

Total Cases Closed in Quarter: 186

Total Units of Service for Quarter (Unit=1 Hour): 1298

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64:	39
65-74:	60
75-84:	31
85+:	21
Client Declined to Provide Information:	0
Total:	151

CLIENT GENDER

Male:	45
Female:	106
Total:	151

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	0
Homebound:	0
Lives Alone:	97
Institutionalized:	0
Suspected Victim of Elder Abuse/Exploitation:	0
Limited English:	0
Rural:	89
Greatest Economic Need (Minority):	14
Greatest Economic Need (Non-Minority):	60
Greatest Economic Need (Minority Status Unknown):	0

CLIENT ETHNICITY

Hispanic/Latino:	11
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CLIENT RACE

Two or More Races:	0
Caucasian:	132
African American:	0
Native American/Native Alaskan:	4
Asian/Pacific Islander	
Asian Indian:	1
Cambodian:	0
Chinese:	1
Filipino:	0
Japanese:	2
Korean:	0
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	0
Race Unknown/Some Other Race:	11
Client Declined to Provide Information:	0
Total:	151

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 2

PSA: 3

AAA Name: Adult Resource Center - Area 3 Agency on Aging

AAA Contact Name: Mary Neumann

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County(ies): Butte, Colusa, Glenn, Plumas, Teham

Provider Contact Name: Evanne O'Donnell and Barbara S

Provider Contact Phone: 530-345-9491

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CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)		CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)		
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
CONSUMER/FINANCE				
A1. Bankruptcy/Debt Collection:	16	24	12	2
A2. Contracts/Warranties:	7	3	2	0
A3. Other Consumer/Finance:	13	2	2	0
EMPLOYMENT				
B1. Discrimination:	0	0	0	0
B2. Other Employment:	1	1	0	0
FAMILY				
C1. Divorce/Custody/Visitation/Support/Grandparents Rights:	2	0	2	0
C2. Conservatorship:	2	2	0	0
C3. Other Family:	4	0	4	0
HEALTH/COMMUNITY BASED CARE				
D1. Medi-Cal/Medicaid:	15	11	6	1
D2. Medicare:	1	1	1	0
D3. Other Health/Community Based Care:	2	2	1	0
HOUSING				
E1. Landlord-Tenant (Subsidized or Private Housing):	20	15	17	1
E2. Real Property: Home loans/Foreclosure/Reverse Mortgages:	22	15	7	2
E3. Other Housing:	2	0	0	0
INCOME MAINTENANCE				
F1. Social Security:	2	1	4	1
F2. Supplemental Security Income (SSI):	4	0	3	1
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	2	2	0	0

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 2

PSA: 3

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AAA Contact Name: Mary Neumann

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AAA Contact Email:

Provider Name: Legal Services of Northern California

County(ies): Butte, Colusa, Glenn, Plumas, Teham

Provider Contact Name: Evanne O'Donnell and Barbara S

Provider Contact Phone: 530-345-9491

Provider Contact Email: eodonnell@lsnc.net or bs

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	0	0	0	0
G3. Other Individual Rights:	4	4	0	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	18	14	0	1
H2. Advance Health Care Directives (AHCD):	0	0	15	0
H3. Financial Powers of Attorney:	11	0	0	0
H4. Other Miscellaneous:	3	3	1	0

TOTAL CASES OPENED IN QUARTER: 151

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
100	77	9

TOTAL ESTIMATED CASE WORK HOURS SPENT: 1287

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
10/03/2009	Butte	Education on housing	Seniors and disabled	6	2

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 1

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 2

INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
11/10/2009	Butte Co	Medi-Cal	Seniors and Providers	0	0.4
11/02/2009	Glenn Co	Nursing Home Issues	Providers	0	0.7
12/03/2009	Butte Co	MDT Meeting	Providers	0	2

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 3

California Legal Services (Title III B)
Provider Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 2

PSA: 3

AAA Name: Adult Resource Center - Area 3 Agency on Aging

AAA Contact Name: **Mary Neumann**

AAA Contact Phone:

AAA Contact Email:

Provider Name: Legal Services of Northern California

County(ies): Butte, Colusa, Glenn, Plumas, Teham

Provider Contact Name: **Evanne O'Donnell and Barbara S**

Provider Contact Phone: **530-345-9491**

Provider Contact Email: **eodonnell@lsnc.net or bs**

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 3

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 2

PSA: 4

AAA Name: Area 4 Agency on Aging

AAA Contact Name: Jane Stan

AAA Contact Phone: 916-486-1876

AAA Contact Email: jstan@a4aa.com

Provider Name: Legal Services of Northern California

County(ies): Nevada, Placer, Sierra

Provider Contact Name: W.H. Whitaker

Provider Contact Phone: 530.823.7560 ext. 106

Provider Contact Email: Whitaker@lsnc.net

Total Unduplicated Client Count for Quarter: 124

Total Cases Closed in Quarter: 150

Total Units of Service for Quarter (Unit=1 Hour): 723

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64:	30
65-74:	38
75-84:	43
85+:	13
Client Declined to Provide Information:	0
Total:	124

CLIENT GENDER

Male:	30
Female:	94
Total:	124

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	57
Homebound:	6
Lives Alone:	73
Institutionalized:	1
Suspected Victim of Elder Abuse/Exploitation:	10
Limited English:	0
Rural:	87
Greatest Economic Need (Minority):	4
Greatest Economic Need (Non-Minority):	36
Greatest Economic Need (Minority Status Unknown):	0

CLIENT ETHNICITY

Hispanic/Latino:	5
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CLIENT RACE

Two or More Races:	0
Caucasian:	118
African American:	3
Native American/Native Alaskan:	0
Asian/Pacific Islander	
Asian Indian:	1
Cambodian:	0
Chinese:	0
Filipino:	1
Japanese:	0
Korean:	0
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	1
Race Unknown/Some Other Race:	0
Client Declined to Provide Information:	0
Total:	124

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 2

PSA: 4

AAA Name: Area 4 Agency on Aging

AAA Contact Name: Jane Stan

AAA Contact Phone: 916-486-1876

AAA Contact Email: jstan@a4aa.com

Provider Name: Legal Services of Northern California

County(ies): Nevada, Placer, Sierra

Provider Contact Name: W.H. Whitaker

Provider Contact Phone: 530.823.7560 ext. 106

Provider Contact Email: Whitaker@lsnc.net

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)		CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)		
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
CONSUMER/FINANCE				
A1. Bankruptcy/Debt Collection:	10	14	0	0
A2. Contracts/Warranties:	6	10	0	1
A3. Other Consumer/Finance:	10	11	0	1
EMPLOYMENT				
B1. Discrimination:	0	0	0	0
B2. Other Employment:	0	0	0	0
FAMILY				
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	3	3	0	0
C2. Conservatorship:	0	0	0	0
C3. Other Family:	2	2	0	0
HEALTH/COMMUNITY BASED CARE				
D1. Medi-Cal/Medicaid:	1	1	0	0
D2. Medicare:	0	0	0	0
D3. Other Health/Community Based Care:	2	3	0	0
HOUSING				
E1. Landlord-Tenant (Subsidized or Private Housing):	19	24	0	2
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	8	9	0	0
E3. Other Housing:	5	3	0	0
INCOME MAINTENANCE				
F1. Social Security:	5	4	0	2
F2. Supplemental Security Income (SSI):	4	4	0	1
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	3	2	0	0

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Quarter: 2

PSA: 4

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AAA Contact Phone: 916-486-1876

AAA Contact Email: jstan@a4aa.com

Provider Name: Legal Services of Northern California

County(ies): Nevada, Placer, Sierra

Provider Contact Name: W.H. Whitaker

Provider Contact Phone: 530.823.7560 ext. 106

Provider Contact Email: Whitaker@lsnc.net

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	1	2	0	0
G3. Other Individual Rights:	5	3	0	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	31	39	0	0
H2. Advance Health Care Directives (AHCD):	4	4	0	0
H3. Financial Powers of Attorney:	0	0	0	0
H4. Other Miscellaneous:	5	5	0	0

TOTAL CASES OPENED IN QUARTER: 124

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
143	0	7

TOTAL ESTIMATED CASE WORK HOURS SPENT: 651

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 0

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 0

INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
10/8/09	Loomis Library	Placer County Senior Survey/A4AA	Seniors	5	3
10/1/09	Auburn Office	MCLE Trust or Wills: Ethical Considerations for Advocates Counseling Clients	Legal Service staff and private volunteer attorneys	10	7
10/8/09	Auburn Office	Prep and deliver PSA for newsletter for December 8 Presentation	Roseville Senior Group	10	1
10/22/09	Auburn Civic Center	MCLE-Prosecuting and Reverting Elder Financial Abuse	Legal Service staff and private volunteer attorneys	15	18
10/30/09	Loyalton Senior Center (Sierra County)	Legal Tools for Preserving Your Personal Autonomy	Parkinson's Support Group	8	7
10/09	Auburn Office	Referrals to providers of social services for seniors	Seniors and Caregivers	10	2

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County(ies): Nevada, Placer, Sierra

Provider Contact Name: W.H. Whitaker

Provider Contact Phone: 530.823.7560 ext. 106

Provider Contact Email: Whitaker@lsnc.net

11/09	Auburn Office	Planning and Prep: Maidu Presentation 12/08	Seniors	10	1.5
11/20/09	Auburn office	Planning and Prep: Outreach to Placer Elder Community RE: Elder Abuse Resources	Seniors	0	2
11/09	Auburn Office	Article for A4AA Annual Report	Senior Service Providers		4
11/4/09	Auburn office	Fair Housing Reasonable Accommodation	Social Worker	1	1
11/6/09		Photos for A4AA Annual Report	Senior Service Providers	0	1
11/2/09	Roseville Police Department	Placer CAMET Multidisciplinary Team	First Responders & Service Providers to Financially abused Seniors	10	4
11/09	Auburn Office	Referral to providers to social services for seniors	Seniors and Caregivers	5	1.5
11/20/09	Grass Valley Senior Center	Distribute ID Theft Brochure	Seniors	50	1
11/20/09	North San Juan Senior Center	Distribute ID Theft Brochure	Seniors	50	1
12/1/09	Nevada County	Identity Theft	Rural Seniors	50	1
12/1/09	Auburn Office	Sierra County Media and Agencies PSAs	Rural Seniors	1000	1
12/1/09	Auburn Office	Basic Conservatorship Information	Family of Senior	1	1
12/8/09	Maidu Senior Center, Roseville	LSNC Services for Seniors	Seniors	5	4
12/8/09	Auburn	Placer CAMET Multidisciplinary Team	Victims of Elder Abuse	10	1
12/9/09	Auburn Office	Referral to Private Real Estate Attorney for Breach of Escrow Contract	Placer Senior	1	1
12/11/09	Auburn Office	Collaborative Service Delivery w/ Sierra County Social Services	Rural Senior	1	2
12/16/09	Mailing	Info on SSA Fleeing Felon Settlement And Donation Request	Placer/Sierra/Nevada County Seniors	108	6

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 0

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 72

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 2

PSA: 4

AAA Name: Area 4 Agency on Aging

AAA Contact Name: Jane Stan, Program Manager

AAA Contact Phone: 916-486-1876

AAA Contact Email: jstan@a4aa.com

Provider Name: Sacramento Senior Legal Services

County(ies): Sacramento

Provider Contact Name: Rachel Baca

Provider Contact Phone:

Provider Contact Email:

Total Unduplicated Client Count for Quarter: 351

Total Cases Closed in Quarter: 565

Total Units of Service for Quarter (Unit=1 Hour): 2495

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64:	117
65-74:	131
75-84:	66
85+:	37
Client Declined to Provide Information:	0
Total:	351

CLIENT GENDER

Male:	112
Female:	239
Total:	351

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	198
Homebound:	7
Lives Alone:	154
Institutionalized:	13
Suspected Victim of Elder Abuse/Exploitation:	9
Limited English:	17
Rural:	14
Greatest Economic Need (Minority):	87
Greatest Economic Need (Non-Minority):	134
Greatest Economic Need (Minority Status Unknown):	13

CLIENT ETHNICITY

Hispanic/Latino:	37
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CLIENT RACE

Two or More Races:	5
Caucasian:	223
African American:	60
Native American/Native Alaskan:	2
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	0
Chinese:	3
Filipino:	2
Japanese:	2
Korean:	0
Laotian:	0
Vietnamese:	1
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	9
Race Unknown/Some Other Race:	26
Client Declined to Provide Information:	18
Total:	351

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 2

PSA: 4

AAA Name: Area 4 Agency on Aging

AAA Contact Name: Jane Stan, Program Manager

AAA Contact Phone: 916-486-1876

AAA Contact Email: jstan@a4aa.com

Provider Name: Sacramento Senior Legal Services

County(ies): Sacramento

Provider Contact Name: Rachel Baca

Provider Contact Phone:

Provider Contact Email:

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)		CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)		
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
CONSUMER/FINANCE				
A1. Bankruptcy/Debt Collection:	28	32	17	0
A2. Contracts/Warranties:	11	12	4	0
A3. Other Consumer/Finance:	20	14	7	0
EMPLOYMENT				
B1. Discrimination:	0	0	0	1
B2. Other Employment:	6	4	1	0
FAMILY				
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	20	26	6	2
C2. Conservatorship:	3	3	0	1
C3. Other Family:	1	2	0	0
HEALTH/COMMUNITY BASED CARE				
D1. Medi-Cal/Medicaid:	43	36	11	2
D2. Medicare:	30	19	12	0
D3. Other Health/Community Based Care:	29	18	8	3
HOUSING				
E1. Landlord-Tenant (Subsidized or Private Housing):	60	49	12	2
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	39	37	35	16
E3. Other Housing:	11	9	5	2
INCOME MAINTENANCE				
F1. Social Security:	8	10	1	0
F2. Supplemental Security Income (SSI):	12	14	3	0
F3. Pensions/Retiree Benefits:	12	6	5	1
F4. Other Income Maintenance:	16	9	6	3

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 2

PSA: 4

AAA Name: Area 4 Agency on Aging

AAA Contact Name: Jane Stan, Program Manager

AAA Contact Phone: 916-486-1876

AAA Contact Email: jstan@a4aa.com

Provider Name: Sacramento Senior Legal Services

County(ies): Sacramento

Provider Contact Name: Rachel Baca

Provider Contact Phone:

Provider Contact Email:

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	8	6	3	1
G3. Other Individual Rights:	18	15	10	2

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	28	29	4	1
H2. Advance Health Care Directives (AHCD):	13	14	0	0
H3. Financial Powers of Attorney:	12	13	0	0
H4. Other Miscellaneous:	0	0	1	0

TOTAL CASES OPENED IN QUARTER: 428

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
377	151	37

TOTAL ESTIMATED CASE WORK HOURS SPENT: 2209

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
10/17/09	North Highlands Community Center	North Highlands Jubilee—community fair	General public	400	7
10/21/09	Pannell Community Center	Senior Connect event	Seniors	150	16

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 2

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 23

INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
10/10/09	Consumes River College	Financial literacy/foreclosures/housing	General public	15	15
10/22/09	Hart Senior Center	Pensions, followed by intake	Seniors	4	4

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 2

PSA: 4

AAA Name: Area 4 Agency on Aging

AAA Contact Name: Jane Stan, Program Manager

AAA Contact Phone: 916-486-1876

AAA Contact Email: jstan@a4aa.com

Provider Name: Sacramento Senior Legal Services

County(ies): Sacramento

Provider Contact Name: Rachel Baca

Provider Contact Phone:

Provider Contact Email:

11/4/09	Hart Senior Center	Kin caregiver issues, in Spanish	Seniors	42	5
11/13/09	Pioneer Towers senior residence	Advance health care directives and other health issues	Residents	12	3
11/19/09	SMUD	Housing and foreclosures and agency overview	Public agencies and nonprofits	38	4
12/12/09	Radio interview	Pension rights	General public		3

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 6

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 34

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 2

PSA: 4

AAA Name: Area 4 Agency on Aging

AAA Contact Name: Jan Stan

AAA Contact Phone: 916-486-1876

AAA Contact Email: jstan@a4aa.com

Provider Name: Legal Services of Northern California

County(ies): Yolo

Provider Contact Name: Alysa Meyer

Provider Contact Phone: 530-662-1065

Provider Contact Email: ameyer@snc.net

Total Unduplicated Client Count for Quarter: 37

Total Cases Closed in Quarter: 72

Total Units of Service for Quarter (Unit=1 Hour): 201

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64:	9
65-74:	20
75-84:	7
85+:	1
Client Declined to Provide Information:	0
Total:	37

CLIENT GENDER

Male:	21
Female:	16
Total:	37

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	15
Homebound:	0
Lives Alone:	13
Institutionalized:	0
Suspected Victim of Elder Abuse/Exploitation:	0
Limited English:	9
Rural:	5
Greatest Economic Need (Minority):	13
Greatest Economic Need (Non-Minority):	14
Greatest Economic Need (Minority Status Unknown):	0

CLIENT ETHNICITY

Hispanic/Latino:	12
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CLIENT RACE

Two or More Races:	0
Caucasian:	20
African American:	3
Native American/Native Alaskan:	1
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	0
Chinese:	0
Filipino:	1
Japanese:	0
Korean:	0
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	0
Race Unknown/Some Other Race:	12
Client Declined to Provide Information:	0
Total:	37

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 2

PSA: 4

AAA Name: Area 4 Agency on Aging

AAA Contact Name: Jan Stan

AAA Contact Phone: 916-486-1876

AAA Contact Email: jstan@a4aa.com

Provider Name: Legal Services of Northern California

County(ies): Yolo

Provider Contact Name: Alysa Meyer

Provider Contact Phone: 530-662-1065

Provider Contact Email: ameyer@lsnc.net

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)		CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)		
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
CONSUMER/FINANCE				
A1. Bankruptcy/Debt Collection:	9	4	13	0
A2. Contracts/Warranties:	4	3	0	0
A3. Other Consumer/Finance:	1	0	2	0
EMPLOYMENT				
B1. Discrimination:	0	0	0	0
B2. Other Employment:	2	2	0	0
FAMILY				
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	0	0	0	0
C2. Conservatorship:	0	0	0	0
C3. Other Family:	0	0	0	0
HEALTH/COMMUNITY BASED CARE				
D1. Medi-Cal/Medicaid:	0	1	0	0
D2. Medicare:	0	0	1	0
D3. Other Health/Community Based Care:	0	0	0	3
HOUSING				
E1. Landlord-Tenant (Subsidized or Private Housing):	13	7	8	4
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	1	1	0	2
E3. Other Housing:	0	0	0	0
INCOME MAINTENANCE				
F1. Social Security:	2	1	1	0
F2. Supplemental Security Income (SSI):	3	1	7	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	2	2	3	0

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 2

PSA: 4

AAA Name: Area 4 Agency on Aging

AAA Contact Name: Jan Stan

AAA Contact Phone: 916-486-1876

AAA Contact Email: jstan@a4aa.com

Provider Name: Legal Services of Northern California

County(ies): Yolo

Provider Contact Name: Alysa Meyer

Provider Contact Phone: 530-662-1065

Provider Contact Email: ameyer@snc.net

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	0	0	1	0
G3. Other Individual Rights:	1	0	1	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	2	1	0	0
H2. Advance Health Care Directives (AHCD):	2	2	1	0
H3. Financial Powers of Attorney:	0	0	0	0
H4. Other Miscellaneous:	0	0	0	0

TOTAL CASES OPENED IN QUARTER: 42

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
25	38	9

TOTAL ESTIMATED CASE WORK HOURS SPENT: 191

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
10/16/09	Esparto	Meeting at RISE with non-profit partners for senior services in Esparto	Senior service providers	25	1.2
11/30/09	West Sacramento	Press release for Medicare Part D Workshop	Senior in West Sacramento	500	0.3
12/14/09	West Sacramento	Recruitment of Attorney volunteers	Attorney volunteers	45	1.5

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 4

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 3

INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
11/19/09	Esparto	Medicare Part D program changes for 2010	Seniors	10	2.5
12/8/09	West Sacramento	Medicare Part D program changes for 2010	Seniors	30	5

California Legal Services (Title III B)
Provider Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 2

PSA: 4

AAA Name: Area 4 Agency on Aging

AAA Contact Name: **Jan Stan**

AAA Contact Phone: **916-486-1876**

AAA Contact Email: **jstan@a4aa.com**

Provider Name: Legal Services of Northern California

County(ies): Yolo

Provider Contact Name: **Alysa Meyer**

Provider Contact Phone: **530-662-1065**

Provider Contact Email: **ameyer@lsnc.net**

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:

2

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:

8

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 2

PSA: 4

AAA Name: Area 4 Agency on Aging

AAA Contact Name: Jane Stan, Program Manager

AAA Contact Phone: 916-486-1876

AAA Contact Email: jstan@a4aa.com

Provider Name: Yuba Sutter Legal Center

County(ies): Yuba and Sutter

Provider Contact Name: Peggy Lopez

Provider Contact Phone: (530) 742-8289

Provider Contact Email: yslegal@syix.com

Total Unduplicated Client Count for Quarter: 56

Total Cases Closed in Quarter: 63

Total Units of Service for Quarter (Unit=1 Hour): 477

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64:	6
65-74:	23
75-84:	20
85+:	7
Client Declined to Provide Information:	0
Total:	56

CLIENT GENDER

Male:	13
Female:	43
Total:	56

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	12
Homebound:	0
Lives Alone:	28
Institutionalized:	0
Suspected Victim of Elder Abuse/Exploitation:	0
Limited English:	0
Rural:	20
Greatest Economic Need (Minority):	2
Greatest Economic Need (Non-Minority):	14
Greatest Economic Need (Minority Status Unknown):	0

CLIENT ETHNICITY

Hispanic/Latino:	4
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CLIENT RACE

Two or More Races:	0
Caucasian:	52
African American:	3
Native American/Native Alaskan:	0
Asian/Pacific Islander	
Asian Indian:	1
Cambodian:	0
Chinese:	0
Filipino:	0
Japanese:	0
Korean:	0
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	0
Race Unknown/Some Other Race:	0
Client Declined to Provide Information:	0
Total:	56

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 2

PSA: 4

AAA Name: Area 4 Agency on Aging

AAA Contact Name: Jane Stan, Program Manager

AAA Contact Phone: 916-486-1876

AAA Contact Email: jstan@a4aa.com

Provider Name: Yuba Sutter Legal Center

County(ies): Yuba and Sutter

Provider Contact Name: Peggy Lopez

Provider Contact Phone: (530) 742-8289

Provider Contact Email: yslegal@syix.com

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)		CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)			
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)	
CONSUMER/FINANCE					
A1. Bankruptcy/Debt Collection:	15	6	10	1	
A2. Contracts/Warranties:	1	1	0	0	
A3. Other Consumer/Finance:	1	2	1	0	
EMPLOYMENT					
B1. Discrimination:	0	0	0	0	
B2. Other Employment:	0	0	0	0	
FAMILY					
C1. Divorce/Custody/Visitation/Support/Grandparents Rights:	0	0	0	0	
C2. Conservatorship:	0	0	0	0	
C3. Other Family:	0	0	0	0	
HEALTH/COMMUNITY BASED CARE					
D1. Medi-Cal/Medicaid:	9	2	7	0	
D2. Medicare:	1	0	1	0	
D3. Other Health/Community Based Care:	0	0	0	0	
HOUSING					
E1. Landlord-Tenant (Subsidized or Private Housing):	7	4	2	0	
E2. Real Property: Home loans/Foreclosure/Reverse Mortgages:	9	0	8	0	
E3. Other Housing:	2	1	0	0	
INCOME MAINTENANCE					
F1. Social Security:	1	0	2	0	
F2. Supplemental Security Income (SSI):	1	0	2	0	
F3. Pensions/Retiree Benefits:	0	0	0	0	
F4. Other Income Maintenance:	3	1	4	0	

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 2

PSA: 4

AAA Name: Area 4 Agency on Aging

AAA Contact Name: Jane Stan, Program Manager

AAA Contact Phone: 916-486-1876

AAA Contact Email: jstan@a4aa.com

Provider Name: Yuba Sutter Legal Center

County(ies): Yuba and Sutter

Provider Contact Name: Peggy Lopez

Provider Contact Phone: (530) 742-8289

Provider Contact Email: yslegal@syix.com

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	4	1	2	0
G3. Other Individual Rights:	0	0	0	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	3	0	0	0
H2. Advance Health Care Directives (AHCD):	4	1	2	0
H3. Financial Powers of Attorney:	4	0	2	0
H4. Other Miscellaneous:	0	0	0	0

TOTAL CASES OPENED IN QUARTER: 65

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
19	43	1

TOTAL ESTIMATED CASE WORK HOURS SPENT: 477

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 0

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 0

INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
10/25/09	Umpqua Bank	YSLC		1	0.5
10/27/09	YC Senior Center	Program Cuts	Seniors	36	2.75
10/28/09	YC Senior Center	Telephone Scams	Seniors	32	1.75
11/24/09	YC Senior Center	Gift Card Restrictions	Seniors	30	2.5
11/25/09	YC Senior Center	Credit Card Interest	Seniors	40	1
12/30/09	YC Senior Center	2010 MediCal	Seniors	25	2

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 6

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 11

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 2

PSA: 5

AAA Name: Marin County Division of Aging and Adult Services

AAA Contact Name: Ana Bagtas

AAA Contact Phone: 415-499-6947

AAA Contact Email: abagtas@co.marin.ca.us

Provider Name: Legal Aid of the North Bay

County(ies): Marin County

Provider Contact Name: Jan Baldwin

Provider Contact Phone: 415-492-0230

Provider Contact Email: jbaldwin@legalaidsmarin.o

Total Unduplicated Client Count for Quarter: 123

Total Cases Closed in Quarter: 196

Total Units of Service for Quarter (Unit=1 Hour): 587

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64:	52
65-74:	43
75-84:	24
85+:	3
Client Declined to Provide Information:	1
Total:	123

CLIENT GENDER

Male:	40
Female:	83
Total:	123

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	32
Homebound:	0
Lives Alone:	96
Institutionalized:	0
Suspected Victim of Elder Abuse/Exploitation:	0
Limited English:	4
Rural:	3
Greatest Economic Need (Minority):	10
Greatest Economic Need (Non-Minority):	57
Greatest Economic Need (Minority Status Unknown):	0

CLIENT ETHNICITY

Hispanic/Latino:	4
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CLIENT RACE

Two or More Races:	5
Caucasian:	102
African American:	5
Native American/Native Alaskan:	1
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	0
Chinese:	3
Filipino:	1
Japanese:	0
Korean:	0
Laotian:	0
Vietnamese:	2
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	0
Race Unknown/Some Other Race:	4
Client Declined to Provide Information:	0
Total:	123

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 2

PSA: 5

AAA Name: Marin County Division of Aging and Adult Services

AAA Contact Name: Ana Bagtas

AAA Contact Phone: 415-499-6947

AAA Contact Email: abagtas@co.marin.ca.us

Provider Name: Legal Aid of the North Bay

County(ies): Marin County

Provider Contact Name: Jan Baldwin

Provider Contact Phone: 415-492-0230

Provider Contact Email: jbbaldwin@legalaidmarin.o

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)		CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)		
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
CONSUMER/FINANCE				
A1. Bankruptcy/Debt Collection:	24	38	6	1
A2. Contracts/Warranties:	12	5	1	1
A3. Other Consumer/Finance:	4	6	3	2
EMPLOYMENT				
B1. Discrimination:	2	2	0	0
B2. Other Employment:	2	4	0	0
FAMILY				
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	4	3	0	0
C2. Conservatorship:	0	0	0	0
C3. Other Family:	0	0	1	0
HEALTH/COMMUNITY BASED CARE				
D1. Medi-Cal/Medicaid:	0	1	0	0
D2. Medicare:	0	0	0	0
D3. Other Health/Community Based Care:	4	4	0	0
HOUSING				
E1. Landlord-Tenant (Subsidized or Private Housing):	22	20	14	13
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	12	15	2	1
E3. Other Housing:	1	0	0	0
INCOME MAINTENANCE				
F1. Social Security:	0	0	0	0
F2. Supplemental Security Income (SSI):	0	0	0	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	0	0	0	0

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 2

PSA: 5

AAA Name: Marin County Division of Aging and Adult Services

AAA Contact Name: Ana Bagtas

AAA Contact Phone: 415-499-6947

AAA Contact Email: abagtas@co.marin.ca.us

Provider Name: Legal Aid of the North Bay

County(ies): Marin County

Provider Contact Name: Jan Baldwin

Provider Contact Phone: 415-492-0230

Provider Contact Email: jbbaldwin@legalaidsmarin.o

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	0	0	0	0
G3. Other Individual Rights:	4	6	1	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	17	24	2	1
H2. Advance Health Care Directives (AHCD):	3	0	0	0
H3. Financial Powers of Attorney:	0	0	0	0
H4. Other Miscellaneous:	12	13	6	0

TOTAL CASES OPENED IN QUARTER: 123

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
141	36	19

TOTAL ESTIMATED CASE WORK HOURS SPENT: 587

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
10/7	Whistlestop	Advanced Health Care Directives	Spanish seniors	3	4
10/7	Dance Palance	Weste Marin Wellness Day	Seniors	15	3
10/8	Ignacio Valley Rotary	Lockhart Project for Seniors	Seniors	40	3
10/8	SG Comm Ctr	Valley Health Days	Seniors	11	3
10/12	KWMM Radio	25 minutes of LAM Services	Seniors + others	2000	4
10/16	Maria B Freitas	Advanced Health Care Directives	Seniors	17	4
10/29	Martini House	Executiion of Advanced Health Care Dir	Seniors	18	3
10/30	Dominican	LAM Services	Seniors + others	18	3
11/17	MVCC	Lockhart-small claims support	Seniors	35	2
11/24	Rotary Tiburon	LAM's services inc. senior services	seniors and others	24	2
11/24	Whistlestop	Advanced Health Care Directives	Vietnamese seniors	11	3

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 2

PSA: 5

AAA Name: *Marin County Division of Aging and Adult Services*

AAA Contact Name: *Ana Bagtas*

AAA Contact Phone: *415-499-6947*

AAA Contact Email: *abagtas@co.marin.ca.us*

Provider Name: *Legal Aid of the North Bay*

County(ies): *Marin County*

Provider Contact Name: *Jan Baldwin*

Provider Contact Phone: *415-492-0230*

Provider Contact Email: *jbaldwin@legalaidmarin.o*

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER:

11

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER:

34

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:

0

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:

0

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 2

PSA: 6

AAA Name: Department of Aging and Adult Services AAA

AAA Contact Name: Maria Guillen

AAA Contact Phone: 415-355-6784

AAA Contact Email: maria.guillen@sfgov.org

Provider Name: Legal Assistance to the Elderly

County(ies): San Francisco

Provider Contact Name: Howard Levy

Provider Contact Phone: 415-583-3333 x 307

Provider Contact Email: hlevy@laesf.org

Total Unduplicated Client Count for Quarter: 217

Total Cases Closed in Quarter: 149

Total Units of Service for Quarter (Unit=1 Hour): 1817

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64:	40
65-74:	90
75-84:	71
85+:	16
Client Declined to Provide Information:	0
Total:	217

CLIENT GENDER

Male:	101
Female:	116
Total:	217

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	76
Homebound:	16
Lives Alone:	100
Institutionalized:	4
Suspected Victim of Elder Abuse/Exploitation:	25
Limited English:	75
Rural:	0
Greatest Economic Need (Minority):	67
Greatest Economic Need (Non-Minority):	66
Greatest Economic Need (Minority Status Unknown):	0

CLIENT ETHNICITY

Hispanic/Latino:	25
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CLIENT RACE

Two or More Races:	0
Caucasian:	116
African American:	31
Native American/Native Alaskan:	1
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	1
Chinese:	23
Filipino:	17
Japanese:	2
Korean:	0
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	1
Race Unknown/Some Other Race:	25
Client Declined to Provide Information:	0
Total:	217

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 2

PSA: 6

AAA Name: Department of Aging and Adult Services AAA

AAA Contact Name: Maria Guillen

AAA Contact Phone: 415-355-6784

AAA Contact Email: maria.guillen@sfgov.org

Provider Name: Legal Assistance to the Elderly

County(ies): San Francisco

Provider Contact Name: Howard Levy

Provider Contact Phone: 415-583-3333 x 307

Provider Contact Email: hlevy@laesf.org

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)		CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)		
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
CONSUMER/FINANCE				
A1. Bankruptcy/Debt Collection:	23	11	0	3
A2. Contracts/Warranties:	1	0	0	0
A3. Other Consumer/Finance:	18	10	0	1
EMPLOYMENT				
B1. Discrimination:	0	0	0	0
B2. Other Employment:	0	0	0	0
FAMILY				
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	0	0	0	0
C2. Conservatorship:	0	0	0	0
C3. Other Family:	0	0	0	0
HEALTH/COMMUNITY BASED CARE				
D1. Medi-Cal/Medicaid:	1	2	0	0
D2. Medicare:	1	1	0	0
D3. Other Health/Community Based Care:	5	3	0	0
HOUSING				
E1. Landlord-Tenant (Subsidized or Private Housing):	61	37	0	5
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	8	5	0	2
E3. Other Housing:	31	25	0	0
INCOME MAINTENANCE				
F1. Social Security:	7	0	0	0
F2. Supplemental Security Income (SSI):	12	17	0	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	2	0	0	0

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 2

PSA: 6

AAA Name: Department of Aging and Adult Services AAA

AAA Contact Name: Maria Guillen

AAA Contact Phone: 415-355-6784

AAA Contact Email: maria.guillen@sfgov.org

Provider Name: Legal Assistance to the Elderly

County(ies): San Francisco

Provider Contact Name: Howard Levy

Provider Contact Phone: 415-583-3333 x 307

Provider Contact Email: hlevy@laesf.org

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	20	7	0	2
G3. Other Individual Rights:	3	0	0	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	10	3	0	4
H2. Advance Health Care Directives (AHCD):	0	0	0	0
H3. Financial Powers of Attorney:	3	3	0	0
H4. Other Miscellaneous:	11	8	0	0

TOTAL CASES OPENED IN QUARTER: 217

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
132	0	17

TOTAL ESTIMATED CASE WORK HOURS SPENT: 1817

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
10/24/2009	Chinatown	Resource Fair	Chinese Immigrants	120	8

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 1

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 8

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 0

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 0

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 2

PSA: 6

AAA Name: Department of Aging and Adult Services AAA

AAA Contact Name: Maria Guillen

AAA Contact Phone: 415-355-6784

AAA Contact Email: maria.guillen@sfgov.org

Provider Name: Asian Pacific Islander Legal Outreach

County(ies): San Francisco

Provider Contact Name: Esther Leong

Provider Contact Phone: 415-567-6255

Provider Contact Email: eleong@apilegaloutreach.

Total Unduplicated Client Count for Quarter: 64

Total Cases Closed in Quarter: 42

Total Units of Service for Quarter (Unit=1 Hour): 386

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64:	9
65-74:	22
75-84:	21
85+:	3
Client Declined to Provide Information:	9
Total:	64

CLIENT GENDER

Male:	26
Female:	38
Total:	64

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	27
Homebound:	0
Lives Alone:	41
Institutionalized:	0
Suspected Victim of Elder Abuse/Exploitation:	8
Limited English:	43
Rural:	0
Greatest Economic Need (Minority):	55
Greatest Economic Need (Non-Minority):	1
Greatest Economic Need (Minority Status Unknown):	8

CLIENT ETHNICITY

Hispanic/Latino:	0
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CLIENT RACE

Two or More Races:	0
Caucasian:	1
African American:	4
Native American/Native Alaskan:	0
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	0
Chinese:	19
Filipino:	24
Japanese:	2
Korean:	0
Laotian:	0
Vietnamese:	3
Guamanian:	0
Hawaiian:	0
Samoan:	1
Other Asian/Pacific Islander:	2
Race Unknown/Some Other Race:	8
Client Declined to Provide Information:	0
Total:	64

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 2

PSA: 6

AAA Name: Department of Aging and Adult Services AAA

AAA Contact Name: Maria Guillen

AAA Contact Phone: 415-355-6784

AAA Contact Email: maria.guillen@sfgov.org

Provider Name: Asian Pacific Islander Legal Outreach

County(ies): San Francisco

Provider Contact Name: Esther Leong

Provider Contact Phone: 415-567-6255

Provider Contact Email: eleong@apilegaloutreach.

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)		CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)		
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
CONSUMER/FINANCE				
A1. Bankruptcy/Debt Collection:	0	0	0	0
A2. Contracts/Warranties:	0	0	0	0
A3. Other Consumer/Finance:	0	0	0	0
EMPLOYMENT				
B1. Discrimination:	0	0	0	0
B2. Other Employment:	2	1	0	0
FAMILY				
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	5	3	0	0
C2. Conservatorship:	0	0	0	0
C3. Other Family:	2	0	0	0
HEALTH/COMMUNITY BASED CARE				
D1. Medi-Cal/Medicaid:	0	0	0	0
D2. Medicare:	0	0	0	0
D3. Other Health/Community Based Care:	0	0	0	0
HOUSING				
E1. Landlord-Tenant (Subsidized or Private Housing):	3	2	1	0
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	0	0	0	0
E3. Other Housing:	0	0	0	0
INCOME MAINTENANCE				
F1. Social Security:	0	0	0	0
F2. Supplemental Security Income (SSI):	0	0	0	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	12	12	0	0

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 2

PSA: 6

AAA Name: Department of Aging and Adult Services AAA

AAA Contact Name: Maria Guillen

AAA Contact Phone: 415-355-6784

AAA Contact Email: maria.guillen@sfgov.org

Provider Name: Asian Pacific Islander Legal Outreach

County(ies): San Francisco

Provider Contact Name: Esther Leong

Provider Contact Phone: 415-567-6255

Provider Contact Email: eleong@apilegaloutreach.

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	20	9	2	0
G2. Elder Abuse/Neglect/Exploitation:	4	4	0	0
G3. Other Individual Rights:	2	0	0	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	3	0	0	0
H2. Advance Health Care Directives (AHCD):	0	0	0	0
H3. Financial Powers of Attorney:	0	0	0	0
H4. Other Miscellaneous:	11	6	2	0

TOTAL CASES OPENED IN QUARTER: 64

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
37	5	0

TOTAL ESTIMATED CASE WORK HOURS SPENT: 400

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
10/07/2009	Chinese Benevolent Society	Press Conference with the SF District Attorney	Ethnic Press community	10000	8
10/09/2009	Asian Women Shelter	Domestic Violence and Elder Abuse	Direct CBO service providers	30	8
10/21/2009	On Lok Senior Center	Senior Legal Services	API Seniors	50	6
10/24/2009	Portsmouths Sq. Chinatown	Elder Abuse Awareness w/ SF DA	Community and Chinese Seniors	300	5
12/16/2009	Vietnamese Center	Elder Abuse Awareness	Vietnamese Community	40	3

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 5

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 30

INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
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California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 2

PSA: 6

AAA Name: Department of Aging and Adult Services AAA

AAA Contact Name: Maria Guillen

AAA Contact Phone: 415-355-6784

AAA Contact Email: maria.guillen@sfgov.org

Provider Name: Asian Pacific Islander Legal Outreach

County(ies): San Francisco

Provider Contact Name: Esther Leong

Provider Contact Phone: 415-567-6255

Provider Contact Email: eleong@apilegaloutreach.

10/02/2009	Center (VEC) Clinic			12	3
10/16/2009	VEC Clinic	Elder and Immigration	Filipino Seniors	10	3
10/21/2009	Hasting Law School Clinic	Immigration	API	12	4
11/06/2009	VEC Clinic	Elder and Immigration	Filipino Seniors	7	3
11/20/2009	VEC Clinic	Elder and Immigration	Filipino Seniors	9	3
11/18/2009	Hasting Law School Clinic	Immigration	API	12	4
12/04/2009	VEC Clinic	Elder and Immigration	Filipino Seniors	10	3
12/16/2009	Hasting Law School Clinic	Immigration	API	12	4
12/18/2009	VEC Clinic	Elder and Immigration	Filipino Seniors	8	3

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 9

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 30

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 2

PSA: 6

AAA Name: Department of Aging and Adult Services AAA

AAA Contact Name: Maria Guillen

AAA Contact Phone: 415-355-6784

AAA Contact Email: maria.guillen@sfgov.org

Provider Name: La Raza Centro Legal, Inc.

County(ies): San Francisco

Provider Contact Name: Lucia Trujillo

Provider Contact Phone: 415-553-3408

Provider Contact Email: lucia@lrcl.org

Total Unduplicated Client Count for Quarter: 46

Total Cases Closed in Quarter: 15

Total Units of Service for Quarter (Unit=1 Hour): 735

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64:	8
65-74:	25
75-84:	11
85+:	2
Client Declined to Provide Information:	0
Total:	46

CLIENT GENDER

Male:	27
Female:	19
Total:	46

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	8
Homebound:	0
Lives Alone:	19
Institutionalized:	0
Suspected Victim of Elder Abuse/Exploitation:	2
Limited English:	42
Rural:	0
Greatest Economic Need (Minority):	44
Greatest Economic Need (Non-Minority):	0
Greatest Economic Need (Minority Status Unknown):	2

CLIENT ETHNICITY

Hispanic/Latino:	42
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CLIENT RACE

Two or More Races:	0
Caucasian:	0
African American:	0
Native American/Native Alaskan:	0
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	0
Chinese:	0
Filipino:	0
Japanese:	0
Korean:	0
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	1
Race Unknown/Some Other Race:	45
Client Declined to Provide Information:	0
Total:	46

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 2

PSA: 6

AAA Name: Department of Aging and Adult Services AAA

AAA Contact Name: Maria Guillen

AAA Contact Phone: 415-355-6784

AAA Contact Email: maria.guillen@sfgov.org

Provider Name: La Raza Centro Legal, Inc.

County(ies): San Francisco

Provider Contact Name: Lucia Trujillo

Provider Contact Phone: 415-553-3408

Provider Contact Email: lucia@lrcl.org

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)		CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)		
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
CONSUMER/FINANCE				
A1. Bankruptcy/Debt Collection:	6	0	0	0
A2. Contracts/Warranties:	2	0	0	0
A3. Other Consumer/Finance:	3	0	0	0
EMPLOYMENT				
B1. Discrimination:	0	0	0	0
B2. Other Employment:	1	0	0	0
FAMILY				
C1. Divorce/Custody/Visitation/Support/Grandparents Rights:	0	0	0	0
C2. Conservatorship:	0	0	0	0
C3. Other Family:	0	0	0	0
HEALTH/COMMUNITY BASED CARE				
D1. Medi-Cal/Medicaid:	3	0	0	0
D2. Medicare:	0	0	0	0
D3. Other Health/Community Based Care:	1	0	0	0
HOUSING				
E1. Landlord-Tenant (Subsidized or Private Housing):	1	1	0	0
E2. Real Property: Home loans/Foreclosure/Reverse Mortgages:	1	0	0	0
E3. Other Housing:	2	0	0	0
INCOME MAINTENANCE				
F1. Social Security:	2	0	0	0
F2. Supplemental Security Income (SSI):	4	0	0	0
F3. Pensions/Retiree Benefits:	1	0	0	0
F4. Other Income Maintenance:	1	0	0	0

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 2

PSA: 6

AAA Name: Department of Aging and Adult Services AAA

AAA Contact Name: Maria Guillen

AAA Contact Phone: 415-355-6784

AAA Contact Email: maria.guillen@sfgov.org

Provider Name: La Raza Centro Legal, Inc.

County(ies): San Francisco

Provider Contact Name: Lucia Trujillo

Provider Contact Phone: 415-553-3408

Provider Contact Email: lucia@lrcl.org

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	12	10	1	2
G2. Elder Abuse/Neglect/Exploitation:	2	0	0	0
G3. Other Individual Rights:	0	0	0	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	2	1	0	0
H2. Advance Health Care Directives (AHCD):	0	0	0	0
H3. Financial Powers of Attorney:	1	0	0	0
H4. Other Miscellaneous:	1	0	0	0

TOTAL CASES OPENED IN QUARTER: 46

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
12	1	2

TOTAL ESTIMATED CASE WORK HOURS SPENT: 1364

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
10/01/2009	IHSS Consortium	In-Home Support Services Task Force Meeting	Elder Community	50	3
10/14/2009	Bayanihan Center	Health Care Action Team Meeting	Elder Community	25	2.5
10/21/2009	965 Mission St, San Francisco	Senior Housing Action Committee	Elder Community	15	3
10/22/2009	City Hall	Rally and Press Conference against IHSS cuts	Elder Community	100	3.5
11/02/2009	SF Sup. Ct./City Hall	Just Cause, Ellis Eviction Hearing I	Elder Community	40	3.5
11/04/2009	City Hall	DAAS Commission Meeting	Elder Community	50	3
11/05/2009	IHSS Consortium	In-Home Supportive Services Task Force Meeting	Elder Community	50	3
11/11/2009	Bayanihan Center	Health Care Action Team Meeting	Elder Community	30	2.5
11/18/2009	965 Mission Street	Senior Housing Action Committee	Elder Community	10	3

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 2

PSA: 6

AAA Name: Department of Aging and Adult Services AAA

AAA Contact Name: Maria Guillen

AAA Contact Phone: 415-355-6784

AAA Contact Email: maria.guillen@sfgov.org

Provider Name: La Raza Centro Legal, Inc.

County(ies): San Francisco

Provider Contact Name: Lucia Trujillo

Provider Contact Phone: 415-553-3408

Provider Contact Email: lucia@lrcl.org

11/19/2009	Senior Center	District Advisory Council/Latino Partnership Meeting	Elder Community	10	2.5
11/23/2009	SF Sup Ct./City Hall	Just Cause, Ellis Eviction Hearing II	Elder Community	40	3.5
12/02/2009	City Hall	DAAS Commission Meeting	Elder Community	50	3
12/03/2009	IHSS Consortium	In-Home Support Services Task Force Meeting	Elder Community	50	3
12/09/2009	Bayanihan Center	Health Care Action Team Meeting	Elder Community	25	2.5
12/14/2009	SF Sup Ct./City Hall	Resolution Hearing re: Blanket Felony	Elder Community	40	2.5
12/16/2009	965 Mission St	Senior Housing Action Committee	Elder Community	15	3
12/17/2009	Senior Center	District Advisory Council/Latino Partnership Meeting	Elder Community	5	2.5

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 17

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 50

INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
10/05/2009	ON LOK - 30th	Senior Clinic	6	1	2
10/19/2009	ON LOK - 30th	Senior Clinic	6	3	3
11/02/2009	ON LOK - 30th	Senior Clinic	6	0	1
11/16/2009	ON LOK - 30th	Senior Clinic	6	1	2.5
12/07/2009	ON LOK - 30th	Senior Clinic	6	3	3

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 5

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 12

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 2

PSA: 6

AAA Name: Department of Aging and Adult Services AAA

AAA Contact Name: Maria Guillen

AAA Contact Phone: 415-355-6784

AAA Contact Email: maria.guillen@sfgov.org

Provider Name: Asian Law Caucus

County(ies): San Francisco

Provider Contact Name: Charlene Cervantes

Provider Contact Phone: 415-896-1701

Provider Contact Email: charlene@asianlawcaucu

Total Unduplicated Client Count for Quarter: 71

Total Cases Closed in Quarter: 32

Total Units of Service for Quarter (Unit=1 Hour): 313

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64:	21
65-74:	30
75-84:	9
85+:	1
Client Declined to Provide Information:	10
Total:	71

CLIENT GENDER

Male:	29
Female:	42
Total:	71

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	23
Homebound:	0
Lives Alone:	12
Institutionalized:	0
Suspected Victim of Elder Abuse/Exploitation:	0
Limited English:	63
Rural:	0
Greatest Economic Need (Minority):	57
Greatest Economic Need (Non-Minority):	1
Greatest Economic Need (Minority Status Unknown):	0

CLIENT ETHNICITY

Hispanic/Latino:	0
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CLIENT RACE

Two or More Races:	0
Caucasian:	2
African American:	0
Native American/Native Alaskan:	0
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	0
Chinese:	60
Filipino:	2
Japanese:	1
Korean:	0
Laotian:	1
Vietnamese:	5
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	0
Race Unknown/Some Other Race:	0
Client Declined to Provide Information:	0
Total:	71

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 2

PSA: 6

AAA Name: Department of Aging and Adult Services AAA

AAA Contact Name: Maria Guillen

AAA Contact Phone: 415-355-6784

AAA Contact Email: maria.guillen@sfgov.org

Provider Name: Asian Law Caucus

County(ies): San Francisco

Provider Contact Name: Charlene Cervantes

Provider Contact Phone: 415-896-1701

Provider Contact Email: charlene@asianlawcaucu

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)		CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)		
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
CONSUMER/FINANCE				
A1. Bankruptcy/Debt Collection:	0	0	0	0
A2. Contracts/Warranties:	0	0	0	0
A3. Other Consumer/Finance:	0	0	0	0
EMPLOYMENT				
B1. Discrimination:	0	0	0	0
B2. Other Employment:	0	0	0	0
FAMILY				
C1. Divorce/Custody/Visitation/Support/Grandparents Rights:	0	0	0	0
C2. Conservatorship:	0	0	0	0
C3. Other Family:	0	0	0	0
HEALTH/COMMUNITY BASED CARE				
D1. Medi-Cal/Medicaid:	0	0	0	0
D2. Medicare:	0	0	0	0
D3. Other Health/Community Based Care:	0	0	0	0
HOUSING				
E1. Landlord-Tenant (Subsidized or Private Housing):	0	0	0	0
E2. Real Property: Home loans/Foreclosure/Reverse Mortgages:	0	0	0	0
E3. Other Housing:	0	0	0	0
INCOME MAINTENANCE				
F1. Social Security:	0	0	0	0
F2. Supplemental Security Income (SSI):	0	1	0	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	0	0	0	0

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 2

PSA: 6

AAA Name: Department of Aging and Adult Services AAA

AAA Contact Name: Maria Guillen

AAA Contact Phone: 415-355-6784

AAA Contact Email: maria.guillen@sfgov.org

Provider Name: Asian Law Caucus

County(ies): San Francisco

Provider Contact Name: Charlene Cervantes

Provider Contact Phone: 415-896-1701

Provider Contact Email: charlene@asianlawcaucu

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	69	17	6	4
G2. Elder Abuse/Neglect/Exploitation:	0	0	0	0
G3. Other Individual Rights:	0	2	0	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	0	0	0	0
H2. Advance Health Care Directives (AHCD):	0	0	0	0
H3. Financial Powers of Attorney:	0	0	0	0
H4. Other Miscellaneous:	2	2	0	0

TOTAL CASES OPENED IN QUARTER: 71

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
22	6	4

TOTAL ESTIMATED CASE WORK HOURS SPENT: 313

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 0

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 0

INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
10/03/2009	City College of SF	Immigration/Naturalization	Senior Citizens/SF Community	20	3
11/07/2009	City College of San Francisco	Immigration/Naturalization	Senior Citizens/SF Community	20	3
12/05/2009	City College of San Francisco	Immigration/Naturalization	Senior Citizens/SF Community	20	3

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 3

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 9

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 2

PSA: 7

AAA Name: Aging and Adult Services Bureau-County Employment and Human Services Department

AAA Contact Name: Ruth Atkin

AAA Contact Phone: 9253358818

AAA Contact Email: ratkin@ehsd.cccounty.us

Provider Name: Contra Costa Senior Legal Services

County(ies): Contra Costa

Provider Contact Name: Laine Lawrence

Provider Contact Phone: 510-374-3712

Provider Contact Email: laine_lawrence@yahoo.co

Total Unduplicated Client Count for Quarter: 238

Total Cases Closed in Quarter: 223

Total Units of Service for Quarter (Unit=1 Hour): 1651

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64:	52
65-74:	101
75-84:	59
85+:	26
Client Declined to Provide Information:	0
Total:	238

CLIENT GENDER

Male:	90
Female:	148
Total:	238

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	95
Homebound:	14
Lives Alone:	92
Institutionalized:	3
Suspected Victim of Elder Abuse/Exploitation:	4
Limited English:	7
Rural:	0
Greatest Economic Need (Minority):	41
Greatest Economic Need (Non-Minority):	34
Greatest Economic Need (Minority Status Unknown):	0

CLIENT ETHNICITY

Hispanic/Latino:	15
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CLIENT RACE

Two or More Races:	15
Caucasian:	132
African American:	54
Native American/Native Alaskan:	5
Asian/Pacific Islander	
Asian Indian:	4
Cambodian:	0
Chinese:	6
Filipino:	9
Japanese:	6
Korean:	0
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	1
Samoan:	0
Other Asian/Pacific Islander:	5
Race Unknown/Some Other Race:	1
Client Declined to Provide Information:	0
Total:	238

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 2

PSA: 7

AAA Name: Aging and Adult Services Bureau-County Employment and Human Services Department

AAA Contact Name: Ruth Atkin

AAA Contact Phone: 9253358818

AAA Contact Email: ratkin@ehsd.cccounty.us

Provider Name: Contra Costa Senior Legal Services

County(ies): Contra Costa

Provider Contact Name: Laine Lawrence

Provider Contact Phone: 510-374-3712

Provider Contact Email: laine_lawrence@yahoo.co

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)		CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)		
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
CONSUMER/FINANCE				
A1. Bankruptcy/Debt Collection:	25	24	0	0
A2. Contracts/Warranties:	9	2	4	0
A3. Other Consumer/Finance:	26	21	2	0
EMPLOYMENT				
B1. Discrimination:	0	0	0	0
B2. Other Employment:	2	2	0	0
FAMILY				
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	0	0	0	0
C2. Conservatorship:	0	0	0	0
C3. Other Family:	8	7	0	0
HEALTH/COMMUNITY BASED CARE				
D1. Medi-Cal/Medicaid:	4	3	0	0
D2. Medicare:	0	0	0	0
D3. Other Health/Community Based Care:	6	5	6	0
HOUSING				
E1. Landlord-Tenant (Subsidized or Private Housing):	31	22	3	0
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	16	12	3	0
E3. Other Housing:	15	17	0	0
INCOME MAINTENANCE				
F1. Social Security:	8	5	1	0
F2. Supplemental Security Income (SSI):	12	8	0	0
F3. Pensions/Retiree Benefits:	3	2	1	0
F4. Other Income Maintenance:	4	3	0	0

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 2

PSA: 7

AAA Name: Aging and Adult Services Bureau-County Employment and Human Services Department

AAA Contact Name: Ruth Atkin

AAA Contact Phone: 9253358818

AAA Contact Email: ratkin@ehsd.cccounty.us

Provider Name: Contra Costa Senior Legal Services

County(ies): Contra Costa

Provider Contact Name: Laine Lawrence

Provider Contact Phone: 510-374-3712

Provider Contact Email: laine_lawrence@yahoo.co

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	3	0
G2. Elder Abuse/Neglect/Exploitation:	6	5	0	2
G3. Other Individual Rights:	6	6	0	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	36	33	0	0
H2. Advance Health Care Directives (AHCD):	1	3	0	0
H3. Financial Powers of Attorney:	11	11	0	0
H4. Other Miscellaneous:	8	7	0	0

TOTAL CASES OPENED IN QUARTER: 237

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
198	23	2

TOTAL ESTIMATED CASE WORK HOURS SPENT: 1651

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 0

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 0

INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
10/06/2009	Antioch	Advances Health Care Directives	Seniors	30	12

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 1

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 12

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 2

PSA: 8

AAA Name: San Mateo County Area Agency on Aging

AAA Contact Name: Craig McCulloh

AAA Contact Phone: (650) 573-2480

AAA Contact Email: cmcculloh@co.sanmateo.ca.u

Provider Name: Legal Aid Society of San Mateo County

County(ies): San Mateo

Provider Contact Name: Lauren Zorfas

Provider Contact Phone: (650)375-0185 ext. 3317

Provider Contact Email: lzorfas@legalaidsmc.org

Total Unduplicated Client Count for Quarter: 127

Total Cases Closed in Quarter: 140

Total Units of Service for Quarter (Unit=1 Hour): 2316

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64:	45
65-74:	42
75-84:	30
85+:	10
Client Declined to Provide Information:	0
Total:	127

CLIENT GENDER

Male:	44
Female:	83
Total:	127

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	50
Homebound:	0
Lives Alone:	72
Institutionalized:	2
Suspected Victim of Elder Abuse/Exploitation:	11
Limited English:	9
Rural:	5
Greatest Economic Need (Minority):	39
Greatest Economic Need (Non-Minority):	32
Greatest Economic Need (Minority Status Unknown):	0

CLIENT ETHNICITY

Hispanic/Latino:	28
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CLIENT RACE

Two or More Races:	3
Caucasian:	54
African American:	9
Native American/Native Alaskan:	2
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	0
Chinese:	1
Filipino:	10
Japanese:	0
Korean:	0
Laotian:	0
Vietnamese:	1
Guamanian:	0
Hawaiian:	0
Samoan:	1
Other Asian/Pacific Islander:	8
Race Unknown/Some Other Race:	38
Client Declined to Provide Information:	0
Total:	127

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 2

PSA: 8

AAA Name: San Mateo County Area Agency on Aging

AAA Contact Name: Craig McCulloh

AAA Contact Phone: (650) 573-2480

AAA Contact Email: cmcculloh@co.sanmateo.ca.u

Provider Name: Legal Aid Society of San Mateo County

County(ies): San Mateo

Provider Contact Name: Lauren Zorfas

Provider Contact Phone: (650)375-0185 ext. 3317

Provider Contact Email: lzorfas@legalaidsmc.org

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)		CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)		
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
CONSUMER/FINANCE				
A1. Bankruptcy/Debt Collection:	37	18	4	1
A2. Contracts/Warranties:	1	1	1	0
A3. Other Consumer/Finance:	0	0	0	0
EMPLOYMENT				
B1. Discrimination:	0	0	0	0
B2. Other Employment:	1	0	0	0
FAMILY				
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	1	0	0	0
C2. Conservatorship:	1	0	0	0
C3. Other Family:	0	0	0	0
HEALTH/COMMUNITY BASED CARE				
D1. Medi-Cal/Medicaid:	15	10	2	2
D2. Medicare:	1	1	1	0
D3. Other Health/Community Based Care:	3	2	1	0
HOUSING				
E1. Landlord-Tenant (Subsidized or Private Housing):	49	30	11	4
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	13	11	2	0
E3. Other Housing:	2	2	0	0
INCOME MAINTENANCE				
F1. Social Security:	2	3	1	0
F2. Supplemental Security Income (SSI):	11	7	5	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	1	1	1	0

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 2

PSA: 8

AAA Name: San Mateo County Area Agency on Aging

AAA Contact Name: Craig McCulloh

AAA Contact Phone: (650) 573-2480

AAA Contact Email: cmcculloh@co.sanmateo.ca.u

Provider Name: Legal Aid Society of San Mateo County

County(ies): San Mateo

Provider Contact Name: Lauren Zorfas

Provider Contact Phone: (650)375-0185 ext. 3317

Provider Contact Email: lzorfas@legalaidsmc.org

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	11	8	1	0
G3. Other Individual Rights:	0	0	0	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	3	2	2	0
H2. Advance Health Care Directives (AHCD):	3	1	2	0
H3. Financial Powers of Attorney:	0	0	0	0
H4. Other Miscellaneous:	5	2	0	0

TOTAL CASES OPENED IN QUARTER: 160

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
99	34	7

TOTAL ESTIMATED CASE WORK HOURS SPENT: 1853

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
10/15/09	East Palo Alto Senior Center	Financial Safety for Seniors	Seniors	54	2
10/26/09	San Mateo Senior Center	Financial Safety for Seniors	Seniors	12	2
10/15/09	North Peninsula Comm. Svcs. Ctr.	Legal Aid services presentation	immigrants	9	2

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 3

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 6

INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
10/24/09	Crowne Plaza, Foster City	Advance Health Care Directives	Seniors	13	3

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 2

PSA: 8

AAA Name: San Mateo County Area Agency on Aging

AAA Contact Name: Craig McCulloh

AAA Contact Phone: (650) 573-2480

AAA Contact Email: cmcculloh@co.sanmateo.ca.u

Provider Name: Legal Aid Society of San Mateo County

County(ies): San Mateo

Provider Contact Name: Lauren Zorfas

Provider Contact Phone: (650)375-0185 ext. 3317

Provider Contact Email: lzorfas@legalaidsmc.org

10/6/09	Jack London Square, Oakland	Public Health Benefits for End State Renal Disease Patients	Service providers	85	4
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TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 2

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 7

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 2

PSA: 9

AAA Name: Alameda County Area Agency on Aging

AAA Contact Name: Tracy Murray

AAA Contact Phone:

AAA Contact Email:

Provider Name: Legal Assistance for Seniors

County(ies): Alameda

Provider Contact Name: Mary Beth McLendon/Francel D'A

Provider Contact Phone: 510-832-3040

Provider Contact Email: mmclendon@lashicap.org

Total Unduplicated Client Count for Quarter: 146

Total Cases Closed in Quarter: 141

Total Units of Service for Quarter (Unit=1 Hour): 2411

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64:	30
65-74:	49
75-84:	50
85+:	17
Client Declined to Provide Information:	0
Total:	146

CLIENT GENDER

Male:	58
Female:	88
Total:	146

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	43
Homebound:	3
Lives Alone:	22
Institutionalized:	0
Suspected Victim of Elder Abuse/Exploitation:	0
Limited English:	50
Rural:	0
Greatest Economic Need (Minority):	51
Greatest Economic Need (Non-Minority):	15
Greatest Economic Need (Minority Status Unknown):	3

CLIENT ETHNICITY

Hispanic/Latino:	10
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CLIENT RACE

Two or More Races:	2
Caucasian:	43
African American:	34
Native American/Native Alaskan:	0
Asian/Pacific Islander	
Asian Indian:	2
Cambodian:	0
Chinese:	34
Filipino:	1
Japanese:	0
Korean:	0
Laotian:	0
Vietnamese:	3
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	6
Race Unknown/Some Other Race:	12
Client Declined to Provide Information:	9
Total:	146

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 2

PSA: 9

AAA Name: Alameda County Area Agency on Aging

AAA Contact Name: Tracy Murray

AAA Contact Phone:

AAA Contact Email:

Provider Name: Legal Assistance for Seniors

County(ies): Alameda

Provider Contact Name: Mary Beth McLendon/Francel D'A

Provider Contact Phone: 510-832-3040

Provider Contact Email: mmclendon@lashicap.org

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)		CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)		
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
CONSUMER/FINANCE				
A1. Bankruptcy/Debt Collection:	5	2	4	0
A2. Contracts/Warranties:	3	3	1	0
A3. Other Consumer/Finance:	6	2	3	0
EMPLOYMENT				
B1. Discrimination:	0	0	0	0
B2. Other Employment:	0	0	0	0
FAMILY				
C1. Divorce/Custody/Visitation/Support/Grandparents Rights:	1	0	0	0
C2. Conservatorship:	0	0	0	0
C3. Other Family:	12	1	2	9
HEALTH/COMMUNITY BASED CARE				
D1. Medi-Cal/Medicaid:	10	2	4	3
D2. Medicare:	26	5	17	3
D3. Other Health/Community Based Care:	1	1	2	0
HOUSING				
E1. Landlord-Tenant (Subsidized or Private Housing):	2	2	0	0
E2. Real Property: Home loans/Foreclosure/Reverse Mortgages:	1	1	0	0
E3. Other Housing:	0	0	0	0
INCOME MAINTENANCE				
F1. Social Security:	4	2	3	0
F2. Supplemental Security Income (SSI):	18	8	5	2
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	4	4	0	0

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 2

PSA: 9

AAA Name: Alameda County Area Agency on Aging

AAA Contact Name: Tracy Murray

AAA Contact Phone:

AAA Contact Email:

Provider Name: Legal Assistance for Seniors

County(ies): Alameda

Provider Contact Name: Mary Beth McLendon/Francel D'A

Provider Contact Phone: 510-832-3040

Provider Contact Email: mmclendon@lashicap.org

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	11	2	0	4
G2. Elder Abuse/Neglect/Exploitation:	29	12	13	5
G3. Other Individual Rights:	0	0	0	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	2	1	0	0
H2. Advance Health Care Directives (AHCD):	3	2	2	0
H3. Financial Powers of Attorney:	7	2	3	0
H4. Other Miscellaneous:	2	1	2	1

TOTAL CASES OPENED IN QUARTER: 147

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
53	61	27

TOTAL ESTIMATED CASE WORK HOURS SPENT: 2100

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
10/08/2009	Lavender Seniors of the East Bay	Senior Fair	Seniors and Senior Service Providers	100	11
10/09/2009	Allen Temple Arms	Senior Fair	Seniors and Senior Service Providers	125	8.5
10/17/2009	Pleasanton Hilton	Health Fair	Seniors and Senior Service Providers	200	9
10/28/2009	Newark Silliman Activity Center	Senior Fair	Seniors and Senior Service Providers	300	7.5
10/30/2009	Alameda County Employee's Retirement Association	Health Fair	Seniors and Senior Service Providers	300	7
11/07/2009	Jack London Aquatic Center	Health Fair	Seniors and Senior Service Providers	200	11
11/14/2009	St. Paul's Episcopal Church	Health Fair	Seniors and Senior Service Providers	100	6

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 2

PSA: 9

AAA Name: Alameda County Area Agency on Aging

AAA Contact Name: Tracy Murray

AAA Contact Phone:

AAA Contact Email:

Provider Name: Legal Assistance for Seniors

County(ies): Alameda

Provider Contact Name: Mary Beth McLendon/Francel D'A

Provider Contact Phone: 510-832-3040

Provider Contact Email: mmclendon@lashicap.org

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 7

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 60

INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
10/07/2009	Marina Community Center, San Leandro	Advance Health Care Directive Workshop	Seniors	10	6
10/09/2009	Lincoln Court Senior Apartments, Oakland	Consumer Fraud Alert	Seniors	32	6
10/10/2009	Emeritus at Landmark Villa, Hayward	Consumer Fraud Alert	Seniors	12	6
10/10/2009	Hayward Public Library, Hayward	LAS/HICAP	Seniors and Senior Service Providers	10	6
10/11/2009	Eden Korean Presbyterian Church, Castro Valley	Medicare Part D	Seniors and Senior Service Providers	35	7
10/14/2009	Marina Community Center, San Leandro	Advance Health Care Directive Workshop	Seniors	14	6.25
10/16/2009	American Indian Child Resource Ctr, Oakland	Stepping Up to the Plate: Guardianship & Custody	Seniors and Senior Service Providers	20	6
10/17/2009	Pleasanton Hilton, Pleasanton	Welcome to Medicare	Seniors and Senior Service Providers	30	5
10/17/2009	Pleasanton Hilton, Pleasanton	LAS/HICAP	Seniors and Senior Service Providers	20	3.5
10/22/2009	Beth Eden, Oakland	Advance Health Care Directive Workshop	Seniors	22	4.5
10/28/2009	Valdez Plaza, Oakland	Advance Health Care Directive Workshop	Seniors	15	4.75
10/30/2009	U.C. Berkeley Retirement Center	The ABC's of Long Term Care	Seniors	20	8
10/30/2009	Westlake Christian Terrace, Oakland	Medicare Part D	Senior Service Providers	12	4.25
11/02/2009	Harrison Tower Apartments, Oakland	Low Income Assistance: Medicare and Medi-Cal	Seniors	8	5.5
11/05/2009	Northgate Terrace, Oakland	Medicare Part D	Seniors	15	5.75
11/06/2009	Northgate Terrace, Oakland	Low Income Assistance: Medicare and Medi-Cal	Seniors	15	5.75
11/09/2009	Baywood Court Apartments, Oakland	Welcome to Medicare	Seniors	7	6

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 2

PSA: 9

AAA Name: Alameda County Area Agency on Aging

AAA Contact Name: Tracy Murray

AAA Contact Phone:

AAA Contact Email:

Provider Name: Legal Assistance for Seniors

County(ies): Alameda

Provider Contact Name: Mary Beth McLendon/Francel D'A

Provider Contact Phone: 510-832-3040

Provider Contact Email: mmclendon@lashicap.org

11/12/2009	Legal Assistance for Seniors (Webinar)	Keeping Elders Safe: An Overview of Elder Abuse	Senior Service Providers	75	7.5
11/12/2009	Westlake Christian Terrace, Oakland	Welcome to Medicare	Seniors	27	4.75
11/12/2009	Strawberry Creek Lodge, Berkeley	Medicare Part D	Senior Service Providers	15	6.5
11/13/2009	Alameda Co. Area Agency on Aging, Oakl.	Low Income Assistance: Medicare and Medi-Cal	Senior Service Providers	40	7.75
11/13/2009	Lawrence Moore Manor, Berkeley	Medicare Part D	Seniors	7	4.75
11/16/2009	St. Mary's Garden, Oakland	Low Income Assistance: Medicare and Medi-Cal	Seniors	40	4.5
11/18/2009	Montclair Women's Club, Oakland	Advance Health Care Directive Workshop	Seniors	35	6.25
11/18/2009	Masonic Outreach Services, Union City	Welcome to Medicare	Seniors and Senior Service Providers	10	11.5
11/18/2009	Oakland Downtown Senior Center, Oakl.	Low Income Assistance: Medicare and Medi-Cal	Seniors	12	8.25
11/19/2009	Fremont Main Library, Fremont	Welcome to Medicare	Senior Service Providers	60	9.5
11/24/2009	Glenn Brook Terrace, Oakland	Medicare Part D	Seniors	8	6.5
11/24/2009	CA State University of the East Bay, Hayward	LAS/HICAP	Senior Service Providers	14	6.5
12/02/2009	J.L. Richard Terrace & Evergreen Annex, Oakl	Medicare Part D	Seniors	50	5.5
12/02/2009	Harrison Tower Apartments, Oakland	Low Income Assistance: Medicare and Medi-Cal	Seniors	14	4.5
12/04/2009	Adell Court Apartments, Oakland	Medicare Part D	Seniors	8	5
12/07/2009	Park Boulevard Manor, Oakland	Low Income Assistance: Medicare and Medi-Cal	Seniors	12	4.75
12/08/2009	Harriet Tubman Manor, Berkeley	Medicare Part D	Seniors	7	5
12/08/2009	Fremont Senior Center, Fremont	Low Income Assistance: Medicare and Medi-Cal	Seniors	4	11.5
12/09/2009	Kent Gardens Senior Community, Ashland	LAS/HICAP	Seniors	10	6.5

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 2

PSA: 9

AAA Name: Alameda County Area Agency on Aging

AAA Contact Name: Tracy Murray

AAA Contact Phone:

AAA Contact Email:

Provider Name: Legal Assistance for Seniors

County(ies): Alameda

Provider Contact Name: Mary Beth McLendon/Francel D'A

Provider Contact Phone: 510-832-3040

Provider Contact Email: mmclendon@lashicap.org

12/09/2009	Fargo Senior Center, San Leandro	Medicare Part D	Seniors	15	5
12/09/2009	Afghan Elderly Association, Fremont	Welcome to Medicare	Seniors and Senior Service Providers	40	9
12/10/2009	Wicklow Housing, Dublin	Medicare Part D	Seniors and Senior Service Providers	5	7
12/14/2009	Eden Lodge, San Leandro	Low Income Assistance: Medicare and Medi-Cal	Seniors	12	6.5

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 40

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 251

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 2

PSA: 10

AAA Name: Council on Aging, Silicon Valley

AAA Contact Name: Mike Torres

AAA Contact Phone: 408-350-3271

AAA Contact Email: mtorres@coasiliconvalley.co

Provider Name: Senior Adults Legal Assistance

County(ies): Santa Clara

Provider Contact Name: Georgia Bacil

Provider Contact Phone: 408-295-5991

Provider Contact Email: gbacil@sala.org

Total Unduplicated Client Count for Quarter: 380

Total Cases Closed in Quarter: 443

Total Units of Service for Quarter (Unit=1 Hour): 1725

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64:	63
65-74:	140
75-84:	123
85+:	52
Client Declined to Provide Information:	2
Total:	380

CLIENT GENDER

Male:	124
Female:	256
Total:	380

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	119
Homebound:	12
Lives Alone:	86
Institutionalized:	5
Suspected Victim of Elder Abuse/Exploitation:	35
Limited English:	60
Rural:	0
Greatest Economic Need (Minority):	81
Greatest Economic Need (Non-Minority):	62
Greatest Economic Need (Minority Status Unknown):	0

CLIENT ETHNICITY

Hispanic/Latino:	62
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CLIENT RACE

Two or More Races:	11
Caucasian:	245
African American:	11
Native American/Native Alaskan:	18
Asian/Pacific Islander	
Asian Indian:	5
Cambodian:	0
Chinese:	31
Filipino:	16
Japanese:	5
Korean:	8
Laotian:	0
Vietnamese:	11
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	1
Race Unknown/Some Other Race:	14
Client Declined to Provide Information:	4
Total:	380

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 2

PSA: 10

AAA Name: Council on Aging, Silicon Valley

AAA Contact Name: Mike Torres

AAA Contact Phone: 408-350-3271

AAA Contact Email: mtorres@coasiliconvalley.co

Provider Name: Senior Adults Legal Assistance

County(ies): Santa Clara

Provider Contact Name: Georgia Bacil

Provider Contact Phone: 408-295-5991

Provider Contact Email: gbacil@sala.org

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)		CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)		
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
CONSUMER/FINANCE				
A1. Bankruptcy/Debt Collection:	24	25	0	0
A2. Contracts/Warranties:	6	6	0	0
A3. Other Consumer/Finance:	12	16	0	0
EMPLOYMENT				
B1. Discrimination:	0	0	0	0
B2. Other Employment:	2	1	1	0
FAMILY				
C1. Divorce/Custody/Visitation/Support/Grandparents Rights:	9	5	0	0
C2. Conservatorship:	5	5	0	0
C3. Other Family:	3	7	0	0
HEALTH/COMMUNITY BASED CARE				
D1. Medi-Cal/Medicaid:	17	14	2	2
D2. Medicare:	4	4	4	7
D3. Other Health/Community Based Care:	12	9	2	1
HOUSING				
E1. Landlord-Tenant (Subsidized or Private Housing):	22	15	6	1
E2. Real Property: Home loans/Foreclosure/Reverse Mortgages:	18	16	1	0
E3. Other Housing:	16	22	0	0
INCOME MAINTENANCE				
F1. Social Security:	17	18	0	2
F2. Supplemental Security Income (SSI):	13	11	1	1
F3. Pensions/Retiree Benefits:	1	0	0	0
F4. Other Income Maintenance:	3	6	1	2

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 2

PSA: 10

AAA Name: Council on Aging, Silicon Valley

AAA Contact Name: Mike Torres

AAA Contact Phone: 408-350-3271

AAA Contact Email: mtorres@coasiliconvalley.co

Provider Name: Senior Adults Legal Assistance

County(ies): Santa Clara

Provider Contact Name: Georgia Bacil

Provider Contact Phone: 408-295-5991

Provider Contact Email: gbacil@sala.org

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	4	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	30	29	5	11
G3. Other Individual Rights:	3	4	0	1

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	100	93	0	0
H2. Advance Health Care Directives (AHCD):	20	8	22	0
H3. Financial Powers of Attorney:	21	35	2	0
H4. Other Miscellaneous:	18	19	0	0

TOTAL CASES OPENED IN QUARTER: 380

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
368	47	28

TOTAL ESTIMATED CASE WORK HOURS SPENT: 1583

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
10/01/2009	IBM in San Jose	Community Resource Fair	Prospective clients or family members	300	6
10/01/2009	University of Santa Clara Law School	Public Interest Law Career Fair	Prospective law student volunteers	75	6
10/29/2009	Fenwick and West Law Firm in Mountain View	Presentation about SALA and Pro Bono opportunities at SALA	Prospective pro bono attorney volunteers	20	4.5
12/09/2009	Kirk Senior Nutrition Program in San Jose	Presentation about SALA: Who We Are and What We do	Low income participants at Senior Center	30	1
12/10/2009	Cypress Senior Center in San Jose	Presentation about SALA: Who We Are and What We do	Low Income Participants at Senior Center	60	1
12/16/2009	St. James Senior Nutrition Program in San Jose	Presentation about SALA: Who We are and What We do	Low income participants at senior center	65	1
12/18/2009	Hank Lopez Senior Center in San Jose	Presentation about SALA: Who We are and What We do	Low income participants at senior center	60	1

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 2

PSA: 10

AAA Name: Council on Aging, Silicon Valley

AAA Contact Name: Mike Torres

AAA Contact Phone: 408-350-3271

AAA Contact Email: mtorres@coasiliconvalley.co

Provider Name: Senior Adults Legal Assistance

County(ies): Santa Clara

Provider Contact Name: Georgia Bacil

Provider Contact Phone: 408-295-5991

Provider Contact Email: gbacil@sala.org

12/28/2009	Santa Clara Senior Nutrition Program	Presentation about SALA: Who We are and What We do	Low income participants at senior center	40	1
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TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 8

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 22

INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
12/10/2009	Evergreen Senior Center in San Jose	Legal Planning for the Future and Information About SALA's Services	Participants at senior center	60	3.5
12/10/2009	Alzheimer's Activity Center in San Jose	Legal Planning for the Future and Information About SALA's Services	Participants and family members at the center	8	2.5
12/09/2009	SALA's Office	Work on Elder Abuse Restraining Order Procedures Manual for Pro Bono Attorneys	Pro Bono Attorneys for SALA	0	10

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 2

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 16

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 2

PSA: 10

AAA Name: Council on Aging, Silicon Valley

AAA Contact Name: Mike Torres

AAA Contact Phone: 408-350-3271

AAA Contact Email: mtorres@coasiliconvalley.co

Provider Name: Fair Housing Law Project

County(ies): Santa Clara

Provider Contact Name: Annette Kirkham

Provider Contact Phone: 408-280-2410

Provider Contact Email: Annettek@lawfoundation.

Total Unduplicated Client Count for Quarter: 4

Total Cases Closed in Quarter: 11

Total Units of Service for Quarter (Unit=1 Hour): 2100

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64: 1
65-74: 2
75-84: 0
85+: 1
Client Declined to Provide Information: 0
Total: 4

CLIENT GENDER

Male: 1
Female: 3
Total: 4

OTHER CLIENT CHARACTERISTICS

Frail/Disabled: 3
Homebound: 0
Lives Alone: 2
Institutionalized: 0
Suspected Victim of Elder Abuse/Exploitation: 2
Limited English: 0
Rural: 0
Greatest Economic Need (Minority): 2
Greatest Economic Need (Non-Minority): 1
Greatest Economic Need (Minority Status Unknown): 0

CLIENT ETHNICITY

Hispanic/Latino: 2

CLIENT RACE

Two or More Races: 0
Caucasian: 2
African American: 1
Native American/Native Alaskan: 1
Asian/Pacific Islander
Asian Indian: 0
Cambodian: 0
Chinese: 0
Filipino: 0
Japanese: 0
Korean: 0
Laotian: 0
Vietnamese: 0
Guamanian: 0
Hawaiian: 0
Samoan: 0
Other Asian/Pacific Islander: 0
Race Unknown/Some Other Race: 0
Client Declined to Provide Information: 0
Total: 4

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 2

PSA: 10

AAA Name: Council on Aging, Silicon Valley

AAA Contact Name: Mike Torres

AAA Contact Phone: 408-350-3271

AAA Contact Email: mtorres@coasiliconvalley.co

Provider Name: Fair Housing Law Project

County(ies): Santa Clara

Provider Contact Name: Annette Kirkham

Provider Contact Phone: 408-280-2410

Provider Contact Email: Annettek@lawfoundation.

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)		CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)		
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
CONSUMER/FINANCE				
A1. Bankruptcy/Debt Collection:	0	0	0	0
A2. Contracts/Warranties:	0	0	0	0
A3. Other Consumer/Finance:	0	0	0	0
EMPLOYMENT				
B1. Discrimination:	0	0	0	0
B2. Other Employment:	0	0	0	0
FAMILY				
C1. Divorce/Custody/Visitation/Support/Grandparents Rights:	0	0	0	0
C2. Conservatorship:	0	0	0	0
C3. Other Family:	0	0	0	0
HEALTH/COMMUNITY BASED CARE				
D1. Medi-Cal/Medicaid:	0	0	0	0
D2. Medicare:	0	0	0	0
D3. Other Health/Community Based Care:	0	0	0	0
HOUSING				
E1. Landlord-Tenant (Subsidized or Private Housing):	0	0	0	0
E2. Real Property: Home loans/Foreclosure/Reverse Mortgages:	4	8	3	0
E3. Other Housing:	0	0	0	0
INCOME MAINTENANCE				
F1. Social Security:	0	0	0	0
F2. Supplemental Security Income (SSI):	0	0	0	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	0	0	0	0

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 2

PSA: 10

AAA Name: Council on Aging, Silicon Valley

AAA Contact Name: Mike Torres

AAA Contact Phone: 408-350-3271

AAA Contact Email: mtorres@coasiliconvalley.co

Provider Name: Fair Housing Law Project

County(ies): Santa Clara

Provider Contact Name: Annette Kirkham

Provider Contact Phone: 408-280-2410

Provider Contact Email: Annettek@lawfoundation.

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	0	0	0	0
G3. Other Individual Rights:	0	0	0	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	0	0	0	0
H2. Advance Health Care Directives (AHCD):	0	0	0	0
H3. Financial Powers of Attorney:	0	0	0	0
H4. Other Miscellaneous:	0	0	0	0

TOTAL CASES OPENED IN QUARTER: 4

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
8	3	0

TOTAL ESTIMATED CASE WORK HOURS SPENT: 2100

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 0

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 0

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 0

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 0

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 2

PSA: 11

AAA Name: San Joaquin County-Department of Aging and Community Services

AAA Contact Name: Barbara Parrish

AAA Contact Phone: 209-468-1422

AAA Contact Email: bparrish@sjgov.org

Provider Name: Council for the Spanish Speaking

County(ies): San Joaquin

Provider Contact Name: Guadalupe Tong

Provider Contact Phone: 209-644-2625

Provider Contact Email:

Total Unduplicated Client Count for Quarter: 389

Total Cases Closed in Quarter: 441

Total Units of Service for Quarter (Unit=1 Hour): 564

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64:	35
65-74:	121
75-84:	112
85+:	32
Client Declined to Provide Information:	89
Total:	389

CLIENT GENDER

Male:	182
Female:	207
Total:	389

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	133
Homebound:	0
Lives Alone:	7
Institutionalized:	5
Suspected Victim of Elder Abuse/Exploitation:	4
Limited English:	97
Rural:	0
Greatest Economic Need (Minority):	1
Greatest Economic Need (Non-Minority):	0
Greatest Economic Need (Minority Status Unknown):	0

CLIENT ETHNICITY

Hispanic/Latino:	226
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CLIENT RACE

Two or More Races:	0
Caucasian:	125
African American:	16
Native American/Native Alaskan:	0
Asian/Pacific Islander	
Asian Indian:	2
Cambodian:	2
Chinese:	3
Filipino:	3
Japanese:	0
Korean:	0
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	0
Race Unknown/Some Other Race:	4
Client Declined to Provide Information:	234
Total:	389

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 2

PSA: 11

AAA Name: San Joaquin County-Department of Aging and Community Services

AAA Contact Name: Barbara Parrish

AAA Contact Phone: 209-468-1422

AAA Contact Email: bparrish@sjgov.org

Provider Name: Council for the Spanish Speaking

County(ies): San Joaquin

Provider Contact Name: Guadalupe Tong

Provider Contact Phone: 209-644-2625

Provider Contact Email:

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)		CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)		
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
CONSUMER/FINANCE				
A1. Bankruptcy/Debt Collection:	9	0	7	0
A2. Contracts/Warranties:	1	0	1	0
A3. Other Consumer/Finance:	14	0	4	0
EMPLOYMENT				
B1. Discrimination:	0	0	0	0
B2. Other Employment:	5	0	5	0
FAMILY				
C1. Divorce/Custody/Visitation/Support/Grandparents Rights:	3	0	3	0
C2. Conservatorship:	4	0	4	0
C3. Other Family:	4	0	4	0
HEALTH/COMMUNITY BASED CARE				
D1. Medi-Cal/Medicaid:	5	0	5	0
D2. Medicare:	23	0	23	0
D3. Other Health/Community Based Care:	6	0	5	0
HOUSING				
E1. Landlord-Tenant (Subsidized or Private Housing):	26	0	26	0
E2. Real Property: Home loans/Foreclosure/Reverse Mortgages:	7	0	7	0
E3. Other Housing:	13	0	13	0
INCOME MAINTENANCE				
F1. Social Security:	29	0	28	0
F2. Supplemental Security Income (SSI):	14	0	14	0
F3. Pensions/Retiree Benefits:	1	0	1	0
F4. Other Income Maintenance:	5	0	5	0

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 2

PSA: 11

AAA Name: San Joaquin County-Department of Aging and Community Services

AAA Contact Name: Barbara Parrish

AAA Contact Phone: 209-468-1422

AAA Contact Email: bparrish@sjgov.org

Provider Name: Council for the Spanish Speaking

County(ies): San Joaquin

Provider Contact Name: Guadalupe Tong

Provider Contact Phone: 209-644-2625

Provider Contact Email:

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	4	0	4	0
G3. Other Individual Rights:	30	0	29	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	68	0	68	0
H2. Advance Health Care Directives (AHCD):	22	0	22	0
H3. Financial Powers of Attorney:	36	0	36	0
H4. Other Miscellaneous:	134	0	127	0

TOTAL CASES OPENED IN QUARTER: 463

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
0	441	0

TOTAL ESTIMATED CASE WORK HOURS SPENT: 564

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
10/15/2009	Rio de las palmas	health/resource fair	seniors	50	5

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 1

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 5

INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
10/21/2009	Hutchins Street	Health/Education	seniors and providers	50	4
11/14/2009	Webinar	Veterans Benefits	Service Providers	20	2
11/10/2009	Webinar	Medical Eligibility	Service Providers	20	2
11/17/2009	Webinar	Medical Estate Recovery	Service Providers	20	2

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 2

PSA: 11

AAA Name: San Joaquin County-Department of Aging and Community Services

AAA Contact Name: Barbara Parrish

AAA Contact Phone: 209-468-1422

AAA Contact Email: bparrish@sjgov.org

Provider Name: Council for the Spanish Speaking

County(ies): San Joaquin

Provider Contact Name: Guadalupe Tong

Provider Contact Phone: 209-644-2625

Provider Contact Email:

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:

4

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:

10

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 2

PSA: 12

AAA Name: Area 12 Agency on Aging

AAA Contact Name: Doreen Schmidt

AAA Contact Phone: 209-532-6271

AAA Contact Email: dschmidt@area12.org

Provider Name: Catholic Charities

County(ies): Alpine, Amador, Calaveras, Mariposa,

Provider Contact Name: Kathi Toepel

Provider Contact Phone: 209-532-7632

Provider Contact Email: ktoepel@ccstockton.org

Total Unduplicated Client Count for Quarter: 12

Total Cases Closed in Quarter: 19

Total Units of Service for Quarter (Unit=1 Hour): 51

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64:	5
65-74:	3
75-84:	4
85+:	0
Client Declined to Provide Information:	0
Total:	12

CLIENT GENDER

Male:	6
Female:	6
Total:	12

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	1
Homebound:	0
Lives Alone:	3
Institutionalized:	0
Suspected Victim of Elder Abuse/Exploitation:	0
Limited English:	0
Rural:	12
Greatest Economic Need (Minority):	0
Greatest Economic Need (Non-Minority):	2
Greatest Economic Need (Minority Status Unknown):	0

CLIENT ETHNICITY

Hispanic/Latino:	0
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CLIENT RACE

Two or More Races:	0
Caucasian:	11
African American:	0
Native American/Native Alaskan:	1
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	0
Chinese:	0
Filipino:	0
Japanese:	0
Korean:	0
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	0
Race Unknown/Some Other Race:	0
Client Declined to Provide Information:	0
Total:	12

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 2

PSA: 12

AAA Name: Area 12 Agency on Aging

AAA Contact Name: Doreen Schmidt

AAA Contact Phone: 209-532-6271

AAA Contact Email: dschmidt@area12.org

Provider Name: Catholic Charities

County(ies): Alpine, Amador, Calaveras, Mariposa,

Provider Contact Name: Kathi Toepel

Provider Contact Phone: 209-532-7632

Provider Contact Email: ktoepel@ccstockton.org

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)		CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)		
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
CONSUMER/FINANCE				
A1. Bankruptcy/Debt Collection:	1	2	0	0
A2. Contracts/Warranties:	0	0	2	0
A3. Other Consumer/Finance:	2	3	0	0
EMPLOYMENT				
B1. Discrimination:	0	0	0	0
B2. Other Employment:	0	0	0	0
FAMILY				
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	0	0	0	0
C2. Conservatorship:	0	0	0	0
C3. Other Family:	1	0	1	0
HEALTH/COMMUNITY BASED CARE				
D1. Medi-Cal/Medicaid:	0	0	0	0
D2. Medicare:	1	2	0	0
D3. Other Health/Community Based Care:	1	0	0	0
HOUSING				
E1. Landlord-Tenant (Subsidized or Private Housing):	1	1	0	0
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	0	0	0	0
E3. Other Housing:	0	0	0	0
INCOME MAINTENANCE				
F1. Social Security:	0	0	0	0
F2. Supplemental Security Income (SSI):	0	0	0	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	0	0	0	0

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 2

PSA: 12

AAA Name: Area 12 Agency on Aging

AAA Contact Name: Doreen Schmidt

AAA Contact Phone: 209-532-6271

AAA Contact Email: dschmidt@area12.org

Provider Name: Catholic Charities

County(ies): Alpine, Amador, Calaveras, Mariposa,

Provider Contact Name: Kathi Toepel

Provider Contact Phone: 209-532-7632

Provider Contact Email: ktoepel@ccstockton.org

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	0	0	0	0
G3. Other Individual Rights:	0	0	0	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	4	3	2	0
H2. Advance Health Care Directives (AHCD):	0	0	0	0
H3. Financial Powers of Attorney:	1	0	0	0
H4. Other Miscellaneous:	0	3	0	0

TOTAL CASES OPENED IN QUARTER: 12

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
14	5	0

TOTAL ESTIMATED CASE WORK HOURS SPENT: 51

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
10/2009	TC Health Fair	Health Fair	Attendees	75	16

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 1

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 16

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 0

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 0

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 2

PSA: 13

AAA Name: *Seniors Council of Santa Cruz and San Benito Counties, Inc.*

AAA Contact Name: *Patty Talbott*

AAA Contact Phone: *831-688-0400*819*

AAA Contact Email: *patty@seniorscouncil.org*

Provider Name: *Senior Citizens Legal Services*

County(ies): *Santa Cruz and San Benito County*

Provider Contact Name: *Terrence Lee Hancock*

Provider Contact Phone: *831-426-8824*

Provider Contact Email: *terryhancock@seniorlegal*

Total Unduplicated Client Count for Quarter: 179

Total Cases Closed in Quarter: 86

Total Units of Service for Quarter (Unit=1 Hour): 1483

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64:	44
65-74:	59
75-84:	38
85+:	29
Client Declined to Provide Information:	9
Total:	179

CLIENT GENDER

Male:	63
Female:	116
Total:	179

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	112
Homebound:	2
Lives Alone:	105
Institutionalized:	3
Suspected Victim of Elder Abuse/Exploitation:	6
Limited English:	23
Rural:	78
Greatest Economic Need (Minority):	43
Greatest Economic Need (Non-Minority):	105
Greatest Economic Need (Minority Status Unknown):	0

CLIENT ETHNICITY

Hispanic/Latino:	37
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CLIENT RACE

Two or More Races:	0
Caucasian:	170
African American:	1
Native American/Native Alaskan:	2
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	0
Chinese:	3
Filipino:	2
Japanese:	1
Korean:	0
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	0
Race Unknown/Some Other Race:	0
Client Declined to Provide Information:	0
Total:	179

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 2

PSA: 13

AAA Name: Seniors Council of Santa Cruz and San Benito Counties, Inc.

AAA Contact Name: Patty Talbott

AAA Contact Phone: 831-688-0400*819

AAA Contact Email: pattyt@seniorscouncil.org

Provider Name: Senior Citizens Legal Services

County(ies): Santa Cruz and San Benito County

Provider Contact Name: Terrence Lee Hancock

Provider Contact Phone: 831-426-8824

Provider Contact Email: terryhancock@seniorlegal

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)		CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)		
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
CONSUMER/FINANCE				
A1. Bankruptcy/Debt Collection:	34	4	24	1
A2. Contracts/Warranties:	7	0	3	3
A3. Other Consumer/Finance:	8	3	3	0
EMPLOYMENT				
B1. Discrimination:	0	0	0	0
B2. Other Employment:	3	0	0	0
FAMILY				
C1. Divorce/Custody/Visitation/Support/Grandparents Rights:	0	0	0	0
C2. Conservatorship:	4	0	0	0
C3. Other Family:	0	0	0	1
HEALTH/COMMUNITY BASED CARE				
D1. Medi-Cal/Medicaid:	19	5	0	0
D2. Medicare:	0	0	0	0
D3. Other Health/Community Based Care:	8	4	0	1
HOUSING				
E1. Landlord-Tenant (Subsidized or Private Housing):	40	6	3	0
E2. Real Property: Home loans/Foreclosure/Reverse Mortgages:	11	0	1	3
E3. Other Housing:	10	0	1	0
INCOME MAINTENANCE				
F1. Social Security:	1	0	0	0
F2. Supplemental Security Income (SSI):	5	0	0	0
F3. Pensions/Retiree Benefits:	2	0	4	0
F4. Other Income Maintenance:	1	0	0	1

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 2

PSA: 13

AAA Name: Seniors Council of Santa Cruz and San Benito Counties, Inc.

AAA Contact Name: Patty Talbott

AAA Contact Phone: 831-688-0400*819

AAA Contact Email: pattyt@seniorscouncil.org

Provider Name: Senior Citizens Legal Services

County(ies): Santa Cruz and San Benito County

Provider Contact Name: Terrence Lee Hancock

Provider Contact Phone: 831-426-8824

Provider Contact Email: terryhancock@seniorlegal

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	0	0	0	0
G3. Other Individual Rights:	0	0	0	1

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	15	1	9	1
H2. Advance Health Care Directives (AHCD):	0	0	0	0
H3. Financial Powers of Attorney:	10	0	3	0
H4. Other Miscellaneous:	1	0	0	0

TOTAL CASES OPENED IN QUARTER: 179

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
23	51	12

TOTAL ESTIMATED CASE WORK HOURS SPENT: 1483

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 0

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 0

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 0

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 0

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 2

PSA: 14

AAA Name: Fresno-Madera Area Agency on Aging

AAA Contact Name: Linda Descoteaux

AAA Contact Phone: 559-453-6494

AAA Contact Email: ldescoteaux@fmaa.org

Provider Name: Central California Legal Services

County(ies): Fresno, Madera

Provider Contact Name: Gregory Elovich

Provider Contact Phone: 559-570-1217

Provider Contact Email: gregg@centralcallegal.or

Total Unduplicated Client Count for Quarter: 87

Total Cases Closed in Quarter: 88

Total Units of Service for Quarter (Unit=1 Hour): 347

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64:	36
65-74:	34
75-84:	13
85+:	4
Client Declined to Provide Information:	0
Total:	87

CLIENT GENDER

Male:	31
Female:	56
Total:	87

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	0
Homebound:	0
Lives Alone:	46
Institutionalized:	0
Suspected Victim of Elder Abuse/Exploitation:	2
Limited English:	17
Rural:	8
Greatest Economic Need (Minority):	41
Greatest Economic Need (Non-Minority):	31
Greatest Economic Need (Minority Status Unknown):	9

CLIENT ETHNICITY

Hispanic/Latino:	23
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CLIENT RACE

Two or More Races:	0
Caucasian:	38
African American:	9
Native American/Native Alaskan:	3
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	0
Chinese:	0
Filipino:	0
Japanese:	0
Korean:	0
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	5
Race Unknown/Some Other Race:	32
Client Declined to Provide Information:	0
Total:	87

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 2

PSA: 14

AAA Name: Fresno-Madera Area Agency on Aging

AAA Contact Name: Linda Descoteaux

AAA Contact Phone: 559-453-6494

AAA Contact Email: ldescoteaux@fmaa.org

Provider Name: Central California Legal Services

County(ies): Fresno, Madera

Provider Contact Name: Gregory Elovich

Provider Contact Phone: 559-570-1217

Provider Contact Email: gregg@centralcallegal.or

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)		CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)		
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
CONSUMER/FINANCE				
A1. Bankruptcy/Debt Collection:	2	1	1	2
A2. Contracts/Warranties:	2	2	0	0
A3. Other Consumer/Finance:	0	0	0	0
EMPLOYMENT				
B1. Discrimination:	0	0	0	0
B2. Other Employment:	1	0	0	0
FAMILY				
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	0	0	0	0
C2. Conservatorship:	0	0	0	0
C3. Other Family:	2	0	0	0
HEALTH/COMMUNITY BASED CARE				
D1. Medi-Cal/Medicaid:	0	0	0	0
D2. Medicare:	0	1	0	0
D3. Other Health/Community Based Care:	1	1	0	0
HOUSING				
E1. Landlord-Tenant (Subsidized or Private Housing):	52	42	10	0
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	0	0	0	0
E3. Other Housing:	4	2	1	0
INCOME MAINTENANCE				
F1. Social Security:	2	2	0	0
F2. Supplemental Security Income (SSI):	4	2	2	1
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	9	9	3	0

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 2

PSA: 14

AAA Name: Fresno-Madera Area Agency on Aging

AAA Contact Name: Linda Descoteaux

AAA Contact Phone: 559-453-6494

AAA Contact Email: ldescoteaux@fmaa.org

Provider Name: Central California Legal Services

County(ies): Fresno, Madera

Provider Contact Name: Gregory Elovich

Provider Contact Phone: 559-570-1217

Provider Contact Email: gregg@centralcallegal.or

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	1	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	2	2	0	0
G3. Other Individual Rights:	0	0	0	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	5	0	0	0
H2. Advance Health Care Directives (AHCD):	0	0	0	0
H3. Financial Powers of Attorney:	0	0	0	0
H4. Other Miscellaneous:	0	0	0	0

TOTAL CASES OPENED IN QUARTER: 87

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
64	17	7

TOTAL ESTIMATED CASE WORK HOURS SPENT: 347

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
10/27/2009	Parlier	Telcom Rights; HMO grievances	Seniors	23	6
11/05/2009	Del Rey	Telcom Rights; HMO grievances	Seniors	14	6
11/04/2009	Fresno	Elder Abuse Prevention Round Table	Agencies/providers	10	1.5
11/12/2009	Fresno	Telcom Rights; HMO grievances	Senior Companion	10	6
12/02/2009	Fresno	Elder Abuse Prevention Round Table	Agencies/providers	10	1.5

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 5

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 21

INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
10/05/2009	Clovis Senior Center	General legal problems/Elder Abuse	Seniors	6	6

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 2

PSA: 14

AAA Name: Fresno-Madera Area Agency on Aging

AAA Contact Name: Linda Descoteaux

AAA Contact Phone: 559-453-6494

AAA Contact Email: ldescoteaux@fmaa.org

Provider Name: Central California Legal Services

County(ies): Fresno, Madera

Provider Contact Name: Gregory Elovich

Provider Contact Phone: 559-570-1217

Provider Contact Email: gregg@centralcallegal.or

10/19/2009	Clovis Senior Center	General legal problems/Elder Abuse	Seniors	6	6
11/19/2009	Clovis Senior Center	General legal problems/Elder Abuse	Seniors	6	6
12/07/2009	Clovis Senior Center	General legal problems/Elder Abuse	Seniors	6	6
12/21/2009	Clovis Senior Center	General legal problems/Elder Abuse	Seniors	6	6

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 5

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 30

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 2

PSA: 15

AAA Name: Kings/Tulare Area Agency on Aging

AAA Contact Name:

AAA Contact Phone:

AAA Contact Email:

Provider Name: Central CA Legal Services Inc

County(ies): Kings

Provider Contact Name: Michelle Ewert

Provider Contact Phone: 559-733-8770

Provider Contact Email: michelle@centralcallegal.

Total Unduplicated Client Count for Quarter: 29

Total Cases Closed in Quarter: 26

Total Units of Service for Quarter (Unit=1 Hour): 67

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64:	1
65-74:	14
75-84:	10
85+:	2
Client Declined to Provide Information:	2
Total:	29

CLIENT GENDER

Male:	12
Female:	17
Total:	29

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	2
Homebound:	0
Lives Alone:	13
Institutionalized:	0
Suspected Victim of Elder Abuse/Exploitation:	2
Limited English:	0
Rural:	0
Greatest Economic Need (Minority):	4
Greatest Economic Need (Non-Minority):	3
Greatest Economic Need (Minority Status Unknown):	0

CLIENT ETHNICITY

Hispanic/Latino:	9
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CLIENT RACE

Two or More Races:	0
Caucasian:	17
African American:	0
Native American/Native Alaskan:	0
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	0
Chinese:	0
Filipino:	0
Japanese:	0
Korean:	0
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	0
Race Unknown/Some Other Race:	9
Client Declined to Provide Information:	3
Total:	29

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 2

PSA: 15

AAA Name: Kings/Tulare Area Agency on Aging

AAA Contact Name:

AAA Contact Phone:

AAA Contact Email:

Provider Name: Central CA Legal Services Inc

County(ies): Kings

Provider Contact Name: Michelle Ewert

Provider Contact Phone: 559-733-8770

Provider Contact Email: michelle@centralcallegal.

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)		CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)		
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
CONSUMER/FINANCE				
A1. Bankruptcy/Debt Collection:	0	0	0	0
A2. Contracts/Warranties:	2	2	0	0
A3. Other Consumer/Finance:	3	2	1	0
EMPLOYMENT				
B1. Discrimination:	0	0	0	0
B2. Other Employment:	0	0	0	0
FAMILY				
C1. Divorce/Custody/Visitation/Support/Grandparents Rights:	2	0	1	0
C2. Conservatorship:	0	0	0	0
C3. Other Family:	1	1	0	0
HEALTH/COMMUNITY BASED CARE				
D1. Medi-Cal/Medicaid:	0	0	0	0
D2. Medicare:	0	0	0	0
D3. Other Health/Community Based Care:	0	0	0	0
HOUSING				
E1. Landlord-Tenant (Subsidized or Private Housing):	0	0	0	0
E2. Real Property: Home loans/Foreclosure/Reverse Mortgages:	3	3	0	0
E3. Other Housing:	4	3	0	0
INCOME MAINTENANCE				
F1. Social Security:	0	0	0	0
F2. Supplemental Security Income (SSI):	0	0	0	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	1	1	0	0

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 2

PSA: 15

AAA Name: Kings/Tulare Area Agency on Aging

AAA Contact Name:

AAA Contact Phone:

AAA Contact Email:

Provider Name: Central CA Legal Services Inc

County(ies): Kings

Provider Contact Name: Michelle Ewert

Provider Contact Phone: 559-733-8770

Provider Contact Email: michelle@centralcallegal.

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	0	0	0	0
G3. Other Individual Rights:	0	0	0	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	6	0	6	0
H2. Advance Health Care Directives (AHCD):	0	0	0	0
H3. Financial Powers of Attorney:	0	0	0	0
H4. Other Miscellaneous:	7	6	0	0

TOTAL CASES OPENED IN QUARTER: 29

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
18	8	0

TOTAL ESTIMATED CASE WORK HOURS SPENT: 67

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 0

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 0

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 0

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 0

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 2

PSA: 15

AAA Name: Kings/Tulare Area Agency on Aging

AAA Contact Name: Tim Lutz

AAA Contact Phone:

AAA Contact Email:

Provider Name: Sarah Shena

County(ies): Tulare

Provider Contact Name: Sarah Shena

Provider Contact Phone: 559-733-6585

Provider Contact Email: sshena@tularehhsa.org

Total Unduplicated Client Count for Quarter: 46

Total Cases Closed in Quarter: 55

Total Units of Service for Quarter (Unit=1 Hour): 250

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64:	7
65-74:	18
75-84:	13
85+:	8
Client Declined to Provide Information:	0
Total:	46

CLIENT GENDER

Male:	28
Female:	18
Total:	46

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	23
Homebound:	3
Lives Alone:	15
Institutionalized:	0
Suspected Victim of Elder Abuse/Exploitation:	0
Limited English:	6
Rural:	8
Greatest Economic Need (Minority):	9
Greatest Economic Need (Non-Minority):	15
Greatest Economic Need (Minority Status Unknown):	0

CLIENT ETHNICITY

Hispanic/Latino:	13
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CLIENT RACE

Two or More Races:	1
Caucasian:	35
African American:	1
Native American/Native Alaskan:	0
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	0
Chinese:	0
Filipino:	0
Japanese:	0
Korean:	0
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	0
Race Unknown/Some Other Race:	8
Client Declined to Provide Information:	1
Total:	46

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 2

PSA: 15

AAA Name: Kings/Tulare Area Agency on Aging

AAA Contact Name: Tim Lutz

AAA Contact Phone:

AAA Contact Email:

Provider Name: Sarah Shena

County(ies): Tulare

Provider Contact Name: Sarah Shena

Provider Contact Phone: 559-733-6585

Provider Contact Email: sshena@tularehhsa.org

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)		CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)		
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
CONSUMER/FINANCE				
A1. Bankruptcy/Debt Collection:	6	4	2	0
A2. Contracts/Warranties:	2	2	3	0
A3. Other Consumer/Finance:	1	1	0	0
EMPLOYMENT				
B1. Discrimination:	0	0	0	0
B2. Other Employment:	0	0	0	0
FAMILY				
C1. Divorce/Custody/Visitation/Support/Grandparents Rights:	1	1	0	0
C2. Conservatorship:	1	1	0	0
C3. Other Family:	1	1	0	0
HEALTH/COMMUNITY BASED CARE				
D1. Medi-Cal/Medicaid:	1	1	0	0
D2. Medicare:	0	0	0	0
D3. Other Health/Community Based Care:	0	0	0	0
HOUSING				
E1. Landlord-Tenant (Subsidized or Private Housing):	12	10	0	0
E2. Real Property: Home loans/Foreclosure/Reverse Mortgages:	2	2	0	0
E3. Other Housing:	0	0	0	0
INCOME MAINTENANCE				
F1. Social Security:	0	0	0	0
F2. Supplemental Security Income (SSI):	1	1	0	0
F3. Pensions/Retiree Benefits:	1	1	0	0
F4. Other Income Maintenance:	0	0	0	0

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 2

PSA: 15

AAA Name: Kings/Tulare Area Agency on Aging

AAA Contact Name: Tim Lutz

AAA Contact Phone:

AAA Contact Email:

Provider Name: Sarah Shena

County(ies): Tulare

Provider Contact Name: Sarah Shena

Provider Contact Phone: 559-733-6585

Provider Contact Email: sshena@tularehhsa.org

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	0	0	1	0
G3. Other Individual Rights:	0	0	0	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	16	7	15	0
H2. Advance Health Care Directives (AHCD):	0	0	0	0
H3. Financial Powers of Attorney:	1	0	1	0
H4. Other Miscellaneous:	0	0	1	0

TOTAL CASES OPENED IN QUARTER: 46

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
32	23	0

TOTAL ESTIMATED CASE WORK HOURS SPENT: 192

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
10/18/2009	Visalia	Presentation to PFLAG group	Lesbian/Gay Seniors & families	30	5
10/28/2009	Visalia	Taught Social Welfare class for Junior College	Referral Sources	25	4
10/28/2009	Lindsay	Presentation to Newsletter Committee	Referral Sources	4	2
10/09/2009	Visalia	United Way Exec. Committee Meeting	Referral Sources	6	2
10/27/2009	Visalia	United Way Board Meeting	Referral Sources	12	2.5
11/04/2009	Visalia	Present to County Redevelopment Staff	Referral Sources	5	3.5
11/13/2009	Visalia	United Way Exec. Comm. Mtg	Referral Sources	7	2
11/15/2009	Visalia	PFLAG Monthly Meeting	LGBT Seniors & Families	30	3.5
11/18/2009	Visalia	Present to Pub. Defender Attorneys	Referral Sources	36	1.75
11/24/2009	Visalia	United Way Board Meeting	Referral Sources	12	2.5

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 2

PSA: 15

AAA Name: Kings/Tulare Area Agency on Aging

AAA Contact Name: Tim Lutz

AAA Contact Phone:

AAA Contact Email:

Provider Name: Sarah Shena

County(ies): Tulare

Provider Contact Name: Sarah Shena

Provider Contact Phone: 559-733-6585

Provider Contact Email: sshena@tularehhsa.org

11/24/2009	Visalia	Dinner for LGBT Group	Referral Sources & LGBT Seniors	25	1.5
11/09/2009	N/A	Prepare Referral Guide for County Departments	Referral Sources	0	1
12/11/2009	Visalia	United Way Exec. Comm. Meeting	Referral Sources	6	2
12/20/2009	Visalia	PFLAG Monthly Meeting	LGBT Seniors & Families	40	3.5
12/29/2009	Visalia	United Way Board Meeting	Referral Sources	9	2

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 15

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 39

INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
10/14/2009	Tulare	Mobile Home Law	Low Income Seniors & Families	12	3
10/26/2009	Visalia	Mediation	Referral Sources	12	1.5
10/00/2009	NA	Article: Senior Legal Service Program	Low Income Seniors & Families	20000	1
10/00/2009	NA	Article: Pub Guardians Rep Payee Program	Low Income Seniors & Families	900	1.5
11/00/2009	NA	Article: Preventing Fraud (Misleading Medicare Mailings)	Low Income Seniors & Families	10000	1.5
12/00/2009	NA	Article: Senior Legal Services Program	Low Income Seniors & Families	900	0.5

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 6

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 9

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 2

PSA: 16

AAA Name: Inyo/Mono Area Agency on Aging

AAA Contact Name: Marilyn Mann41

AAA Contact Phone: (760) 872-1727

AAA Contact Email: mmann@inyocounty.us

Provider Name: California Indian Legal Services

County(ies): Inyo & Mono

Provider Contact Name: Devon Lee Lomayesva

Provider Contact Phone: (760) 746-8941

Provider Contact Email: dlomayesva@calindian.or

Total Unduplicated Client Count for Quarter: 33

Total Cases Closed in Quarter: 35

Total Units of Service for Quarter (Unit=1 Hour): 113

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64:	4
65-74:	12
75-84:	12
85+:	5
Client Declined to Provide Information:	0
Total:	33

CLIENT GENDER

Male:	11
Female:	22
Total:	33

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	6
Homebound:	0
Lives Alone:	14
Institutionalized:	0
Suspected Victim of Elder Abuse/Exploitation:	0
Limited English:	0
Rural:	33
Greatest Economic Need (Minority):	4
Greatest Economic Need (Non-Minority):	8
Greatest Economic Need (Minority Status Unknown):	0

CLIENT ETHNICITY

Hispanic/Latino:	1
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CLIENT RACE

Two or More Races:	0
Caucasian:	25
African American:	0
Native American/Native Alaskan:	7
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	0
Chinese:	0
Filipino:	0
Japanese:	0
Korean:	0
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	0
Race Unknown/Some Other Race:	1
Client Declined to Provide Information:	0
Total:	33

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 2

PSA: 16

AAA Name: Inyo/Mono Area Agency on Aging

AAA Contact Name: Marilyn Mann41

AAA Contact Phone: (760) 872-1727

AAA Contact Email: mmann@inyocounty.us

Provider Name: California Indian Legal Services

County(ies): Inyo & Mono

Provider Contact Name: Devon Lee Lomayesva

Provider Contact Phone: (760) 746-8941

Provider Contact Email: dlomayesva@calindian.or

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)		CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)		
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
CONSUMER/FINANCE				
A1. Bankruptcy/Debt Collection:	3	1	0	0
A2. Contracts/Warranties:	1	1	1	0
A3. Other Consumer/Finance:	2	1	1	0
EMPLOYMENT				
B1. Discrimination:	0	0	0	0
B2. Other Employment:	0	0	0	0
FAMILY				
C1. Divorce/Custody/Visitation/Support/Grandparents Rights:	1	1	0	0
C2. Conservatorship:	0	0	0	0
C3. Other Family:	1	0	0	0
HEALTH/COMMUNITY BASED CARE				
D1. Medi-Cal/Medicaid:	4	4	1	1
D2. Medicare:	1	1	0	0
D3. Other Health/Community Based Care:	0	1	0	0
HOUSING				
E1. Landlord-Tenant (Subsidized or Private Housing):	0	0	0	0
E2. Real Property: Home loans/Foreclosure/Reverse Mortgages:	0	0	0	0
E3. Other Housing:	2	0	2	0
INCOME MAINTENANCE				
F1. Social Security:	1	1	0	0
F2. Supplemental Security Income (SSI):	1	1	0	0
F3. Pensions/Retiree Benefits:	1	0	0	0
F4. Other Income Maintenance:	1	0	0	0

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 2

PSA: 16

AAA Name: Inyo/Mono Area Agency on Aging

AAA Contact Name: Marilyn Mann41

AAA Contact Phone: (760) 872-1727

AAA Contact Email: mmann@inyocounty.us

Provider Name: California Indian Legal Services

County(ies): Inyo & Mono

Provider Contact Name: Devon Lee Lomayesva

Provider Contact Phone: (760) 746-8941

Provider Contact Email: dlomayesva@calindian.or

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	0	0	0	0
G3. Other Individual Rights:	0	0	0	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	4	3	4	0
H2. Advance Health Care Directives (AHCD):	4	0	4	0
H3. Financial Powers of Attorney:	3	1	3	0
H4. Other Miscellaneous:	3	2	0	0

TOTAL CASES OPENED IN QUARTER: 33

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
18	16	1

TOTAL ESTIMATED CASE WORK HOURS SPENT: 113

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
12/3/09	Inyo-Mono Cos.	PSA-Media event-Paper/Radio	Seniors	14000	1.9
12/8/09	Inyo-Mono Cos.	PSA - Radio Outlet	Seniors	4000	0.5
12/14/09	Inyo-Mono Cos.	PSA - TV/Web - Ch 33 Interview	Seniors	19500	1.2

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 3

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 4

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 0

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 0

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 2

PSA: 17

AAA Name: AAA Central Coast Commission for Senior Citizens

AAA Contact Name: Joyce Ellen Lippman

AAA Contact Phone: 605-925-9554

AAA Contact Email: seniors@kcbx.net

Provider Name: Central Coast Commission for Senior Citizens

County(ies): San Luis Obispo and Santa Barbara

Provider Contact Name:

Provider Contact Phone:

Provider Contact Email:

Total Unduplicated Client Count for Quarter: 306

Total Cases Closed in Quarter: 254

Total Units of Service for Quarter (Unit=1 Hour): 653

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64:	90
65-74:	124
75-84:	67
85+:	22
Client Declined to Provide Information:	3
Total:	306

CLIENT GENDER

Male:	143
Female:	163
Total:	306

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	93
Homebound:	0
Lives Alone:	150
Institutionalized:	0
Suspected Victim of Elder Abuse/Exploitation:	15
Limited English:	15
Rural:	30
Greatest Economic Need (Minority):	16
Greatest Economic Need (Non-Minority):	102
Greatest Economic Need (Minority Status Unknown):	0

CLIENT ETHNICITY

Hispanic/Latino:	30
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CLIENT RACE

Two or More Races:	2
Caucasian:	271
African American:	10
Native American/Native Alaskan:	2
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	0
Chinese:	3
Filipino:	1
Japanese:	1
Korean:	0
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	0
Race Unknown/Some Other Race:	16
Client Declined to Provide Information:	0
Total:	306

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 2

PSA: 17

AAA Name: AAA Central Coast Commission for Senior Citizens

AAA Contact Name: Joyce Ellen Lippman

AAA Contact Phone: 605-925-9554

AAA Contact Email: seniors@kcbx.net

Provider Name: Central Coast Commission for Senior Citizens

County(ies): San Luis Obispo and Santa Barbara

Provider Contact Name:

Provider Contact Phone:

Provider Contact Email:

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)		CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)		
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
CONSUMER/FINANCE				
A1. Bankruptcy/Debt Collection:	18	8	1	0
A2. Contracts/Warranties:	24	3	19	1
A3. Other Consumer/Finance:	116	4	106	0
EMPLOYMENT				
B1. Discrimination:	0	0	0	0
B2. Other Employment:	1	1	0	0
FAMILY				
C1. Divorce/Custody/Visitation/Support/Grandparents Rights:	13	1	10	0
C2. Conservatorship:	0	0	0	0
C3. Other Family:	12	0	9	0
HEALTH/COMMUNITY BASED CARE				
D1. Medi-Cal/Medicaid:	1	1	1	0
D2. Medicare:	0	0	0	0
D3. Other Health/Community Based Care:	0	0	0	0
HOUSING				
E1. Landlord-Tenant (Subsidized or Private Housing):	37	1	25	0
E2. Real Property: Home loans/Foreclosure/Reverse Mortgages:	9	1	9	0
E3. Other Housing:	16	3	5	0
INCOME MAINTENANCE				
F1. Social Security:	2	1	2	1
F2. Supplemental Security Income (SSI):	1	1	0	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	1	2	0	0

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 2

PSA: 17

AAA Name: AAA Central Coast Commission for Senior Citizens

AAA Contact Name: Joyce Ellen Lippman

AAA Contact Phone: 605-925-9554

AAA Contact Email: seniors@kcbx.net

Provider Name: Central Coast Commission for Senior Citizens

County(ies): San Luis Obispo and Santa Barbara

Provider Contact Name:

Provider Contact Phone:

Provider Contact Email:

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	4	0	0	0
G3. Other Individual Rights:	7	4	2	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	0	0	0	0
H2. Advance Health Care Directives (AHCD):	11	3	9	0
H3. Financial Powers of Attorney:	6	0	2	0
H4. Other Miscellaneous:	27	9	9	0

TOTAL CASES OPENED IN QUARTER: 306

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
43	209	2

TOTAL ESTIMATED CASE WORK HOURS SPENT: 654

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
10/14/2009	San Luis Obispo	Elder Abuse & SLSP Services	Hospice Partners	30	1
10/26/2009	Morro Bay	Health and Welfare Fair	Seniors	40	4

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 2

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 5

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 0

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 0

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 2

PSA: 18

AAA Name: Ventura County Area Agency on Aging

AAA Contact Name: Christine Voth

AAA Contact Phone: 805-477-7305

AAA Contact Email: christine.voth@ventura.org

Provider Name: Grey Law of Ventura County

County(ies): Ventura

Provider Contact Name: Michael Williams

Provider Contact Phone: 805-658-2266

Provider Contact Email: MSW98488@aol.com

Total Unduplicated Client Count for Quarter: 237

Total Cases Closed in Quarter: 237

Total Units of Service for Quarter (Unit=1 Hour): 518

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64:	26
65-74:	90
75-84:	91
85+:	30
Client Declined to Provide Information:	0
Total:	237

CLIENT GENDER

Male:	80
Female:	157
Total:	237

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	16
Homebound:	0
Lives Alone:	105
Institutionalized:	0
Suspected Victim of Elder Abuse/Exploitation:	3
Limited English:	51
Rural:	2
Greatest Economic Need (Minority):	54
Greatest Economic Need (Non-Minority):	67
Greatest Economic Need (Minority Status Unknown):	5

CLIENT ETHNICITY

Hispanic/Latino:	48
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CLIENT RACE

Two or More Races:	13
Caucasian:	99
African American:	18
Native American/Native Alaskan:	12
Asian/Pacific Islander	
Asian Indian:	3
Cambodian:	0
Chinese:	3
Filipino:	9
Japanese:	0
Korean:	2
Laotian:	0
Vietnamese:	5
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	0
Race Unknown/Some Other Race:	48
Client Declined to Provide Information:	25
Total:	237

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 2

PSA: 18

AAA Name: Ventura County Area Agency on Aging

AAA Contact Name: Christine Voth

AAA Contact Phone: 805-477-7305

AAA Contact Email: christine.voth@ventura.org

Provider Name: Grey Law of Ventura County

County(ies): Ventura

Provider Contact Name: Michael Williams

Provider Contact Phone: 805-658-2266

Provider Contact Email: MSW98488@aol.com

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)		CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)		
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
CONSUMER/FINANCE				
A1. Bankruptcy/Debt Collection:	0	0	0	0
A2. Contracts/Warranties:	2	2	0	0
A3. Other Consumer/Finance:	76	19	25	32
EMPLOYMENT				
B1. Discrimination:	0	0	0	0
B2. Other Employment:	0	0	0	0
FAMILY				
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	0	0	0	0
C2. Conservatorship:	0	0	0	0
C3. Other Family:	0	0	0	0
HEALTH/COMMUNITY BASED CARE				
D1. Medi-Cal/Medicaid:	0	0	0	0
D2. Medicare:	0	0	0	0
D3. Other Health/Community Based Care:	14	14	0	0
HOUSING				
E1. Landlord-Tenant (Subsidized or Private Housing):	0	0	0	0
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	18	18	0	0
E3. Other Housing:	0	0	0	0
INCOME MAINTENANCE				
F1. Social Security:	18	18	0	0
F2. Supplemental Security Income (SSI):	17	17	0	0
F3. Pensions/Retiree Benefits:	12	12	0	0
F4. Other Income Maintenance:	0	0	0	0

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 2

PSA: 18

AAA Name: Ventura County Area Agency on Aging

AAA Contact Name: Christine Voth

AAA Contact Phone: 805-477-7305

AAA Contact Email: christine.voth@ventura.org

Provider Name: Grey Law of Ventura County

County(ies): Ventura

Provider Contact Name: Michael Williams

Provider Contact Phone: 805-658-2266

Provider Contact Email: MSW98488@aol.com

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	16	16	0	0
G3. Other Individual Rights:	0	0	0	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	10	10	0	0
H2. Advance Health Care Directives (AHCD):	0	0	0	0
H3. Financial Powers of Attorney:	54	54	0	0
H4. Other Miscellaneous:	0	0	0	0

TOTAL CASES OPENED IN QUARTER: 237

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
180	25	32

TOTAL ESTIMATED CASE WORK HOURS SPENT: 518

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 0

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 0

INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
10/01/2009	Santa Clara Senior Center	Grey Law/Powers of Attorney	Seniors	15	3
10/02/2009	Simi Valley Senior Center	Grey Law/Powers of Attorney	Seniors	19	3
11/13/2009	Goebel Senior Center	Grey Law/Powers of Attorney	Seniors	11	3.5
11/18/2009	Little House Senior Center	Grey Law/Medi-Cal	Seniors	8	3

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 4

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 13

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 2

PSA: 19

AAA Name: Community and Senior Services-County of Los Angeles AAA

AAA Contact Name: Jose Rivas

AAA Contact Phone: 213-639-6350

AAA Contact Email: Jrivas2@css.lacounty.gov

Provider Name: Center for Health Care Rights

County(ies): Los Angeles

Provider Contact Name: Aileen Harper

Provider Contact Phone: 213-383-4519 ext 3007

Provider Contact Email: aharper@healthcarerights

Total Unduplicated Client Count for Quarter: 100

Total Cases Closed in Quarter: 98

Total Units of Service for Quarter (Unit=1 Hour): 192

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64:	8
65-74:	59
75-84:	23
85+:	10
Client Declined to Provide Information:	0
Total:	100

CLIENT GENDER

Male:	32
Female:	68
Total:	100

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	56
Homebound:	9
Lives Alone:	36
Institutionalized:	5
Suspected Victim of Elder Abuse/Exploitation:	0
Limited English:	16
Rural:	0
Greatest Economic Need (Minority):	12
Greatest Economic Need (Non-Minority):	22
Greatest Economic Need (Minority Status Unknown):	0

CLIENT ETHNICITY

Hispanic/Latino:	32
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CLIENT RACE

Two or More Races:	0
Caucasian:	69
African American:	8
Native American/Native Alaskan:	1
Asian/Pacific Islander	
Asian Indian:	2
Cambodian:	1
Chinese:	4
Filipino:	3
Japanese:	1
Korean:	5
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	1
Race Unknown/Some Other Race:	3
Client Declined to Provide Information:	2
Total:	100

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 2

PSA: 19

AAA Name: Community and Senior Services-County of Los Angeles AAA

AAA Contact Name: Jose Rivas

AAA Contact Phone: 213-639-6350

AAA Contact Email: Jrivas2@css.lacounty.gov

Provider Name: Center for Health Care Rights

County(ies): Los Angeles

Provider Contact Name: Aileen Harper

Provider Contact Phone: 213-383-4519 ext 3007

Provider Contact Email: aharper@healthcarerights

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)		CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)		
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
CONSUMER/FINANCE				
A1. Bankruptcy/Debt Collection:	0	0	0	0
A2. Contracts/Warranties:	0	0	0	0
A3. Other Consumer/Finance:	0	0	0	0
EMPLOYMENT				
B1. Discrimination:	0	0	0	0
B2. Other Employment:	0	0	0	0
FAMILY				
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	0	0	0	0
C2. Conservatorship:	0	0	0	0
C3. Other Family:	0	0	0	0
HEALTH/COMMUNITY BASED CARE				
D1. Medi-Cal/Medicaid:	28	20	8	0
D2. Medicare:	72	18	52	0
D3. Other Health/Community Based Care:	0	0	0	0
HOUSING				
E1. Landlord-Tenant (Subsidized or Private Housing):	0	0	0	0
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	0	0	0	0
E3. Other Housing:	0	0	0	0
INCOME MAINTENANCE				
F1. Social Security:	0	0	0	0
F2. Supplemental Security Income (SSI):	0	0	0	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	0	0	0	0

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 2

PSA: 19

AAA Name: Community and Senior Services-County of Los Angeles AAA

AAA Contact Name: Jose Rivas

AAA Contact Phone: 213-639-6350

AAA Contact Email: Jrivas2@css.lacounty.gov

Provider Name: Center for Health Care Rights

County(ies): Los Angeles

Provider Contact Name: Aileen Harper

Provider Contact Phone: 213-383-4519 ext 3007

Provider Contact Email: aharper@healthcarerights

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	0	0	0	0
G3. Other Individual Rights:	0	0	0	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	0	0	0	0
H2. Advance Health Care Directives (AHCD):	0	0	0	0
H3. Financial Powers of Attorney:	0	0	0	0
H4. Other Miscellaneous:	0	0	0	0

TOTAL CASES OPENED IN QUARTER: 100

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
38	60	0

TOTAL ESTIMATED CASE WORK HOURS SPENT: 192

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 0

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 0

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 0

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 0

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 2

PSA: 19

AAA Name: Community and Senior Services-County of Los Angeles AAA

AAA Contact Name: Jose Rivas

AAA Contact Phone: 213-639-6350

AAA Contact Email: Jrivas2@css.lacounty.gov

Provider Name: Bet Tzedek Legal Services

County(ies): Los Angeles

Provider Contact Name: Velinda Mackey

Provider Contact Phone: 323-549-5836

Provider Contact Email: vmackey@bettzedek.org

Total Unduplicated Client Count for Quarter: 145

Total Cases Closed in Quarter: 155

Total Units of Service for Quarter (Unit=1 Hour): 1300

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64:	23
65-74:	65
75-84:	41
85+:	16
Client Declined to Provide Information:	0
Total:	145

CLIENT GENDER

Male:	48
Female:	97
Total:	145

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	60
Homebound:	1
Lives Alone:	67
Institutionalized:	0
Suspected Victim of Elder Abuse/Exploitation:	3
Limited English:	24
Rural:	0
Greatest Economic Need (Minority):	62
Greatest Economic Need (Non-Minority):	64
Greatest Economic Need (Minority Status Unknown):	62

CLIENT ETHNICITY

Hispanic/Latino:	15
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CLIENT RACE

Two or More Races:	0
Caucasian:	85
African American:	29
Native American/Native Alaskan:	1
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	0
Chinese:	0
Filipino:	2
Japanese:	2
Korean:	0
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	3
Race Unknown/Some Other Race:	0
Client Declined to Provide Information:	23
Total:	145

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 2

PSA: 19

AAA Name: Community and Senior Services-County of Los Angeles AAA

AAA Contact Name: Jose Rivas

AAA Contact Phone: 213-639-6350

AAA Contact Email: Jrivas2@css.lacounty.gov

Provider Name: Bet Tzedek Legal Services

County(ies): Los Angeles

Provider Contact Name: Velinda Mackey

Provider Contact Phone: 323-549-5836

Provider Contact Email: vmackey@bettzedek.org

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)		CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)		
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
CONSUMER/FINANCE				
A1. Bankruptcy/Debt Collection:	25	16	9	1
A2. Contracts/Warranties:	6	2	1	0
A3. Other Consumer/Finance:	10	4	4	0
EMPLOYMENT				
B1. Discrimination:	1	1	0	0
B2. Other Employment:	0	0	0	0
FAMILY				
C1. Divorce/Custody/Visitation/Support/Grandparents Rights:	2	3	0	0
C2. Conservatorship:	2	2	0	0
C3. Other Family:	1	2	1	0
HEALTH/COMMUNITY BASED CARE				
D1. Medi-Cal/Medicaid:	3	2	0	0
D2. Medicare:	2	1	0	0
D3. Other Health/Community Based Care:	2	1	0	0
HOUSING				
E1. Landlord-Tenant (Subsidized or Private Housing):	4	5	1	0
E2. Real Property: Home loans/Foreclosure/Reverse Mortgages:	8	9	1	1
E3. Other Housing:	5	4	1	0
INCOME MAINTENANCE				
F1. Social Security:	4	4	1	0
F2. Supplemental Security Income (SSI):	7	2	0	0
F3. Pensions/Retiree Benefits:	2	0	0	0
F4. Other Income Maintenance:	3	2	1	1

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 2

PSA: 19

AAA Name: Community and Senior Services-County of Los Angeles AAA

AAA Contact Name: Jose Rivas

AAA Contact Phone: 213-639-6350

AAA Contact Email: Jrivas2@css.lacounty.gov

Provider Name: Bet Tzedek Legal Services

County(ies): Los Angeles

Provider Contact Name: Velinda Mackey

Provider Contact Phone: 323-549-5836

Provider Contact Email: vmackey@bettzedek.org

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	0	0	0	0
G3. Other Individual Rights:	8	4	1	15

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	43	31	8	0
H2. Advance Health Care Directives (AHCD):	13	2	5	0
H3. Financial Powers of Attorney:	0	0	0	0
H4. Other Miscellaneous:	7	6	0	0

TOTAL CASES OPENED IN QUARTER: 158

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
103	34	18

TOTAL ESTIMATED CASE WORK HOURS SPENT: 1300

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
10/06/2009	Los Angeles	ID Theft Presentation	Seniors	20	2
10/13/2009	Los Angeles	Health and Wellness Fair	Seniors	100	2
10/13/2009	Los Angeles	BTLS Overview	Seniors	20	2
10/15/2009	Los Angeles	Elder Abuse Presentation	Seniors	20	2
10/22/2009	Los Angeles	Senior Information Day	Seniors	50	2
10/26/2009	Los Angeles	Know Your Rights	workers	20	2

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 6

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 12

INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 2

PSA: 19

AAA Name: Community and Senior Services-County of Los Angeles AAA

AAA Contact Name: Jose Rivas

AAA Contact Phone: 213-639-6350

AAA Contact Email: Jrivas2@css.lacounty.gov

Provider Name: Bet Tzedek Legal Services

County(ies): Los Angeles

Provider Contact Name: Velinda Mackey

Provider Contact Phone: 323-549-5836

Provider Contact Email: vmackey@bettzedek.org

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
11/03/2009	Los Angeles	BTLS Overview	Seniors	20	2
11/04/2009	Norwalk	Power of Attorney for Healthcare	Seniors	20	2
11/10/2009	Whittier	Veterans Day Celebration	Seniors	100	2
12/01/2009	Los Angeles	Power of Attorney for Healthcare	Seniors	40	2
12/16/2009	Van Nuys	Know Your Rights	workers	20	2

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 5

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 10

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 2

PSA: 20

AAA Name: San Bernardino County-Department of Aging and Adult Services

AAA Contact Name: Paula McGrew

AAA Contact Phone: 909-891-3901

AAA Contact Email: pmcgrew@hss.sbcounty.gov

Provider Name: Inland Counties Legal Services, Inc.

County(ies): San Bernardino

Provider Contact Name: David Anderson

Provider Contact Phone: 951-368-2536

Provider Contact Email: danderson@icls.org

Total Unduplicated Client Count for Quarter: 261

Total Cases Closed in Quarter: 320

Total Units of Service for Quarter (Unit=1 Hour): 1316

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64:	66
65-74:	105
75-84:	76
85+:	14
Client Declined to Provide Information:	0
Total:	261

CLIENT GENDER

Male:	107
Female:	154
Total:	261

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	96
Homebound:	2
Lives Alone:	129
Institutionalized:	1
Suspected Victim of Elder Abuse/Exploitation:	3
Limited English:	2
Rural:	2
Greatest Economic Need (Minority):	29
Greatest Economic Need (Non-Minority):	55
Greatest Economic Need (Minority Status Unknown):	0

CLIENT ETHNICITY

Hispanic/Latino:	46
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CLIENT RACE

Two or More Races:	8
Caucasian:	206
African American:	30
Native American/Native Alaskan:	1
Asian/Pacific Islander	
Asian Indian:	7
Cambodian:	0
Chinese:	1
Filipino:	2
Japanese:	1
Korean:	0
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	0
Race Unknown/Some Other Race:	4
Client Declined to Provide Information:	1
Total:	261

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 2

PSA: 20

AAA Name: San Bernardino County-Department of Aging and Adult Services

AAA Contact Name: Paula McGrew

AAA Contact Phone: 909-891-3901

AAA Contact Email: pmcgrew@hss.sbcounty.gov

Provider Name: Inland Counties Legal Services, Inc.

County(ies): San Bernardino

Provider Contact Name: David Anderson

Provider Contact Phone: 951-368-2536

Provider Contact Email: danderson@icls.org

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)		CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)		
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
CONSUMER/FINANCE				
A1. Bankruptcy/Debt Collection:	46	40	17	1
A2. Contracts/Warranties:	26	27	3	1
A3. Other Consumer/Finance:	6	5	3	0
EMPLOYMENT				
B1. Discrimination:	0	0	0	0
B2. Other Employment:	1	0	1	0
FAMILY				
C1. Divorce/Custody/Visitation/Support/Grandparents Rights:	15	14	2	2
C2. Conservatorship:	2	2	0	0
C3. Other Family:	5	5	1	0
HEALTH/COMMUNITY BASED CARE				
D1. Medi-Cal/Medicaid:	9	8	1	2
D2. Medicare:	0	1	0	0
D3. Other Health/Community Based Care:	0	0	0	0
HOUSING				
E1. Landlord-Tenant (Subsidized or Private Housing):	42	21	10	9
E2. Real Property: Home loans/Foreclosure/Reverse Mortgages:	21	20	7	1
E3. Other Housing:	4	4	0	1
INCOME MAINTENANCE				
F1. Social Security:	0	0	0	0
F2. Supplemental Security Income (SSI):	7	7	0	1
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	4	3	1	0

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 2

PSA: 20

AAA Name: San Bernardino County-Department of Aging and Adult Services

AAA Contact Name: Paula McGrew

AAA Contact Phone: 909-891-3901

AAA Contact Email: pmcgrew@hss.sbcounty.gov

Provider Name: Inland Counties Legal Services, Inc.

County(ies): San Bernardino

Provider Contact Name: David Anderson

Provider Contact Phone: 951-368-2536

Provider Contact Email: danderson@icls.org

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	0	0	0	0
G3. Other Individual Rights:	3	5	1	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	69	25	34	0
H2. Advance Health Care Directives (AHCD):	19	5	14	0
H3. Financial Powers of Attorney:	11	1	11	0
H4. Other Miscellaneous:	3	2	0	1

TOTAL CASES OPENED IN QUARTER: 293

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
195	106	19

TOTAL ESTIMATED CASE WORK HOURS SPENT: 1143

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
10/19/2009	San Bernardino Senior Center	Senior Companion Program	Senior companions and seniors	25	2.4
11/20/2009	High Desert Comm Church	Medicare Kick Off Fair	Seniors	164	10.4
10/09/2009	Yucaipa, CA	Jefferson Mobile Home Park	Senior Mobile Home Residents	3	1.4

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 3

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 14

INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
11/17/2009	Perris Hills Senior Center	National Memory Screening and Dementia Conference	Seniors	75	4.5

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 2

PSA: 20

AAA Name: San Bernardino County-Department of Aging and Adult Services

AAA Contact Name: Paula McGrew

AAA Contact Phone: 909-891-3901

AAA Contact Email: pmcgrew@hss.sbcounty.gov

Provider Name: Inland Counties Legal Services, Inc.

County(ies): San Bernardino

Provider Contact Name: David Anderson

Provider Contact Phone: 951-368-2536

Provider Contact Email: danderson@icls.org

11/17/2009	La Verne Community Center	National Memory Screening Day	Seniors	110	6.3
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TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 2

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 11

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 2

PSA: 21

AAA Name: County of Riverside Office on Aging

AAA Contact Name: Jeanette Flores

AAA Contact Phone:

AAA Contact Email:

Provider Name: Inland Counties Legal Services, Inc.

County(ies): Riverside

Provider Contact Name: David Anderson

Provider Contact Phone: 951-368-2536

Provider Contact Email: danderson@icls.org

Total Unduplicated Client Count for Quarter: 113

Total Cases Closed in Quarter: 158

Total Units of Service for Quarter (Unit=1 Hour): 608

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64:	30
65-74:	37
75-84:	37
85+:	9
Client Declined to Provide Information:	0
Total:	113

CLIENT GENDER

Male:	44
Female:	69
Total:	113

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	32
Homebound:	0
Lives Alone:	42
Institutionalized:	0
Suspected Victim of Elder Abuse/Exploitation:	1
Limited English:	7
Rural:	52
Greatest Economic Need (Minority):	13
Greatest Economic Need (Non-Minority):	14
Greatest Economic Need (Minority Status Unknown):	0

CLIENT ETHNICITY

Hispanic/Latino:	23
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CLIENT RACE

Two or More Races:	0
Caucasian:	76
African American:	12
Native American/Native Alaskan:	1
Asian/Pacific Islander	
Asian Indian:	1
Cambodian:	0
Chinese:	1
Filipino:	0
Japanese:	0
Korean:	1
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	2
Samoan:	0
Other Asian/Pacific Islander:	0
Race Unknown/Some Other Race:	16
Client Declined to Provide Information:	3
Total:	113

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 2

PSA: 21

AAA Name: County of Riverside Office on Aging

AAA Contact Name: Jeanette Flores

AAA Contact Phone:

AAA Contact Email:

Provider Name: Inland Counties Legal Services, Inc.

County(ies): Riverside

Provider Contact Name: David Anderson

Provider Contact Phone: 951-368-2536

Provider Contact Email: danderson@icls.org

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)		CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)		
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
CONSUMER/FINANCE				
A1. Bankruptcy/Debt Collection:	34	32	5	1
A2. Contracts/Warranties:	3	5	1	0
A3. Other Consumer/Finance:	2	2	0	0
EMPLOYMENT				
B1. Discrimination:	0	0	0	0
B2. Other Employment:	0	0	0	0
FAMILY				
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	1	2	1	0
C2. Conservatorship:	1	1	0	0
C3. Other Family:	0	0	0	0
HEALTH/COMMUNITY BASED CARE				
D1. Medi-Cal/Medicaid:	5	6	0	3
D2. Medicare:	2	1	1	0
D3. Other Health/Community Based Care:	1	1	0	1
HOUSING				
E1. Landlord-Tenant (Subsidized or Private Housing):	10	5	5	5
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	9	9	4	0
E3. Other Housing:	2	2	0	2
INCOME MAINTENANCE				
F1. Social Security:	2	0	0	1
F2. Supplemental Security Income (SSI):	2	1	2	3
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	6	3	3	2

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 2

PSA: 21

AAA Name: County of Riverside Office on Aging

AAA Contact Name: Jeanette Flores

AAA Contact Phone:

AAA Contact Email:

Provider Name: Inland Counties Legal Services, Inc.

County(ies): Riverside

Provider Contact Name: David Anderson

Provider Contact Phone: 951-368-2536

Provider Contact Email: danderson@icls.org

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	0	0	0	0
G3. Other Individual Rights:	0	0	0	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	26	11	14	0
H2. Advance Health Care Directives (AHCD):	16	2	17	0
H3. Financial Powers of Attorney:	3	1	2	0
H4. Other Miscellaneous:	1	1	0	0

TOTAL CASES OPENED IN QUARTER: 126

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
85	55	18

TOTAL ESTIMATED CASE WORK HOURS SPENT: 366

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 0

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 0

INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
10/29/2009	Mira Loma Country Village Health Fair	Health and Senior Services	Seniors	300	8

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 1

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 8

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 2

PSA: 22

AAA Name: Orange County Office on Aging

AAA Contact Name: Jack Luster

AAA Contact Phone: 714-567-7532

AAA Contact Email:

Provider Name: Legal Aid Society of Orange County

County(ies): Orange County

Provider Contact Name: William Wise

Provider Contact Phone: 714-571-5244

Provider Contact Email: bwise@legal-aid.com

Total Unduplicated Client Count for Quarter: 754

Total Cases Closed in Quarter: 785

Total Units of Service for Quarter (Unit=1 Hour): 2026

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64:	253
65-74:	297
75-84:	157
85+:	47
Client Declined to Provide Information:	0
Total:	754

CLIENT GENDER

Male:	320
Female:	434
Total:	754

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	252
Homebound:	0
Lives Alone:	499
Institutionalized:	11
Suspected Victim of Elder Abuse/Exploitation:	5
Limited English:	113
Rural:	0
Greatest Economic Need (Minority):	45
Greatest Economic Need (Non-Minority):	152
Greatest Economic Need (Minority Status Unknown):	0

CLIENT ETHNICITY

Hispanic/Latino:	136
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CLIENT RACE

Two or More Races:	69
Caucasian:	535
African American:	22
Native American/Native Alaskan:	4
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	0
Chinese:	7
Filipino:	14
Japanese:	6
Korean:	15
Laotian:	0
Vietnamese:	32
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	0
Race Unknown/Some Other Race:	50
Client Declined to Provide Information:	0
Total:	754

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 2

PSA: 22

AAA Name: Orange County Office on Aging

AAA Contact Name: Jack Luster

AAA Contact Phone: 714-567-7532

AAA Contact Email:

Provider Name: Legal Aid Society of Orange County

County(ies): Orange County

Provider Contact Name: William Wise

Provider Contact Phone: 714-571-5244

Provider Contact Email: bwise@legal-aid.com

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)		CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)		
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
CONSUMER/FINANCE				
A1. Bankruptcy/Debt Collection:	189	142	61	0
A2. Contracts/Warranties:	15	16	0	0
A3. Other Consumer/Finance:	21	20	1	0
EMPLOYMENT				
B1. Discrimination:	2	2	0	0
B2. Other Employment:	25	26	7	0
FAMILY				
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	54	53	10	0
C2. Conservatorship:	7	5	1	0
C3. Other Family:	31	27	2	1
HEALTH/COMMUNITY BASED CARE				
D1. Medi-Cal/Medicaid:	22	13	7	0
D2. Medicare:	17	8	5	0
D3. Other Health/Community Based Care:	23	15	7	0
HOUSING				
E1. Landlord-Tenant (Subsidized or Private Housing):	79	60	26	2
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	60	42	7	0
E3. Other Housing:	14	14	3	0
INCOME MAINTENANCE				
F1. Social Security:	34	26	4	0
F2. Supplemental Security Income (SSI):	29	27	6	3
F3. Pensions/Retiree Benefits:	8	8	0	0
F4. Other Income Maintenance:	10	9	2	1

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 2

PSA: 22

AAA Name: Orange County Office on Aging

AAA Contact Name: Jack Luster

AAA Contact Phone: 714-567-7532

AAA Contact Email:

Provider Name: Legal Aid Society of Orange County

County(ies): Orange County

Provider Contact Name: William Wise

Provider Contact Phone: 714-571-5244

Provider Contact Email: bwise@legal-aid.com

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	2	1	1	0
G2. Elder Abuse/Neglect/Exploitation:	24	26	0	0
G3. Other Individual Rights:	2	2	0	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	43	41	4	0
H2. Advance Health Care Directives (AHCD):	5	5	1	0
H3. Financial Powers of Attorney:	0	0	0	0
H4. Other Miscellaneous:	38	34	1	0

TOTAL CASES OPENED IN QUARTER: 754

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
622	156	7

TOTAL ESTIMATED CASE WORK HOURS SPENT: 1782

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
10/9/09	Cerritos	Health Fair	Seniors	150	7

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 1

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 7

INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
10/14	Orange	Conservatorships	Parents	4	3
10/20	Mission Viejo	Social Security/SSI	Seniors	11	8
11/10	Garden Grove	Financial Health	Seniors	48	3
12/1	Mission Viejo	Resolving Conflict	Seniors	8	6

California Legal Services (Title III B)
Provider Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 2

PSA: 22

AAA Name: Orange County Office on Aging

AAA Contact Name: **Jack Luster**

AAA Contact Phone: **714-567-7532**

AAA Contact Email:

Provider Name: Legal Aid Society of Orange County

County(ies): Orange County

Provider Contact Name: **William Wise**

Provider Contact Phone: **714-571-5244**

Provider Contact Email: **bwise@legal-aid.com**

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:	<input type="text" value="4"/>
TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:	<input type="text" value="20"/>

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 2

PSA: 23

AAA Name: *Aging & Independence Services of San Diego Aging and Independence Services*

AAA Contact Name: *Marilyn Driscoll*

AAA Contact Phone: *858-505-6533*

AAA Contact Email: *marilyn.driscoll@sdcountry.ca*

Provider Name: *Elder Law and Advocacy*

County(ies): *San Diego*

Provider Contact Name: *Pablo Corona*

Provider Contact Phone: *858-656-1392 ext 205*

Provider Contact Email: *pcorona@seniorlaw-sd.or*

Total Unduplicated Client Count for Quarter: 835

Total Cases Closed in Quarter: 835

Total Units of Service for Quarter (Unit=1 Hour): 2587

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64:	167
65-74:	326
75-84:	254
85+:	88
Client Declined to Provide Information:	0
Total:	835

CLIENT GENDER

Male:	292
Female:	543
Total:	835

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	249
Homebound:	6
Lives Alone:	522
Institutionalized:	1
Suspected Victim of Elder Abuse/Exploitation:	2
Limited English:	39
Rural:	148
Greatest Economic Need (Minority):	368
Greatest Economic Need (Non-Minority):	0
Greatest Economic Need (Minority Status Unknown):	0

CLIENT ETHNICITY

Hispanic/Latino:	98
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CLIENT RACE

Two or More Races:	0
Caucasian:	611
African American:	38
Native American/Native Alaskan:	0
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	0
Chinese:	17
Filipino:	27
Japanese:	1
Korean:	1
Laotian:	0
Vietnamese:	1
Guamanian:	2
Hawaiian:	1
Samoan:	0
Other Asian/Pacific Islander:	2
Race Unknown/Some Other Race:	134
Client Declined to Provide Information:	0
Total:	835

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 2

PSA: 23

AAA Name: Aging & Independence Services of San Diego Aging and Independence Services

AAA Contact Name: Marilyn Driscoll

AAA Contact Phone: 858-505-6533

AAA Contact Email: marilyn.driscoll@sdcountry.ca

Provider Name: Elder Law and Advocacy

County(ies): San Diego

Provider Contact Name: Pablo Corona

Provider Contact Phone: 858-656-1392 ext 205

Provider Contact Email: pcorona@seniorlaw-sd.or

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)		CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)		
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
CONSUMER/FINANCE				
A1. Bankruptcy/Debt Collection:	48	42	6	0
A2. Contracts/Warranties:	66	53	13	0
A3. Other Consumer/Finance:	90	72	18	0
EMPLOYMENT				
B1. Discrimination:	3	3	0	0
B2. Other Employment:	2	1	1	0
FAMILY				
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	20	20	0	0
C2. Conservatorship:	3	3	0	0
C3. Other Family:	6	6	0	0
HEALTH/COMMUNITY BASED CARE				
D1. Medi-Cal/Medicaid:	3	3	0	0
D2. Medicare:	0	0	0	0
D3. Other Health/Community Based Care:	4	3	1	0
HOUSING				
E1. Landlord-Tenant (Subsidized or Private Housing):	60	49	11	0
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	16	15	1	0
E3. Other Housing:	80	68	12	0
INCOME MAINTENANCE				
F1. Social Security:	16	13	3	0
F2. Supplemental Security Income (SSI):	21	18	3	0
F3. Pensions/Retiree Benefits:	6	4	2	0
F4. Other Income Maintenance:	42	32	10	0

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 2

PSA: 23

AAA Name: Aging & Independence Services of San Diego Aging and Independence Services

AAA Contact Name: Marilyn Driscoll

AAA Contact Phone: 858-505-6533

AAA Contact Email: marilyn.driscoll@sdcountry.ca

Provider Name: Elder Law and Advocacy

County(ies): San Diego

Provider Contact Name: Pablo Corona

Provider Contact Phone: 858-656-1392 ext 205

Provider Contact Email: pcorona@seniorlaw-sd.or

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	4	4	0	0
G2. Elder Abuse/Neglect/Exploitation:	12	10	2	0
G3. Other Individual Rights:	105	92	13	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	168	105	63	0
H2. Advance Health Care Directives (AHCD):	35	3	32	0
H3. Financial Powers of Attorney:	22	7	15	0
H4. Other Miscellaneous:	3	2	1	0

TOTAL CASES OPENED IN QUARTER: 835

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
628	207	0

TOTAL ESTIMATED CASE WORK HOURS SPENT: 2587

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 0

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 0

INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
10/28/2009	National City Senior Center	Elder Law and Advocacy Services, Powers of Attorney, Wills and Nursing Home Rights Enforcement Program	Seniors	100	8

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 1

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 8

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 2

PSA: 24

AAA Name: Imperial County Area Agency on Aging

AAA Contact Name: Rebecca Sanchez

AAA Contact Phone: 760-339-6450

AAA Contact Email: aaa24director@co.imperial.ca

Provider Name: Elder Law & Advocacy

County(ies): Imperial

Provider Contact Name: Pablo Corona

Provider Contact Phone: 760-439-2533 ext 205

Provider Contact Email: pcorona@seniorlaw-sd.or

Total Unduplicated Client Count for Quarter: 75

Total Cases Closed in Quarter: 75

Total Units of Service for Quarter (Unit=1 Hour): 462

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64:	12
65-74:	40
75-84:	17
85+:	6
Client Declined to Provide Information:	0
Total:	75

CLIENT GENDER

Male:	34
Female:	41
Total:	75

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	0
Homebound:	0
Lives Alone:	51
Institutionalized:	0
Suspected Victim of Elder Abuse/Exploitation:	1
Limited English:	29
Rural:	75
Greatest Economic Need (Minority):	39
Greatest Economic Need (Non-Minority):	14
Greatest Economic Need (Minority Status Unknown):	0

CLIENT ETHNICITY

Hispanic/Latino:	48
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CLIENT RACE

Two or More Races:	0
Caucasian:	20
African American:	5
Native American/Native Alaskan:	0
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	0
Chinese:	0
Filipino:	0
Japanese:	1
Korean:	0
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	1
Race Unknown/Some Other Race:	48
Client Declined to Provide Information:	0
Total:	75

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 2

PSA: 24

AAA Name: Imperial County Area Agency on Aging

AAA Contact Name: Rebecca Sanchez

AAA Contact Phone: 760-339-6450

AAA Contact Email: aaa24director@co.imperial.ca

Provider Name: Elder Law & Advocacy

County(ies): Imperial

Provider Contact Name: Pablo Corona

Provider Contact Phone: 760-439-2533 ext 205

Provider Contact Email: pcorona@seniorlaw-sd.or

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)		CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)		
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
CONSUMER/FINANCE				
A1. Bankruptcy/Debt Collection:	7	7	0	0
A2. Contracts/Warranties:	6	5	1	0
A3. Other Consumer/Finance:	7	7	0	0
EMPLOYMENT				
B1. Discrimination:	0	0	0	0
B2. Other Employment:	0	0	0	0
FAMILY				
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	1	1	0	0
C2. Conservatorship:	1	1	0	0
C3. Other Family:	1	1	0	0
HEALTH/COMMUNITY BASED CARE				
D1. Medi-Cal/Medicaid:	2	2	0	0
D2. Medicare:	0	0	0	0
D3. Other Health/Community Based Care:	0	0	0	0
HOUSING				
E1. Landlord-Tenant (Subsidized or Private Housing):	4	4	0	0
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	2	2	0	0
E3. Other Housing:	5	5	0	0
INCOME MAINTENANCE				
F1. Social Security:	1	1	0	0
F2. Supplemental Security Income (SSI):	5	5	0	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	0	0	0	0

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 2

PSA: 24

AAA Name: Imperial County Area Agency on Aging

AAA Contact Name: Rebecca Sanchez

AAA Contact Phone: 760-339-6450

AAA Contact Email: aaa24director@co.imperial.ca

Provider Name: Elder Law & Advocacy

County(ies): Imperial

Provider Contact Name: Pablo Corona

Provider Contact Phone: 760-439-2533 ext 205

Provider Contact Email: pcorona@seniorlaw-sd.or

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	1	1	0	0
G3. Other Individual Rights:	1	0	1	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	26	19	7	0
H2. Advance Health Care Directives (AHCD):	1	0	1	0
H3. Financial Powers of Attorney:	0	0	0	0
H4. Other Miscellaneous:	4	4	0	0

TOTAL CASES OPENED IN QUARTER: 75

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
65	10	0

TOTAL ESTIMATED CASE WORK HOURS SPENT: 462

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 0

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 0

INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
12/9/09	Fountain of Youth	Senior Legal Services	Seniors 60+	75	3

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 1

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 3

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 2

PSA: 25

AAA Name: City of Los Angeles-Department of Aging

AAA Contact Name: Somapun Pongquan

AAA Contact Phone: (213) 252-4083

AAA Contact Email: Somapun.Pongquan@lacity.o

Provider Name: Bet Tzedek Legal Services

County(ies): Los Angeles City

Provider Contact Name: Velinda Mackey

Provider Contact Phone: (323) 549-5836

Provider Contact Email: vmackey@bettzedek.org

Total Unduplicated Client Count for Quarter: 92

Total Cases Closed in Quarter: 149

Total Units of Service for Quarter (Unit=1 Hour): 2333

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64:	18
65-74:	26
75-84:	35
85+:	13
Client Declined to Provide Information:	0
Total:	92

CLIENT GENDER

Male:	36
Female:	56
Total:	92

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	43
Homebound:	2
Lives Alone:	27
Institutionalized:	0
Suspected Victim of Elder Abuse/Exploitation:	6
Limited English:	28
Rural:	0
Greatest Economic Need (Minority):	50
Greatest Economic Need (Non-Minority):	54
Greatest Economic Need (Minority Status Unknown):	50

CLIENT ETHNICITY

Hispanic/Latino:	15
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CLIENT RACE

Two or More Races:	0
Caucasian:	56
African American:	20
Native American/Native Alaskan:	0
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	0
Chinese:	0
Filipino:	1
Japanese:	0
Korean:	0
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	1
Race Unknown/Some Other Race:	1
Client Declined to Provide Information:	13
Total:	92

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 2

PSA: 25

AAA Name: City of Los Angeles-Department of Aging

AAA Contact Name: Somapun Pongquan

AAA Contact Phone: (213) 252-4083

AAA Contact Email: Somapun.Pongquan@lacity.o

Provider Name: Bet Tzedek Legal Services

County(ies): Los Angeles City

Provider Contact Name: Velinda Mackey

Provider Contact Phone: (323) 549-5836

Provider Contact Email: vmackey@bettzedek.org

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)		CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)		
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
CONSUMER/FINANCE				
A1. Bankruptcy/Debt Collection:	11	4	3	0
A2. Contracts/Warranties:	3	0	1	0
A3. Other Consumer/Finance:	4	2	2	1
EMPLOYMENT				
B1. Discrimination:	0	0	0	0
B2. Other Employment:	1	1	1	0
FAMILY				
C1. Divorce/Custody/Visitation/Support/Grandparents Rights:	0	1	0	0
C2. Conservatorship:	1	0	0	0
C3. Other Family:	0	0	0	0
HEALTH/COMMUNITY BASED CARE				
D1. Medi-Cal/Medicaid:	2	0	1	0
D2. Medicare:	0	0	0	0
D3. Other Health/Community Based Care:	1	2	0	0
HOUSING				
E1. Landlord-Tenant (Subsidized or Private Housing):	13	6	2	0
E2. Real Property: Home loans/Foreclosure/Reverse Mortgages:	14	6	2	0
E3. Other Housing:	1	1	0	0
INCOME MAINTENANCE				
F1. Social Security:	2	2	2	0
F2. Supplemental Security Income (SSI):	5	4	2	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	0	0	1	0

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 2

PSA: 25

AAA Name: City of Los Angeles-Department of Aging

AAA Contact Name: Somapun Pongquan

AAA Contact Phone: (213) 252-4083

AAA Contact Email: Somapun.Pongquan@lacity.o

Provider Name: Bet Tzedek Legal Services

County(ies): Los Angeles City

Provider Contact Name: Velinda Mackey

Provider Contact Phone: (323) 549-5836

Provider Contact Email: vmackey@bettzedek.org

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	0	0	0	0
G3. Other Individual Rights:	31	5	0	77

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	14	6	7	0
H2. Advance Health Care Directives (AHCD):	3	1	0	0
H3. Financial Powers of Attorney:	0	0	0	0
H4. Other Miscellaneous:	4	6	0	0

TOTAL CASES OPENED IN QUARTER: 110

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
47	24	78

TOTAL ESTIMATED CASE WORK HOURS SPENT: 840

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
10/6/09	Los Angeles	Identity Theft	seniors	50	2
10/13/09	Los Angeles	BTLS Overview	seniors	50	2
10/15/09	Los Angeles	Elder Abuse	seniors	75	2
7/22/09	Los Angeles	Senior Fair	seniors	100	2

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 4

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 8

INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
11/4/09	Los Angeles	Power of Attorney for Health Care	seniors	50	2

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 2

PSA: 25

AAA Name: City of Los Angeles-Department of Aging

AAA Contact Name: Somapun Pongquan

AAA Contact Phone: (213) 252-4083

AAA Contact Email: Somapun.Pongquan@lacity.o

Provider Name: Bet Tzedek Legal Services

County(ies): Los Angeles City

Provider Contact Name: Velinda Mackey

Provider Contact Phone: (323) 549-5836

Provider Contact Email: vmackey@bettzedek.org

10/26/09	North Hollywood	Know Your Rights	workers	20	2
12/10/09	Los Angeles	Debtor's Rights	seniors	50	2

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 3

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 6

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 2

PSA: 26

AAA Name: Mendocino County AAA-Department of Social Services

AAA Contact Name: Loretta Houck

AAA Contact Phone:

AAA Contact Email:

Provider Name: Senior Law Project

County(ies): Lake and Mendocino

Provider Contact Name: Nora Johnson

Provider Contact Phone: 707-263-4703

Provider Contact Email: noraj@seniorlawproject.org

Total Unduplicated Client Count for Quarter: 166

Total Cases Closed in Quarter: 210

Total Units of Service for Quarter (Unit=1 Hour): 334

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64:	41
65-74:	57
75-84:	43
85+:	25
Client Declined to Provide Information:	0
Total:	166

CLIENT GENDER

Male:	71
Female:	95
Total:	166

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	69
Homebound:	5
Lives Alone:	70
Institutionalized:	7
Suspected Victim of Elder Abuse/Exploitation:	0
Limited English:	0
Rural:	94
Greatest Economic Need (Minority):	0
Greatest Economic Need (Non-Minority):	68
Greatest Economic Need (Minority Status Unknown):	0

CLIENT ETHNICITY

Hispanic/Latino:	0
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CLIENT RACE

Two or More Races:	0
Caucasian:	161
African American:	5
Native American/Native Alaskan:	0
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	0
Chinese:	0
Filipino:	0
Japanese:	0
Korean:	0
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	0
Race Unknown/Some Other Race:	0
Client Declined to Provide Information:	0
Total:	166

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 2

PSA: 26

AAA Name: Mendocino County AAA-Department of Social Services

AAA Contact Name: Loretta Houck

AAA Contact Phone:

AAA Contact Email:

Provider Name: Senior Law Project

County(ies): Lake and Mendocino

Provider Contact Name: Nora Johnson

Provider Contact Phone: 707-263-4703

Provider Contact Email: noraj@seniorlawproject.o

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)		CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)		
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
CONSUMER/FINANCE				
A1. Bankruptcy/Debt Collection:	24	27	0	0
A2. Contracts/Warranties:	9	10	1	0
A3. Other Consumer/Finance:	3	3	0	0
EMPLOYMENT				
B1. Discrimination:	2	1	0	1
B2. Other Employment:	0	0	0	0
FAMILY				
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	3	3	0	3
C2. Conservatorship:	11	11	0	0
C3. Other Family:	1	1	0	0
HEALTH/COMMUNITY BASED CARE				
D1. Medi-Cal/Medicaid:	26	25	2	3
D2. Medicare:	2	2	0	0
D3. Other Health/Community Based Care:	9	8	1	0
HOUSING				
E1. Landlord-Tenant (Subsidized or Private Housing):	41	32	3	2
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	18	12	4	2
E3. Other Housing:	2	2	0	0
INCOME MAINTENANCE				
F1. Social Security:	8	7	0	0
F2. Supplemental Security Income (SSI):	3	0	0	0
F3. Pensions/Retiree Benefits:	4	4	0	0
F4. Other Income Maintenance:	0	0	0	0

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 2

PSA: 26

AAA Name: Mendocino County AAA-Department of Social Services

AAA Contact Name: Loretta Houck

AAA Contact Phone:

AAA Contact Email:

Provider Name: Senior Law Project

County(ies): Lake and Mendocino

Provider Contact Name: Nora Johnson

Provider Contact Phone: 707-263-4703

Provider Contact Email: noraj@seniorlawproject.o

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	7	6	0	1
G3. Other Individual Rights:	2	2	0	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	10	9	0	0
H2. Advance Health Care Directives (AHCD):	4	4	0	0
H3. Financial Powers of Attorney:	15	12	3	0
H4. Other Miscellaneous:	3	3	0	0

TOTAL CASES OPENED IN QUARTER: 207

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
184	14	12

TOTAL ESTIMATED CASE WORK HOURS SPENT: 296

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
10/28/2009	Clearlake	IHSS Advisory Meeting	Elders/Disabled	1500	3
11/12/2009	Ukiah	MDT	Elders/Disabled	6	3

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 2

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 6

INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
10/01/2009	Lakeport	Advance Directive Training	Elders/Disabled	10	2
11/20/2009	Redwood Valley	Senior Legal Issues	Elders Disabled	40	3
11/21/2009	Ukiah	Foreclosure Form	Elders/Disabled	50	4

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 2

PSA: 26

AAA Name: Mendocino County AAA-Department of Social Services

AAA Contact Name: Loretta Houck

AAA Contact Phone:

AAA Contact Email:

Provider Name: Senior Law Project

County(ies): Lake and Mendocino

Provider Contact Name: Nora Johnson

Provider Contact Phone: 707-263-4703

Provider Contact Email: noraj@seniorlawproject.org

11/21/2009	Lakeport	Foreclosure Form	Elders/Disabled	25	3
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TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 4

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 12

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 2

PSA: 27

AAA Name: Sonoma County Area Agency on Aging

AAA Contact Name: Susan Alesi

AAA Contact Phone:

AAA Contact Email:

Provider Name: Council on Aging

County(ies): Sonoma

Provider Contact Name: Barbara Swary, Maria Keene

Provider Contact Phone: 707-525-0143

Provider Contact Email: bswary@councilonaging.

Total Unduplicated Client Count for Quarter: 296

Total Cases Closed in Quarter: 291

Total Units of Service for Quarter (Unit=1 Hour): 739

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64:	46
65-74:	81
75-84:	79
85+:	54
Client Declined to Provide Information:	36
Total:	296

CLIENT GENDER

Male:	96
Female:	200
Total:	296

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	50
Homebound:	9
Lives Alone:	76
Institutionalized:	12
Suspected Victim of Elder Abuse/Exploitation:	10
Limited English:	4
Rural:	83
Greatest Economic Need (Minority):	12
Greatest Economic Need (Non-Minority):	135
Greatest Economic Need (Minority Status Unknown):	0

CLIENT ETHNICITY

Hispanic/Latino:	3
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CLIENT RACE

Two or More Races:	20
Caucasian:	244
African American:	2
Native American/Native Alaskan:	1
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	0
Chinese:	0
Filipino:	1
Japanese:	0
Korean:	0
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	0
Race Unknown/Some Other Race:	7
Client Declined to Provide Information:	21
Total:	296

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 2

PSA: 27

AAA Name: Sonoma County Area Agency on Aging

AAA Contact Name: Susan Alesi

AAA Contact Phone:

AAA Contact Email:

Provider Name: Council on Aging

County(ies): Sonoma

Provider Contact Name: Barbara Swary, Maria Keene

Provider Contact Phone: 707-525-0143

Provider Contact Email: bswary@councilonaging.

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)		CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)		
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
CONSUMER/FINANCE				
A1. Bankruptcy/Debt Collection:	22	18	1	0
A2. Contracts/Warranties:	9	3	1	0
A3. Other Consumer/Finance:	18	14	4	0
EMPLOYMENT				
B1. Discrimination:	0	0	0	0
B2. Other Employment:	1	1	0	0
FAMILY				
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	0	0	0	0
C2. Conservatorship:	3	4	0	0
C3. Other Family:	8	7	1	0
HEALTH/COMMUNITY BASED CARE				
D1. Medi-Cal/Medicaid:	30	13	4	0
D2. Medicare:	5	4	1	0
D3. Other Health/Community Based Care:	0	1	0	0
HOUSING				
E1. Landlord-Tenant (Subsidized or Private Housing):	15	8	1	0
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	11	6	4	0
E3. Other Housing:	29	20	5	0
INCOME MAINTENANCE				
F1. Social Security:	5	2	0	0
F2. Supplemental Security Income (SSI):	9	2	0	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	0	2	0	0

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 2

PSA: 27

AAA Name: Sonoma County Area Agency on Aging

AAA Contact Name: Susan Alesi

AAA Contact Phone:

AAA Contact Email:

Provider Name: Council on Aging

County(ies): Sonoma

Provider Contact Name: Barbara Swary, Maria Keene

Provider Contact Phone: 707-525-0143

Provider Contact Email: bswary@councilonaging.

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	1	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	3	3	0	0
G3. Other Individual Rights:	8	8	0	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	86	82	17	0
H2. Advance Health Care Directives (AHCD):	23	4	7	0
H3. Financial Powers of Attorney:	35	8	8	0
H4. Other Miscellaneous:	15	23	4	0

TOTAL CASES OPENED IN QUARTER: 336

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
233	58	0

TOTAL ESTIMATED CASE WORK HOURS SPENT: 739

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
10/6, 11/3, 2010	Rohnert Park Senior Center	Legal Clinic	Seniors	9	5.5
10/20, 11/1 2010	Sebastopol Senior Center	Legal Clinic	Seniors	5	5
10/12, 11/1 2010	Petaluma Senior Center	Legal Clinic	Seniors	11	12.5
10/15, 11/1 2010	Sebastopol Senior Center	Walk in legal clinic	Seniors	9	19
10/15, 11/1 2010	Healdsburg Senior Center	Walk in legal clinic	Seniors	100	3

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 15

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 45

INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 2

PSA: 27

AAA Name: Sonoma County Area Agency on Aging

AAA Contact Name: Susan Alesi

AAA Contact Phone:

AAA Contact Email:

Provider Name: Council on Aging

County(ies): Sonoma

Provider Contact Name: Barbara Swary, Maria Keene

Provider Contact Phone: 707-525-0143

Provider Contact Email: bswary@councilonaging.

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
10/19/2009	Rohnert Park Senior Housing	Social Security	Seniors	11	3
11/09/2009	Sonoma County	SST Article on Pet Trusts	Seniors	13000	3

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 2

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 6

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 2

PSA: 28

AAA Name: Napa and Solano County AAA

AAA Contact Name: Terry Ann Steffen

AAA Contact Phone: 707-644-6612

AAA Contact Email:

Provider Name: Legal Services of Northern California

County(ies): Solano

Provider Contact Name: Robert Stalker/Angela Greer

Provider Contact Phone: 707-643-0054

Provider Contact Email: Vallejo-office@lsnc.net

Total Unduplicated Client Count for Quarter: 73

Total Cases Closed in Quarter: 97

Total Units of Service for Quarter (Unit=1 Hour): 223

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64:	34
65-74:	23
75-84:	13
85+:	3
Client Declined to Provide Information:	0
Total:	73

CLIENT GENDER

Male:	27
Female:	46
Total:	73

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	29
Homebound:	0
Lives Alone:	26
Institutionalized:	0
Suspected Victim of Elder Abuse/Exploitation:	0
Limited English:	6
Rural:	1
Greatest Economic Need (Minority):	29
Greatest Economic Need (Non-Minority):	2
Greatest Economic Need (Minority Status Unknown):	0

CLIENT ETHNICITY

Hispanic/Latino:	7
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CLIENT RACE

Two or More Races:	0
Caucasian:	30
African American:	23
Native American/Native Alaskan:	2
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	0
Chinese:	0
Filipino:	2
Japanese:	1
Korean:	0
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	3
Samoan:	0
Other Asian/Pacific Islander:	0
Race Unknown/Some Other Race:	7
Client Declined to Provide Information:	5
Total:	73

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 2

PSA: 28

AAA Name: Napa and Solano County AAA

AAA Contact Name: Terry Ann Steffen

AAA Contact Phone: 707-644-6612

AAA Contact Email:

Provider Name: Legal Services of Northern California

County(ies): Solano

Provider Contact Name: Robert Stalker/Angela Greer

Provider Contact Phone: 707-643-0054

Provider Contact Email: Vallejo-office@lsnc.net

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)		CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)			
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)	
CONSUMER/FINANCE					
A1. Bankruptcy/Debt Collection:	10	11	1	1	
A2. Contracts/Warranties:	0	0	0	0	
A3. Other Consumer/Finance:	0	0	0	0	
EMPLOYMENT					
B1. Discrimination:	0	0	0	0	
B2. Other Employment:	1	1	0	0	
FAMILY					
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	1	1	1	0	
C2. Conservatorship:	0	0	0	0	
C3. Other Family:	5	0	5	0	
HEALTH/COMMUNITY BASED CARE					
D1. Medi-Cal/Medicaid:	2	5	0	0	
D2. Medicare:	0	0	0	0	
D3. Other Health/Community Based Care:	2	2	0	0	
HOUSING					
E1. Landlord-Tenant (Subsidized or Private Housing):	29	32	5	1	
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	8	10	2	0	
E3. Other Housing:	3	3	1	0	
INCOME MAINTENANCE					
F1. Social Security:	0	0	1	0	
F2. Supplemental Security Income (SSI):	1	0	1	0	
F3. Pensions/Retiree Benefits:	0	0	0	0	
F4. Other Income Maintenance:	5	4	2	0	

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 2

PSA: 28

AAA Name: Napa and Solano County AAA

AAA Contact Name: Terry Ann Steffen

AAA Contact Phone: 707-644-6612

AAA Contact Email:

Provider Name: Legal Services of Northern California

County(ies): Solano

Provider Contact Name: Robert Stalker/Angela Greer

Provider Contact Phone: 707-643-0054

Provider Contact Email: Vallejo-office@lsnc.net

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	0	0	0	0
G3. Other Individual Rights:	1	2	0	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	2	1	1	0
H2. Advance Health Care Directives (AHCD):	0	0	0	0
H3. Financial Powers of Attorney:	2	2	0	0
H4. Other Miscellaneous:	1	1	0	0

TOTAL CASES OPENED IN QUARTER: 73

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
75	20	2

TOTAL ESTIMATED CASE WORK HOURS SPENT: 192

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 0

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 0

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 0

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 0

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 2

PSA: 28

AAA Name: Napa and Solano County AAA

AAA Contact Name: Terry Ann Steffen

AAA Contact Phone: 707-644-6612 x13

AAA Contact Email:

Provider Name: Legal Aid of Napa Valley

County(ies): Napa

Provider Contact Name: Kristi Lesnewich

Provider Contact Phone: 707-259-0579

Provider Contact Email: klesnewich@legalaidsnapa

Total Unduplicated Client Count for Quarter: 47

Total Cases Closed in Quarter: 59

Total Units of Service for Quarter (Unit=1 Hour): 420

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64:	10
65-74:	13
75-84:	14
85+:	9
Client Declined to Provide Information:	1
Total:	47

CLIENT GENDER

Male:	20
Female:	27
Total:	47

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	18
Homebound:	4
Lives Alone:	18
Institutionalized:	12
Suspected Victim of Elder Abuse/Exploitation:	0
Limited English:	4
Rural:	2
Greatest Economic Need (Minority):	2
Greatest Economic Need (Non-Minority):	7
Greatest Economic Need (Minority Status Unknown):	0

CLIENT ETHNICITY

Hispanic/Latino:	3
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CLIENT RACE

Two or More Races:	0
Caucasian:	40
African American:	1
Native American/Native Alaskan:	4
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	0
Chinese:	0
Filipino:	1
Japanese:	0
Korean:	1
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	0
Race Unknown/Some Other Race:	0
Client Declined to Provide Information:	0
Total:	47

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 2

PSA: 28

AAA Name: Napa and Solano County AAA

AAA Contact Name: Terry Ann Steffen

AAA Contact Phone: 707-644-6612 x13

AAA Contact Email:

Provider Name: Legal Aid of Napa Valley

County(ies): Napa

Provider Contact Name: Kristi Lesnewich

Provider Contact Phone: 707-259-0579

Provider Contact Email: klesnewich@legalaidsnapa

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)		CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)		
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
CONSUMER/FINANCE				
A1. Bankruptcy/Debt Collection:	5	4	7	0
A2. Contracts/Warranties:	1	0	1	0
A3. Other Consumer/Finance:	6	2	2	0
EMPLOYMENT				
B1. Discrimination:	0	1	1	0
B2. Other Employment:	0	2	0	0
FAMILY				
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	1	2	0	0
C2. Conservatorship:	0	0	0	1
C3. Other Family:	5	0	1	0
HEALTH/COMMUNITY BASED CARE				
D1. Medi-Cal/Medicaid:	1	0	1	0
D2. Medicare:	0	1	0	0
D3. Other Health/Community Based Care:	0	0	0	0
HOUSING				
E1. Landlord-Tenant (Subsidized or Private Housing):	5	3	1	0
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	0	0	0	0
E3. Other Housing:	1	1	2	0
INCOME MAINTENANCE				
F1. Social Security:	0	0	0	0
F2. Supplemental Security Income (SSI):	0	0	0	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	1	1	0	0

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 2

PSA: 28

AAA Name: Napa and Solano County AAA

AAA Contact Name: Terry Ann Steffen

AAA Contact Phone: 707-644-6612 x13

AAA Contact Email:

Provider Name: Legal Aid of Napa Valley

County(ies): Napa

Provider Contact Name: Kristi Lesnewich

Provider Contact Phone: 707-259-0579

Provider Contact Email: klesnewich@legalaidnapa

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	2	1	0	1
G3. Other Individual Rights:	0	1	1	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	14	5	10	0
H2. Advance Health Care Directives (AHCD):	3	0	1	0
H3. Financial Powers of Attorney:	1	1	1	0
H4. Other Miscellaneous:	1	2	1	0

TOTAL CASES OPENED IN QUARTER: 47

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
27	30	2

TOTAL ESTIMATED CASE WORK HOURS SPENT: 395

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
10/21/09	DA's Office	Financial Abuse Specialist Team	Senior Service Providers	8	1
10/26/09	American Canyon City Hall	Commission on Aging	Senior Service Providers/Seniors	16	6
10/28/09	Board of Supervisors	Commission on Aging	Senior Service Providers	7	1.5
11/18/09	Hospice of Napa Valley	Healthy Aging Population Initiative	Senior Service providers	16	2.5
11/29/09	Hospice of Napa Valley	In Home Support Services	Seniors/Providers	12	2.5
11/23/09	Board of Supervisors	Commission on Aging	Senior Service Providers/Seniors	19	4
12/1/09	American Canyon City Hall	Commission on Aging	American Canyon City Council	24	2
12/8/09	St Helena City Hall	Commission on Aging	St Helena city Council	24	2
12/14/09	District Attorney	Elder Abuse Prevention Council	Senior Service Providers	16	1.5

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 2

PSA: 28

AAA Name: *Napa and Solano County AAA*

AAA Contact Name: *Terry Ann Steffen*

AAA Contact Phone: *707-644-6612 x13*

AAA Contact Email:

Provider Name: *Legal Aid of Napa Valley*

County(ies): *Napa*

Provider Contact Name: *Kristi Lesnewich*

Provider Contact Phone: *707-259-0579*

Provider Contact Email: *klesnewich@legalaidnapa*

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER:

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER:

INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
11/18/09	KVON Radio	Legal Aid/Caregivers/Elder Abuse	Seniors and other Senior Service Providers	0	2

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 2

PSA: 29

AAA Name: El Dorado County Area Agency on Aging

AAA Contact Name: Miguel Miranda

AAA Contact Phone:

AAA Contact Email: miguel.miranda@edc.us

Provider Name: Senior Legal Services

County(ies): El Dorado

Provider Contact Name: Diana Steele

Provider Contact Phone: 530-621-6154

Provider Contact Email: diana.steele@edcgov.us

Total Unduplicated Client Count for Quarter: 561

Total Cases Closed in Quarter: 825

Total Units of Service for Quarter (Unit=1 Hour): 925

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64:	88
65-74:	246
75-84:	163
85+:	61
Client Declined to Provide Information:	3
Total:	561

CLIENT GENDER

Male:	219
Female:	342
Total:	561

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	84
Homebound:	29
Lives Alone:	218
Institutionalized:	2
Suspected Victim of Elder Abuse/Exploitation:	28
Limited English:	8
Rural:	561
Greatest Economic Need (Minority):	4
Greatest Economic Need (Non-Minority):	273
Greatest Economic Need (Minority Status Unknown):	0

CLIENT ETHNICITY

Hispanic/Latino:	19
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CLIENT RACE

Two or More Races:	0
Caucasian:	527
African American:	1
Native American/Native Alaskan:	2
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	0
Chinese:	4
Filipino:	3
Japanese:	4
Korean:	0
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	7
Race Unknown/Some Other Race:	13
Client Declined to Provide Information:	0
Total:	561

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 2

PSA: 29

AAA Name: El Dorado County Area Agency on Aging

AAA Contact Name: Miguel Miranda

AAA Contact Phone:

AAA Contact Email: miguel.miranda@edc.us

Provider Name: Senior Legal Services

County(ies): El Dorado

Provider Contact Name: Diana Steele

Provider Contact Phone: 530-621-6154

Provider Contact Email: diana.steele@edcgov.us

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)		CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)		
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
CONSUMER/FINANCE				
A1. Bankruptcy/Debt Collection:	33	29	4	0
A2. Contracts/Warranties:	10	8	1	0
A3. Other Consumer/Finance:	48	43	2	0
EMPLOYMENT				
B1. Discrimination:	2	1	0	0
B2. Other Employment:	0	0	0	0
FAMILY				
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	15	15	0	0
C2. Conservatorship:	7	6	1	0
C3. Other Family:	11	11	0	0
HEALTH/COMMUNITY BASED CARE				
D1. Medi-Cal/Medicaid:	46	45	3	0
D2. Medicare:	5	5	0	0
D3. Other Health/Community Based Care:	7	7	0	0
HOUSING				
E1. Landlord-Tenant (Subsidized or Private Housing):	26	19	6	0
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	43	39	5	0
E3. Other Housing:	22	20	1	0
INCOME MAINTENANCE				
F1. Social Security:	10	10	0	0
F2. Supplemental Security Income (SSI):	1	1	0	0
F3. Pensions/Retiree Benefits:	4	4	0	0
F4. Other Income Maintenance:	12	11	2	0

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 2

PSA: 29

AAA Name: El Dorado County Area Agency on Aging

AAA Contact Name: Miguel Miranda

AAA Contact Phone:

AAA Contact Email: miguel.miranda@edc.us

Provider Name: Senior Legal Services

County(ies): El Dorado

Provider Contact Name: Diana Steele

Provider Contact Phone: 530-621-6154

Provider Contact Email: diana.steele@edcgov.us

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	33	22	0	0
G3. Other Individual Rights:	13	15	0	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	192	85	128	0
H2. Advance Health Care Directives (AHCD):	88	12	98	0
H3. Financial Powers of Attorney:	99	11	102	0
H4. Other Miscellaneous:	54	37	16	0

TOTAL CASES OPENED IN QUARTER: 781

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
456	369	0

TOTAL ESTIMATED CASE WORK HOURS SPENT: 925

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 0

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 0

INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
10/16/2009	Gold County Retirement	Health Care Directive	Senior	40	4
10/20/2009	Placerville Senior Center	Annuities	Senior	35	4
11/05/2009	El Dorado Hills Senior Center	Reverse Mortgages	Senior	30	4
11/13/2009	Placerville Senior Center	POLST Form	Ombudsman	15	4

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 4

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 16

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 2

PSA: 30

AAA Name: Stanislaus County Department of Aging and Veterans Services

AAA Contact Name: Linda Lowe

AAA Contact Phone: 209-525-4612

AAA Contact Email: lowel@stancounty.com

Provider Name: California Rural Legal Assistance

County(ies): Stanislaus

Provider Contact Name: Richard Cardozo

Provider Contact Phone: 209-577-3814

Provider Contact Email: rcardozo@crla.org

Total Unduplicated Client Count for Quarter: 82

Total Cases Closed in Quarter: 105

Total Units of Service for Quarter (Unit=1 Hour): 706

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64:	25
65-74:	39
75-84:	16
85+:	2
Client Declined to Provide Information:	0
Total:	82

CLIENT GENDER

Male:	29
Female:	53
Total:	82

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	9
Homebound:	2
Lives Alone:	24
Institutionalized:	0
Suspected Victim of Elder Abuse/Exploitation:	1
Limited English:	2
Rural:	22
Greatest Economic Need (Minority):	5
Greatest Economic Need (Non-Minority):	15
Greatest Economic Need (Minority Status Unknown):	3

CLIENT ETHNICITY

Hispanic/Latino:	11
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CLIENT RACE

Two or More Races:	2
Caucasian:	64
African American:	5
Native American/Native Alaskan:	1
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	1
Chinese:	0
Filipino:	0
Japanese:	0
Korean:	0
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	0
Race Unknown/Some Other Race:	4
Client Declined to Provide Information:	5
Total:	82

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 2

PSA: 30

AAA Name: Stanislaus County Department of Aging and Veterans Services

AAA Contact Name: Linda Lowe

AAA Contact Phone: 209-525-4612

AAA Contact Email: lowel@stancounty.com

Provider Name: California Rural Legal Assistance

County(ies): Stanislaus

Provider Contact Name: Richard Cardozo

Provider Contact Phone: 209-577-3814

Provider Contact Email: rcardozo@crla.org

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)		CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)		
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
CONSUMER/FINANCE				
A1. Bankruptcy/Debt Collection:	8	6	3	0
A2. Contracts/Warranties:	3	2	1	0
A3. Other Consumer/Finance:	3	3	2	0
EMPLOYMENT				
B1. Discrimination:	0	1	0	0
B2. Other Employment:	2	1	0	0
FAMILY				
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	0	0	0	0
C2. Conservatorship:	1	0	0	0
C3. Other Family:	0	0	1	0
HEALTH/COMMUNITY BASED CARE				
D1. Medi-Cal/Medicaid:	0	0	0	0
D2. Medicare:	0	0	0	0
D3. Other Health/Community Based Care:	2	1	0	0
HOUSING				
E1. Landlord-Tenant (Subsidized or Private Housing):	29	21	13	2
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	13	4	10	2
E3. Other Housing:	2	4	1	0
INCOME MAINTENANCE				
F1. Social Security:	3	4	1	0
F2. Supplemental Security Income (SSI):	8	7	2	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	0	2	0	0

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 2

PSA: 30

AAA Name: Stanislaus County Department of Aging and Veterans Services

AAA Contact Name: Linda Lowe

AAA Contact Phone: 209-525-4612

AAA Contact Email: lowel@stancounty.com

Provider Name: California Rural Legal Assistance

County(ies): Stanislaus

Provider Contact Name: Richard Cardozo

Provider Contact Phone: 209-577-3814

Provider Contact Email: rcardozo@crla.org

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	0	0	0	0
G3. Other Individual Rights:	1	0	0	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	5	4	5	0
H2. Advance Health Care Directives (AHCD):	0	0	0	0
H3. Financial Powers of Attorney:	0	0	0	0
H4. Other Miscellaneous:	2	2	0	0

TOTAL CASES OPENED IN QUARTER: 82

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
62	39	4

TOTAL ESTIMATED CASE WORK HOURS SPENT: 706

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
11/06/2009	Riverbank Senior Center	Health Fair Outreach for Riverbank Coffee Klatch	Seniors	200	5

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 1

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 5

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 0

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 0

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 2

PSA: 31

AAA Name: AAA Merced County Senior Service Center

AAA Contact Name: Jaz Chima

AAA Contact Phone: 209-385-7550 Ext.4518

AAA Contact Email: jchima@hsa.co.merced.ca.us

Provider Name: Central California Legal Services

County(ies): Merced

Provider Contact Name: Roland Kelly

Provider Contact Phone: 209-723-5466

Provider Contact Email: rkelly@centralcallegal.org

Total Unduplicated Client Count for Quarter: 145

Total Cases Closed in Quarter: 145

Total Units of Service for Quarter (Unit=1 Hour): 219

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64:	25
65-74:	53
75-84:	52
85+:	15
Client Declined to Provide Information:	0
Total:	145

CLIENT GENDER

Male:	55
Female:	90
Total:	145

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	10
Homebound:	0
Lives Alone:	83
Institutionalized:	0
Suspected Victim of Elder Abuse/Exploitation:	0
Limited English:	9
Rural:	24
Greatest Economic Need (Minority):	26
Greatest Economic Need (Non-Minority):	56
Greatest Economic Need (Minority Status Unknown):	0

CLIENT ETHNICITY

Hispanic/Latino:	45
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CLIENT RACE

Two or More Races:	0
Caucasian:	125
African American:	19
Native American/Native Alaskan:	0
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	0
Chinese:	0
Filipino:	0
Japanese:	1
Korean:	0
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	0
Race Unknown/Some Other Race:	0
Client Declined to Provide Information:	0
Total:	145

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 2

PSA: 31

AAA Name: AAA Merced County Senior Service Center

AAA Contact Name: Jaz Chima

AAA Contact Phone: 209-385-7550 Ext.4518

AAA Contact Email: jchima@hsa.co.merced.ca.us

Provider Name: Central California Legal Services

County(ies): Merced

Provider Contact Name: Roland Kelly

Provider Contact Phone: 209-723-5466

Provider Contact Email: rkelly@centralcallegal.org

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)		CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)		
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
CONSUMER/FINANCE				
A1. Bankruptcy/Debt Collection:	7	7	0	
A2. Contracts/Warranties:	9	9	0	
A3. Other Consumer/Finance:	3	3	0	
EMPLOYMENT				
B1. Discrimination:	0	0	0	
B2. Other Employment:	0	0	0	
FAMILY				
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	2	2	0	
C2. Conservatorship:	1	1	0	
C3. Other Family:	12	12	0	
HEALTH/COMMUNITY BASED CARE				
D1. Medi-Cal/Medicaid:	0		0	
D2. Medicare:	0		0	
D3. Other Health/Community Based Care:	0		0	
HOUSING				
E1. Landlord-Tenant (Subsidized or Private Housing):	11	11	0	
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	11	11	0	
E3. Other Housing:	1	1	0	
INCOME MAINTENANCE				
F1. Social Security:	0	0	0	
F2. Supplemental Security Income (SSI):	0	0	0	
F3. Pensions/Retiree Benefits:	0	0	0	
F4. Other Income Maintenance:	4	4	0	

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 2

PSA: 31

AAA Name: AAA Merced County Senior Service Center

AAA Contact Name: Jaz Chima

AAA Contact Phone: 209-385-7550 Ext.4518

AAA Contact Email: jchima@hsa.co.merced.ca.us

Provider Name: Central California Legal Services

County(ies): Merced

Provider Contact Name: Roland Kelly

Provider Contact Phone: 209-723-5466

Provider Contact Email: rkelly@centralcallegal.org

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	0	0	0	0
G3. Other Individual Rights:	2	2	0	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	48	7	41	0
H2. Advance Health Care Directives (AHCD):	26	3	23	0
H3. Financial Powers of Attorney:	0	0	0	0
H4. Other Miscellaneous:	8	8	0	0

TOTAL CASES OPENED IN QUARTER: 145

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
81	64	0

TOTAL ESTIMATED CASE WORK HOURS SPENT: 219

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 0

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 0

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 0

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 0

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 2

PSA: 32

AAA Name: AAA Department of Social Services-County of Monterey

AAA Contact Name: Ethan Hurley

AAA Contact Phone: 831-755-3425

AAA Contact Email: hurleye@co.monterey.ca.us

Provider Name: Legal Services for Seniors

County(ies): Monterey

Provider Contact Name: Kellie Morgantini

Provider Contact Phone: 831-755-3425

Provider Contact Email: hurleye@co.monterey.ca.

Total Unduplicated Client Count for Quarter: 723

Total Cases Closed in Quarter: 696

Total Units of Service for Quarter (Unit=1 Hour): 723

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64:	285
65-74:	194
75-84:	174
85+:	70
Client Declined to Provide Information:	0
Total:	723

CLIENT GENDER

Male:	267
Female:	456
Total:	723

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	108
Homebound:	0
Lives Alone:	281
Institutionalized:	6
Suspected Victim of Elder Abuse/Exploitation:	14
Limited English:	199
Rural:	251
Greatest Economic Need (Minority):	93
Greatest Economic Need (Non-Minority):	137
Greatest Economic Need (Minority Status Unknown):	0

CLIENT ETHNICITY

Hispanic/Latino:	273
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CLIENT RACE

Two or More Races:	0
Caucasian:	649
African American:	39
Native American/Native Alaskan:	3
Asian/Pacific Islander	
Asian Indian:	1
Cambodian:	0
Chinese:	1
Filipino:	14
Japanese:	6
Korean:	1
Laotian:	0
Vietnamese:	1
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	8
Race Unknown/Some Other Race:	0
Client Declined to Provide Information:	0
Total:	723

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 2

PSA: 32

AAA Name: AAA Department of Social Services-County of Monterey

AAA Contact Name: **Ethan Hurley**

AAA Contact Phone: **831-755-3425**

AAA Contact Email: **hurleye@co.monterey.ca.us**

Provider Name: **Legal Services for Seniors**

County(ies): **Monterey**

Provider Contact Name: **Kellie Morgantini**

Provider Contact Phone: **831-755-3425**

Provider Contact Email: **hurleye@co.monterey.ca.**

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)		CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)		
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
CONSUMER/FINANCE				
A1. Bankruptcy/Debt Collection:	30	24	4	2
A2. Contracts/Warranties:	44	31	6	7
A3. Other Consumer/Finance:	91	56	24	4
EMPLOYMENT				
B1. Discrimination:	1	1	0	0
B2. Other Employment:	14	12	2	0
FAMILY				
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	38	28	5	5
C2. Conservatorship:	0	0	0	0
C3. Other Family:	17	15	1	1
HEALTH/COMMUNITY BASED CARE				
D1. Medi-Cal/Medicaid:	30	20	8	2
D2. Medicare:	28	18	10	0
D3. Other Health/Community Based Care:	44	26	18	0
HOUSING				
E1. Landlord-Tenant (Subsidized or Private Housing):	87	65	15	7
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	45	33	6	6
E3. Other Housing:	7	6	1	0
INCOME MAINTENANCE				
F1. Social Security:	27	15	7	5
F2. Supplemental Security Income (SSI):	23	11	10	2
F3. Pensions/Retiree Benefits:	4	3	1	0
F4. Other Income Maintenance:	7	6	1	0

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 2

PSA: 32

AAA Name: AAA Department of Social Services-County of Monterey

AAA Contact Name: Ethan Hurley

AAA Contact Phone: 831-755-3425

AAA Contact Email: hurleye@co.monterey.ca.us

Provider Name: Legal Services for Seniors

County(ies): Monterey

Provider Contact Name: Kellie Morgantini

Provider Contact Phone: 831-755-3425

Provider Contact Email: hurleye@co.monterey.ca.

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	2	0	2	0
G2. Elder Abuse/Neglect/Exploitation:	14	8	5	1
G3. Other Individual Rights:	16	16	0	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	80	51	20	9
H2. Advance Health Care Directives (AHCD):	44	23	21	0
H3. Financial Powers of Attorney:	0	0	0	0
H4. Other Miscellaneous:	10	8	2	0

TOTAL CASES OPENED IN QUARTER: 703

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
476	169	51

TOTAL ESTIMATED CASE WORK HOURS SPENT: 3160

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
10/27/2009	First Presbyterian Church - Salinas	Explanation of Program Services	Client Eligible and General Public	80	4
10/07/2009	Homeless Coalition Fair	Explanation of Program Services	Client Eligible and General Public	300	6

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 2

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 10

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 0

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 0

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 2

PSA: 33

AAA Name: Kern County Aging & Adult Services

AAA Contact Name:

AAA Contact Phone:

AAA Contact Email:

Provider Name: Greater Bakersfield Legal Assistance, Inc.

County(ies): Kern

Provider Contact Name: Danita Melton

Provider Contact Phone: 6613344669

Provider Contact Email: Dmelton@gbla.org

Total Unduplicated Client Count for Quarter: 103

Total Cases Closed in Quarter: 105

Total Units of Service for Quarter (Unit=1 Hour): 751

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64:	21
65-74:	40
75-84:	34
85+:	8
Client Declined to Provide Information:	0
Total:	103

CLIENT GENDER

Male:	49
Female:	54
Total:	103

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	0
Homebound:	0
Lives Alone:	61
Institutionalized:	2
Suspected Victim of Elder Abuse/Exploitation:	5
Limited English:	23
Rural:	29
Greatest Economic Need (Minority):	37
Greatest Economic Need (Non-Minority):	18
Greatest Economic Need (Minority Status Unknown):	5

CLIENT ETHNICITY

Hispanic/Latino:	35
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CLIENT RACE

Two or More Races:	0
Caucasian:	69
African American:	16
Native American/Native Alaskan:	2
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	0
Chinese:	0
Filipino:	0
Japanese:	0
Korean:	0
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	6
Race Unknown/Some Other Race:	10
Client Declined to Provide Information:	0
Total:	103

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 2

PSA: 33

AAA Name: Kern County Aging & Adult Services

AAA Contact Name:

AAA Contact Phone:

AAA Contact Email:

Provider Name: Greater Bakersfield Legal Assistance, Inc.

County(ies): Kern

Provider Contact Name: Danita Melton

Provider Contact Phone: 6613344669

Provider Contact Email: Dmelton@gbla.org

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)		CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)		
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
CONSUMER/FINANCE				
A1. Bankruptcy/Debt Collection:	13	12	2	4
A2. Contracts/Warranties:	4	4	0	1
A3. Other Consumer/Finance:	3	2	1	0
EMPLOYMENT				
B1. Discrimination:	0	0	0	0
B2. Other Employment:	0	0	0	0
FAMILY				
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	0	0	0	0
C2. Conservatorship:	0	0	0	0
C3. Other Family:	2	1	0	0
HEALTH/COMMUNITY BASED CARE				
D1. Medi-Cal/Medicaid:	9	8	0	0
D2. Medicare:	1	1	0	0
D3. Other Health/Community Based Care:	2	1	0	0
HOUSING				
E1. Landlord-Tenant (Subsidized or Private Housing):	13	9	2	1
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	7	7	2	0
E3. Other Housing:	1	0	0	0
INCOME MAINTENANCE				
F1. Social Security:	13	5	8	0
F2. Supplemental Security Income (SSI):	8	7	2	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	2	3	0	0

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 2

PSA: 33

AAA Name: Kern County Aging & Adult Services

AAA Contact Name:

AAA Contact Phone:

AAA Contact Email:

Provider Name: Greater Bakersfield Legal Assistance, Inc.

County(ies): Kern

Provider Contact Name: Danita Melton

Provider Contact Phone: 6613344669

Provider Contact Email: Dmelton@gbla.org

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	5	1	1	1
G3. Other Individual Rights:	3	2	1	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	6	0	0	0
H2. Advance Health Care Directives (AHCD):	0	4	3	0
H3. Financial Powers of Attorney:	0	0	0	0
H4. Other Miscellaneous:	11	5	4	0

TOTAL CASES OPENED IN QUARTER: 103

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
72	26	7

TOTAL ESTIMATED CASE WORK HOURS SPENT: 392

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
10/26/2009	Delano	Provided information about services provided by GBLA's Seniors Law Center and Guardianship Caregiver Project at Senior Center	Kern County Senior Population	50	4
11/04/2009	North of the River Bakersfield	Provided information about services provided by GBLA's Seniors Law Center and Guardianship Caregiver Project at Senior Center	Kern County Senior Population	75	4.5
11/05/2009	Arvin	Provided information about services provided by GBLA's Seniors Law Center and Guardianship Caregiver Project at Senior Center	Kern County Senior Population	7	3
11/07/2009	East Hills Mall, Bakersfield	Provided information about services provided by GBLA's Seniors Law Center and Guardianship Caregiver Project at Senior Center	Kern County Senior Population	75	3.5

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 2

PSA: 33

AAA Name: Kern County Aging & Adult Services

AAA Contact Name:

AAA Contact Phone:

AAA Contact Email:

Provider Name: Greater Bakersfield Legal Assistance, Inc.

County(ies): Kern

Provider Contact Name: Danita Melton

Provider Contact Phone: 6613344669

Provider Contact Email: Dmelton@gbla.org

11/23/2009	Lake Isabella	Provided information about services provided by GBLA's Seniors Law Center and Guardianship Caregiver Project at Senior Center	Kern County Senior Population	4	5
10/07/2009	Tehachapi, CA	Provided information about services provided by GBLA's Seniors Law Center and Guardianship Caregiver Project at Senior Center in Tehachapi Rancho Market	Kern County Senior Population	27	3
10/08/2009	Mojave	Provided information about services provided by GBLA's Seniors Law Center and Guardianship Caregiver Project at Senior Center	Kern County Senior Population	20	2
10/15/2009	Delano	Provided information about services provided by GBLA's Seniors Law Center and Guardianship Caregiver Project at Senior Center	Kern County Senior Population	50	2.5
10/21/2009	Lake Isabella	Provided information about services provided by GBLA's Seniors Law Center and Guardianship Caregiver Project at Senior Center	Kern County Senior Population	4	5
10/22/2009	Lamont	Provided information about services provided by GBLA's Seniors Law Center and Guardianship Caregiver Project at Senior Center	Kern County Senior Population	17	3.5
10/24/2009	Kern County Aging and Adult Services, Bakersfield	Provided information about services provided by GBLA's Seniors Law Center and Guardianship Caregiver Project at Senior Center	Kern County Senior Population	75	3.5

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 11

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 40

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 0

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 0